



PruMed INSURANCE POLICY

Name of Client	THE REGISTERED TRUSTEES OF CHURCH OF UGANDA implementing the KIDO Programme
Policy Number	PRU/MED/041206/2023
Postal Address of Client	P.O BOX 14123, Kampala, Uganda.
Location, Phone number, email	Church of Uganda (Provincial Secretariat) Plot 837 Willis Road, Namirembe Hill
Industry	Religious Organisation
Period of cover	One (1) year from the Commencement Date and thereafter as Renewed by agreement between the Client and PAUL
Annual premium (UGX) Per Person	As per schedule 1_Premiums Payable
Premium Payment plan	Payable in advance
Commencement Date	As per date of premium payment
Expiry Date	12 Months from date of premium payment
Membership Category (Retail/Corporate)	RETAIL
Additional Provisions	<ol style="list-style-type: none"> 1. Waiting periods are waived for members rolling over from the expired scheme, all new members will be subject to waiting periods as outlined in clause 9. 2. The scheme will have monthly enrollments for members each group with a uniform start and end date. 3. The additions on cover will pay prorated premium as per clause 3.8 and receive pro-rated benefits. 4. Premiums are subject to review annually basing on morbidity and medical inflation. 5. Maximum entry age for principal member and spouse is seventy (70) years and eighty years (80) years for senior citizen cover.
Intermediary (Agent/Bancassurance/Broker/etc)	Pike Ocima, Losella Wanyenze Commission rate applicable is 10%

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1. Contract

- 1.1 This Master Policy is a contract of insurance between **Prudential Assurance Uganda Limited** (hereinafter referred to as “the Company or PAUL”) and **THE REGISTERED TRUSTEES OF CHURCH OF UGANDA** implementing a Kingdom Development Organ – KIDO programme (hereinafter referred to as “KIDO”).
- 1.2 The Proposal form, Policy schedule, Table of benefits, Membership cards issued and, written and agreed amendments form part of the contract and must be read together with this Policy. Any word or expression to which a specific meaning has been attached shall bear that specific meaning wherever it may appear. No change in this Policy shall be valid unless approved by an authorized representative of both parties and evidenced by endorsement or amendment thereon or attached thereto.
- 1.3 The information provided to the Company by or on behalf of the KIDO, Insured member and/or their Dependents on the Proposal form and Policy addenda thereto is the basis of this contract and is deemed to be incorporated in this Policy. The truth of the information and answers in the Proposal form shall be conditions precedent to the Company’s liability to make payment under this Policy. This information is not limited to only pre-existing or chronic conditions. The Insured member shall be the paid-up subscribers of the Kingdom Development Organ (hereinafter referred to as “the subscribers or insured member”) under the Trustees of the Church of Uganda and their dependants.
- 1.4 The Company has availed a list of networks of hospitals and clinics across the country (hereto attached) and it shall form an integral part to this contract and is subject to revision by PAUL during the contractual period upon notice.
- 1.5 The insurance cover provided shall be determined by applying the rules defined herein together with the Policy schedule, Table of benefits and Membership cards issued to the KIDO. Any benefit not shown in the Policy schedule, Table of benefits and Membership cards is not provided for under this Policy. The KIDO shall examine this Policy, Policy schedule, Table of benefits and Membership cards carefully to make sure the required protection has been provided. Each insured life under this policy shall be issued a Membership card for their sole use. No other individual whether insured or not shall use another individual’s membership card.
- 1.6 In consideration of the KIDO’s payment of the Premium in full, and upon the receipt of proof of Claim, the Company undertakes to pay for all Eligible medical expenses of acute phases of illnesses or Accidents incurred by Insured members during the Policy period, subject to the terms, conditions, and exclusions of this Policy.
- 1.7 For the entirety of duration of this Policy, the use of masculine pronouns shall be deemed to indicate both masculine and feminine and the singular shall be deemed to include the plural and vice versa, where appropriate.

PRUDENTIAL CONTACTS

1.7a) The PAUL team can be reached on the contacts below:

- Toll free: 0800-200052
- Landline: +256 312-251400
- Mobile: +256 701-044483
- Whatsapp: +256 707-444467
- Email: healthcustomercare@prudential.ug

1.8 b) The Registered Trustees of Church of Uganda Representatives (KIDO) can be reached on the contacts below:

- Mobile1: +256 771-461986
- Mobile2: +256 708-186866
- Email: nkrogerspeterson@gmail.com

1.8 RESPONSIBILITIES OF THE PARTIES

1.8 a) Joint Responsibilities.

Each Party shall appoint a contact person responsible for coordinating its activities under this Agreement. The appointed contact persons shall have the following responsibilities:

- i) Act as a primary liaison to ensure that the objectives of the Parties as set forth in this Agreement are met.
- ii) Deal with all issues arising out of the implementation of the terms of this Agreement or otherwise relating to the Policy.
- iii) Ensure effective communication in order to discuss the progress of the implementation of the Health Insurance Cover to the Insured on a regular basis.
- iv) handle general complaints and disputes relating to the interpretation of this Agreement.

Either Party may remove or replace a contact person appointed by it by written notice to the other Party which notice shall state the name of the replacement contact person for such Party.

1.8 b) Responsibilities of the Insured member;

- i) To adhere to the terms and conditions as stipulated in the policy.
- ii) To pay the stipulated medical premiums as per the policy
- iii) To pay the subscription fees of KIDO as per the requirements of the organ before joining this insurance scheme
- iv) An insured member shall be liable for any false or untrue information provided to the company that may cause prejudice.
- v) Utilize the medical cover in a responsible and lawful manner.

1.8 c) Responsibilities of Kingdom Development Organ (KIDO)

- i) KIDO shall represent The Trustees of the Church of Uganda.
- ii) They shall be responsible for:
 - a. Submission of all application forms to PAUL for onboarding of subscribers
 - b. distribution of membership cards to insured members
- iii) To oversee the roll out of the scheme and ensure its growth in co-dordination with the appointed PAUL agent(s).

1.8 d) Responsibilities of The Trustees of the Church of Uganda

- i) Shall be the overall holder of this policy
- ii) To endorse all official communication and
- iii) Consent to any changes to the policy with PAUL.

DECLARATION

The parties hereto have executed and delivered this Policy as of the 23rd day of November 2023.

2 Definitions and Abbreviations

The following words, expressions or phrases used in the context of this Policy have specific meanings as given below.

- 2.1 Abuse:** means the excessive use of a substance including but not limited to alcohol and drugs. As regard to drugs, this includes use for a reason other than that which it was intended for or in a manner other than as directed or prescribed on medical authority.
- 2.2 Accident:** means any sudden and unforeseen event that occurs beyond the Insured member's control during the Policy period, resulting in bodily injury. This excludes accidental illness, surgical procedures and aggravation of a Pre-existing condition.
- 2.3 Acute phase of an illness:** means an event characterized by a single episode of fairly short duration, requiring Treatment for normally less than fourteen (14) days, and from which the patient can be expected to return to his normal or previous state and level of activity.
- 2.4 Allopathic medicine:** means the type of medical care that uses substances, surgery, and Treatments specifically targeted against the Illness and intended to cure the Illness. This term is generally used to describe the conventional (or Western) approach to medicine.
- 2.5 Alternative medicine:** means types of medical care that are alternative to the conventional Allopathic medicine covered under this Policy.
- 2.6 Annual maximum limits:** means the total amount that may be claimed in any one (1) Policy period by an Insured member. These limits are shown in the Table of benefits.
- 2.7 Birth defect:** means any deformity/abnormal condition or anomaly, or disability of a person arising during the antenatal stages of pregnancy or caused by/or during childbirth.
- 2.8 Bodily injury:** means an identifiable physical injury which is sustained while this Policy is in force and which occurs anywhere in the world; and which solely and independently of any other cause, results in the insured requiring and/or seeking medical care.
- 2.9 Chronic condition:** means a disease, illness or injury which has at least one of the following characteristics:
- a. no known cure or fails to respond to treatment
 - b. is recurrent in nature
 - c. leads to permanent disability
 - d. is caused by changes to one's body which cannot be reversed
 - e. requires one to be specially trained or rehabilitated
 - f. needs prolonged supervision, monitoring or treatment including palliative care.
- 2.10 Claims:** means a notification to the Company requesting for payment of an amount due to the Provider under the terms of this Policy.
- 2.11 Claim form:** means a document issued by the Company which shall be used by the Provider and Insured member to set out information in respect of the Claim incurred.
- 2.12 Claims Ratio", "Medical claims ratio" or "MLR":** means the ratio of claims incurred to premiums earned per contract expressed either as a ratio or as a percentage. This item shall be determined solely by PAUL's Finance and Technical departments.
- 2.13 Commencement date:** means the date, shown in the Policy schedule and the Membership card on which cover under this Policy commences.
- 2.14 Company:** means Prudential Assurance Uganda Limited.
- 2.15 Consultant:** means a Secondary care specialist duly registered and licensed by the Uganda Medical and Dental Practitioners Council and who, in carrying out such specialist treatment, is practicing within the scope of his licensing and training.
- 2.16 Consultation:** means any medical advice from or encounter with a Physician or Consultant including the issue of any prescriptions for investigations and medications.
- 2.17 Customary and Reasonable Charges:** Means charges for medical care made by a service provider which shall be considered by Prudential to be customary and reasonable to the extent that they do not exceed the general level of charges being made by other service providers of similar standing in the locality where the charge is incurred when providing like or comparable treatment, services or supplies to individuals of the same sex and of comparable age, for a similar disease or injury. The scales of charges agreed from time to time between Prudential and the Panel of Service Providers shall be indicative of such customary and reasonable charges.
- 2.18 Dentist:** means a registered or licensed dental practitioner who is legally authorized to practice dentistry by the Uganda Medical and Dental Practitioners Council.

- 2.19 Dependent:** means the Insured member's spouse, children, adopted children and stepchildren who are eligible for coverage according to the Eligibility conditions set forth in this Policy.
- 2.20 Designated providers:** means Hospitals, clinics, laboratories, diagnostic centers and pharmacies with whom the Company has agreements to provide covered benefits, in accordance with the terms of this Policy, to the Insured members and are included under the list of Registered Healthcare providers attached to the Policy schedule.
- 2.21 Diagnostic procedures:** means any tests for diagnosing illness, including pathology, laboratory, x-ray, ECG, medical scanning and imaging techniques and interpretation of the results by a Physician or Consultant.
- 2.22 Due date/Renewal date:** means the date of renewal of cover as shown on the Policy schedule and the Membership card, or the date on which any subsequent installment of Premium falls due.
- 2.23 Elective:** Means Planned Treatment, which is medically necessary, but which is not required as an emergency.
- 2.24 Eligible medical expenses:** means medical, surgical, or any other expenses necessarily incurred by an Insured member in relation to benefits eligible for coverage under this Policy. These could involve specified medical services' fees or other reasonable and customary charges.
- 2.25 Emergency:** means an injury or illness which happens suddenly and whose acute symptoms are of such severity that the absence of Treatment within twenty-four (24) hours is medically expected to result in a serious threat to the life, health, bodily function and/or organ of the patient.
- 2.26 Endorsement:** means a contractual document issued by the Company subsequent to this Policy, introducing alterations to this Policy in full conformity with its provisions.
- 2.27 Epidemic/Pandemic:** An epidemic is the rapid spread of infectious disease to a large number of persons in a given population within a short period of time. An epidemic may be restricted to one location; however, if it spreads to other countries or continents and affects a substantial number of people, it may be termed a pandemic.
- A pandemic is an epidemic occurring on a scale which crosses international boundaries and usually affecting a large number of people.
- 2.28 External Prosthesis:** An artificial device that replaces a missing body part, which may be lost/absent through trauma, disease, or congenital conditions such as a prosthetic limb, ear which is required at time of a surgical procedure.
- 2.29 Excess:** means a specific amount or percentage of Eligible medical expenses that must be incurred and paid for by the Insured member before benefits are payable under this Policy.
- 2.30 Expiry date:** means the date, shown in the Policy schedule and the Membership card on which cover under this Policy ceases.
- 2.31 Fraud:** is an intentional Act of deception by any person which has the objective of:
- g. Obtaining a (financial or other) benefit or advantage relating to the health insurance/administration under this agreement
 - h. Causing or exposing another person to a (financial or other) loss or disadvantage related to the operation of this agreement, whether or not that act in fact achieves its intended purpose
- 2.32 General exclusions:** means excluded illnesses, items, Treatments, procedures and their related or consequential expenses, which are not covered under this Policy. These exclusions are shown in the General exclusions list.
- 2.33 Genetic Testing:** any type of medical test that identifies changes in chromosomes, genes, or proteins, the results of which can confirm or rule out a suspected genetic condition or help determine a person's chance of developing or passing on a genetic disorder.
- 2.34 Home Nursing:** Medically necessary home nursing care shall be provided upon approval by Prudential. This shall be covered up to a maximum of 30 days in any policy year.
- 2.35 Hospital:** means any institution established for inpatient and/or outpatient treatment of sickness and injuries and which has been registered as a Hospital or clinic or nursing home with the Uganda Medical and Dental Practitioners Council and is under the supervision of a registered and qualified Medical practitioner; and maintains permanent and full-time facilities; and has diagnostic and therapeutic facilities for major surgical and medical diagnosis and treatment; and provides nursing service on a 24 hour basis. This shall not include an establishment which is convalescent home, place of rest, place for the aged, a place for drug addicts or a place for alcoholics, a hotel or similar place.
- 2.36 Illness:** means any kind of health condition not otherwise excluded by this Policy which is sustained by an Insured member during the Policy period and occasions the necessity for the Insured member to receive care and attendance from a Physician or Consultant.

- 2.37 Inpatient treatment:** means Treatment where the Insured member requires hospitalization for a minimum of one (1) night, for specialized medical attention and care, before, during and after the Treatment. Such Treatments cannot be performed on an Outpatient basis.
- 2.38 Insured member:** means any Insured member or his Dependents who have fulfilled the Eligibility conditions and are named in the Policy schedule and hold a valid Membership card.
- 2.39 Join date:** means the date, shown on the Policy schedule on which an Insured member was included under this Policy and becomes eligible for cover.
- 2.40 KIDO:** means the applicant for the insurance coverage, acting in the name of the Insured member and their dependents, whose application is formally accepted by the Company and protection is provided under this Policy.
- 2.41 Maintenance treatment:** means any Treatment or procedure, the primary purpose of which is to offer temporary relief or control of symptoms rather than to cure the Illness causing the symptoms.
- 2.42 Medical expenses:** means all medically necessary and reasonable expenses incurred in respect of medical, surgical and remedial treatment as directed by the Medical practitioner including laboratory, x-rays and other diagnostic charges.
- 2.43 Medical practitioners:** means practitioners who are duly registered and licensed by the Uganda Medical and Dental Practitioners Council and are practicing within the scope of their license.
- 2.44 Medically necessary treatment:** means any medical, surgical or other service that an Insured member requires provided such services are:
- i. Essential and related to the Illness presented
 - ii. Rendered in accordance with generally accepted medical practice and professionally recognized standards
 - iii. Not Treatments that are generally considered as experimental or unproven
 - iv. Not primarily for the convenience of the patient or physician, or other physician
- 2.45 Membership card:** means a personalized card issued by the Company in the name of each Insured member, identifying him as an Insured member and facilitating his access to the benefits covered under this Policy and provided by Designated providers.
- 2.46 Moratorium period:** means the period an Insured member has to wait before he becomes eligible for a benefit. The Moratorium period is determined by the date the Insured becomes a member.
- 2.47 Newly diagnosed condition:** means any bodily injury or illness or its related condition that did not medically exist prior to the enrolment date of the Insured member and necessitates the Insured member to receive care or Treatment.
- 2.48 Non-designated providers:** means Hospitals, clinics, laboratories, diagnostic centers and pharmacies with whom the Company has no agreement to provide covered benefits, in accordance with the terms and conditions of this Policy, to the Insured members and/or are not included under the list of Designated providers in the Policy schedule. Benefits received at such Providers will be on a reimbursement basis subject to prior approval from the Company at customary and reasonable rates.
- 2.49 Outpatient treatment:** means all medically necessary treatments and services that do not require hospitalization during the day or overnight nor necessitate specialized medical attention.
- 2.50 Overall limit:** means the maximum amount that an Insured member may Claim during the Policy period for all the benefits covered under this Policy.
- 2.51 PAUL:** shall mean Prudential Assurance Uganda Limited
- 2.52 Physician:** means a registered medical practitioner who is legally licensed to practice Allopathic medicine by the Uganda Medical and Dental Practitioners Council and who in carrying out such Treatment, is practicing within the scope of his licensing and training.
- 2.53 Policy:** means the documents evidencing the terms, conditions, benefits and price of the cover applicable to the Insured member(s). The Policy consists of:
- i. The general terms and conditions set out in this document
 - ii. The Proposal form(s) duly completed and signed by the Insured member(s)
 - iii. The Policy schedule
 - iv. The Table of benefits
 - v. Membership cards
 - vi. Endorsements to any of the aforementioned

- 2.54 Policy period:** means the period of this Policy stated in herein and the Membership card from the Commencement date to the Expiry date.
- 2.55 Policy schedule:** means a list issued by the Company in which information on the contractual parties are specified, together with the specific conditions of this Policy including but not limited to the Commencement date, the Expiry date, Policy name and number, Premium and Premium payment details, benefits details (including Annual maximum limits and benefits, annual sub-limits, Excess amounts and percentage of Coinsurance, if applicable), Designated providers list, membership list including Insured members details (name, date of birth, gender and Insured members' Join dates), and the Policy's special conditions, if any.
- 2.56 Pre-authorization:** means review and approval of Treatments by the Company prior to or concurrent with the Treatment date to ensure that they are undertaken within the scope of cover of the Policy terms and conditions, benefits and exclusions.
- 2.57 Pre-existing condition:** means any bodily injury or illness or its related condition that medically exists prior to the enrolment date of the Insured member, whether it is known or not known to him, and necessitates the Insured member to receive care or Treatment.
- 2.58 Pre-hospitalization:** means medically necessary expenses incurred during the period up to seven (7) days prior to hospitalization for disease/illness/injury sustained which will be considered as part of a claim under hospitalization.
- 2.59 Prematurity:** The birth of a baby of less than 34 weeks gestational age, and before the developing organs are mature enough to allow normal postnatal survival.
- 2.60 Post-hospitalization:** means medically necessary expenses incurred during the period up to seven (7) days after hospitalization for disease/illness/injury sustained which will be considered as part of a claim under hospitalization.
- 2.61 Insured member:** means a subscriber of the KIDO or any member of a legally established organization or association (e.g. association, union and the like) who has fulfilled the Eligibility conditions and is named in the Policy schedule and on a Membership card.
- 2.62 Proposal form:** means a signed statement of facts made by the applicant for insurance, on the basis of which the Company carries out underwriting in accordance with the terms and conditions of this Policy. The Proposal form becomes part of the contract when the Policy is issued.
- 2.63 Provider:** means any person (Physician or nurse) or institution (Hospital, clinic, medical center, pharmacy, laboratory or other paramedical institution) that is licensed by the Uganda Medical and Dental Practitioners Council to provide Allopathic medicine.
- 2.64 Related condition:** means any Illness considered to be either an underlying cause of or directly attributable to another specific Illness.
- 2.65 Secondary care:** means Treatment delivered by a Consultant following referral for further Treatment from a Physician.
- 2.66 Strike:** A work stoppage by three (3) or more workers to enforce demands made on an employer or to protest against an act or condition.
- 2.67 Surgical Operation:** means manual and/or operative procedures for correction of deformities and defects, setting right of injuries, diagnosis and cure of diseases, relief of suffering and prolongation of life.
- 2.68 Table of benefits:** means a schedule issued by the Company showing the extent and nature of benefits, Excess amounts and percentages of Coinsurance applicable under this Policy.
- 2.69 Term baby:** a delivery of a baby at 34 weeks or more.
- 2.70 Territorial limit:** means the geographical limits within which Treatment may be received.
- 2.71 Treatment:** means a medical or surgical test or procedure the sole purpose of which is to cure an Illness and not to alleviate a long-term Chronic condition.
- 2.72 Waiting period:** same definition as moratorium period.
- 2.73 UNEPI Vaccination:** (United Nations Expanded Program for Immunization) shall refer to the following vaccines which are provided for free in Uganda; Polio, BCG, DPT (combined with Hepatitis B and Hemophilia Influenza B (HIB) and Measles.

3 Terms and Conditions

- 3.1 Policy Period:** This Policy is an annual contract. Subject to the KIDO's payment of the required premium in full, It shall commence on the Commencement date and terminate at the Expiry date, specified in the Policy schedule. The policy may be renewed for further one-year periods subject to the Company's consent and the KIDO's payment of the agreed annual premiums in full.

3.2 Pre-Existing conditions: Any pre-existing medical condition of which a member was aware or ought to have known, prior becoming a Member under this Agreement for the first time, must be declared on the Enrolment Form and Declaration of Health. Such pre-existing condition will be included provided that the condition is not listed as a standard exclusion.

3.3 Hospitalisation costs of a new member will not be covered if the member in question is still admitted or was admitted before they joined the scheme.

3.4 Eligibility Conditions: The coverage under this Policy will be provided to all Insured members who fulfill the following conditions.

3.5 Insured member: all the KIDO's subscribed members residing in the Republic of Uganda and shall be subject to the age limits detailed below:

For new members, a person shall qualify for the general medical cover if they are below the age of 70 years by their next birthday. A person who is 70 years or shall be 70 years at their next birthday, shall qualify for the senior citizen medical cover. A new member shall not be eligible for cover if he/she shall attain 80 years at their next birthday.

For continuing members, a person shall qualify for the general medical cover if they are below the age of 75 years by their next birthday. A continuing member who is 75 years or shall be 75 years at their next birthday, shall qualify for the senior citizen medical cover. A continuing member shall not be eligible for cover if he/she shall attain 85 years at their next birthday.

The company may consider a renewal application for medical insurance for a continuing member above 85 years on terms and conditions that it may set. The decision of the company shall be discretionary and final.

3.6 Dependents: The Dependents of the Insured member are eligible for coverage under this Policy, provided they are:

- i. The legal spouse of the Insured member having attained the age of not more than seventy (70) years (at their first Join date) and is resident in Uganda. Coverage of an insured spouse ends on the date of divorce.
- ii. The unmarried children, stepchildren and legally adopted children of the Insured member provided they are born term as defined by this policy and were discharged from hospital after birth up to a maximum of eighteen (18) years of age, are residing with the Insured member and are dependent upon him for support. Children aged over eighteen (18) years shall only be eligible if they are full-time students at a school, college or university and are not aged above twenty-five (25) years of age.
- iii. A Dependent eligible to participate as a Insured member under this Policy shall not be a dependent for the purpose of this Policy.

3.7 Members Enrollments

- i. **Insured member:** means a subscribed member of KIDO who has fully paid their premium and incepted by the company.
- ii. **Dependents:** Insured member's Dependents are eligible for coverage upon payment of premium by the insured member for the dependant. The Company may require an explanation and proof of dependency in cases where any already existing dependent is suggested for addition after Commencement date of the medical cover. The Company will exercise its discretion to decline addition until the next renewal or subject the dependent to underwriting.

3.8 Addition and deletion of members

- i. **Addition:** KIDO may at any time, upon completing and sending to the Company the duly completed Proposal form (Member Application form), add a new Insured member and his Dependents or new Dependents of an existing Insured member to the Policy.

- ii. Such new Insured member and/or Dependents shall become eligible for coverage from the date of the receipt of additional requests and payment of any additional Premium charged by the Company. Premiums for additions will be charged as follows:

Period to be covered	% of Annual premium	Benefits offered
7 – 12 months	100%	Full benefits
6 months	70%	Prorated benefits
5 months	60%	Prorated benefits
4 months	50%	Prorated benefits
3 months and below	40%	Prorated benefits

- iii. **A new child:** Can be covered from birth or from the date an adoption is made final as the case may be, provided one or both parents are covered concurrently in the existing Policy. The Company will normally allow the KIDO to add a newborn child without submitting details of their medical history, provided they are added within three (3) months from the birth date. However, if the child was born as a result of any method of assisted conception or if they have been adopted, KIDO will be required to submit full particulars of such child, including the child's full medical history, following which the Company will extend cover to such child provided it is satisfied that the conditions for cover have been met.
- iv. **Deletion:** KIDO may at any time delete a Insured member and their Dependents from the Policy subject to:
- a) A written request for deletion of the Insured member or any of their Dependents; and
 - b) Return of Membership cards and other materials facilitating Treatment prior to the deletion date.
 - c) The deletion shall be effected from the date of the receipt of the written request for deletion from KIDO.
 - d) The Premium refund relating to any approved deletion shall be calculated in accordance with the following conditions:
- v. No refund will be payable for deleted Insured members or dependents who have registered any Claim with the Company. Insured members who did not register any Claim prior to their deletion date will be issued credit notes proportionately for the period remaining from the deletion date until the Expiry date of the Policy. The Company shall pay the pro-rated refund after sixty (60) days from the deletion date provided no Claims were reported within this period.
- vi. No refund will be payable if Membership cards and other materials facilitating Treatment are not returned within 60 days of deletion. The amount of refund will be reduced proportionately if the return of Membership cards and other materials facilitating Treatment are delayed.
- vii. Covered benefits arising from Accident or Illness occurring during the Policy period for the Insured member or their Dependents shall cease immediately upon his deletion from the Policy.

3.9 Medical Examinations: PAUL may at its own discretion require a medical evaluation of any eligible member and his or her eligible dependents. The cost of medical examinations of such kind will be borne by the member.

3.10 Premiums: All Premiums stated in the Policy schedule are payable to the Company in advance of the Commencement and Renewal dates as shown in the Policy schedule.

3.11 Payment of the Premium is the Insured Member's sole responsibility. If the KIDO does not make payment on or before the Renewal date, the Company has the right to withhold payment of the Insured Members' Claims and/or access to Treatment or terminate the Policy with effect from the Renewal date.

3.12 The KIDO shall not offset against Premiums due any amount owed by or Claimed from the Company under this Policy or any other agreement.

3.13 Administration Charge: The Company reserves the right to make an administration charge of UGX 10,000 for the replacement or re-issue of Membership cards for insured members. Where an insured member requests for a hard copy policy document, the insured member shall be charged UGX 50,000 for the policy document which shall be picked by the insured member from the Company's head office.

3.14 All premiums attract 0.5% insurance training levy.

3.15 Premium shall be paid on any of PAUL's bank details below:

I. STANBIC BANK (UGX ACCOUNT)

ACCOUNT NAME: PRUDENTIAL ASSURANCE UGANDA LIMITED
BANK NAME: STANBIC BANK LTD
UGX ACCOUNT NO: 9030015118201
SWIFT CODE: SBICUGKX
BRANCH: MAIN BRANCH

II. STANBIC BANK (USD ACCOUNT)

ACCOUNT NAME: PRUDENTIAL ASSURANCE UGANDA LIMITED
BANK NAME: STANBIC BANK LTD
USD ACCOUNT NO: 9030011053830
SWIFT CODE: SBICUGKX
BRANCH: MAIN BRANCH

III. HOUSING FINANCE BANK (UGX ACCOUNT)

ACCOUNT NAME: PRUDENTIAL ASSURANCE UGANDA LIMITED
BANK NAME: HOUSING FINANCE BANK BANK
UGX ACCOUNT NO: 1100124393
SWIFT CODE: HFINUGKAXXX
BRANCH: KOLOLO BRANCH

IV. EQUITY BANK (UGX ACCOUNT)

ACCOUNT NAME: PRUDENTIAL ASSURANCE UGANDA LIMITED
BANK NAME: EQUITY BANK BANK
UGX ACCOUNT NO: 1004200836772
SWIFT CODE: EQBLUGKA
BRANCH: KOLOLO BRANCH

URA TIN NO: 1006775589

3.16 Renewal

- i. KIDO may renew the Policy each year. The renewals will be subject to the definitions, terms and conditions in force at the time of each renewal.
- ii. **Renewal notice:** KIDO will be issued with renewal terms and instructions of how to proceed with the Policy renewal at least six weeks prior to the Renewal date.
- iii. **Disclosure:** KIDO is required to disclose material facts or changes prior to each renewal.
- iv. The Policy will not be renewed automatically upon expiry.
- v. If KIDO does not wish to renew the Policy, this must be confirmed to the Company in writing prior to the Renewal date.

3.17 Policy Alteration

- i. KIDO's suggestion to alter any terms and conditions of this Policy other than the ones clearly defined under Article 3 will be considered for incorporation only at renewal of the Policy.
- ii. At renewal of the Policy, the Company also may add or alter any terms and conditions of this Policy including the Premiums or any administration procedures, as it may deem appropriate. However, the Company will only make alterations to reflect any past and foreseeable changes in the medical insurance practice or procedures and the nature and extent of Claims made or likely to be made generally under the Policy. The purpose of such alteration will be to seek, so far as possible, to maintain the same level and type of insurance cover in place whilst ensuring that the insurance cover provided under this Policy remains affordable. The Company can also increase the Premium if any tax levy is imposed.
- iii. The Company reserves the right to change the terms and conditions of, or cancel, this Policy at any time notwithstanding any other provision of this Policy if KIDO or any Insured member has:
 - a) Not acted in good faith or has misled the Company by withholding any material fact to in relation to this Policy;
 - b) Breached the terms and conditions of this Policy; or
 - c) Not paid the Premiums due.
 - d) Fraudulent members will be removed from the policy and amounts paid out for fraudulent claims recoverable from the individual through the company.
- iv. No variation in the terms and conditions of this Policy either by endorsement or otherwise, shall bind the Company in any way unless it is made in writing by a duly authorized officer of the Company.

3.18 Data Protection

The parties shall comply with applicable data protection Regulations. To the extent that either party processes any personal data for and on behalf of the other party, the party shall at all times maintain all technical and organisational security measures to prevent unauthorised or unlawful processing of any personal data supplied to the party by or on behalf of the party and accidental loss or destruction of, or damage thereto; only process personal data for and on behalf of the other party for the purpose of performing the Services in accordance with this Agreement and not transfer any personal data outside of Uganda without the prior written consent of the other party.

3.19 Compliance with Law and Corrupt gifts

The parties warrant, represent and undertake that they are and shall continue to comply with all applicable Regulations and any guidelines made in connection with such applicable Regulations.

In performing its duties under this Agreement, the parties will comply with all applicable anti-bribery and anti-corruption laws and anti-money laundering (and related Regulation and guidance). In particular, the parties hereby acknowledge and agree:

(a) to comply with, the Anti-Corruption Act 2009 of Uganda, the Anti Money Laundering Act, the US Foreign Corrupt Practices Act and the UK Bribery Act, together with any related Regulations and guidance and that it shall not act in such a way that is or could be construed as a violation of these laws and requirements, including but not limited to offering a bribe or making a facilitation payment to a Public Official or to any other party.

(b) that it will ensure that its activities in connection or relating to its obligations under this Agreement will not cause PAUL to be in breach of any anti-bribery and anti-corruption laws and anti-money laundering laws (and related regulation and guidance);

(c) that they will ensure that they have appropriate internal procedures within its organisation to prevent bribery by its workforce and other people under its control; and

(e) if KIDO, in connection with or relating to its obligations under this Agreement, is asked to partake in any activity, that is in violation of any anti-bribery or anti-corruption laws or becomes aware of any such conduct by its workforce or within its control and concerning or relating to this Agreement, the Service provider agrees to immediately report the details of this to PAUL.

PAUL shall have the right to terminate this Agreement on no notice, without liability, for any perceived or actual breach of this Clause.

3.20 Confidentiality

The parties shall only store, copy or use Confidential Information to the extent necessary to perform its obligations under this Agreement.

Except with the disclosing Party's prior written consent, the Parties undertake to keep secret and strictly confidential and shall not disclose Confidential Information to any third party for the duration of this Agreement and thereafter and shall not use such Confidential Information other than for the purpose of performing their respective obligations under this Agreement.

Either Party may disclose Confidential Information to its affiliates, insured members, agents, employees or sub-contractors who need to know about such Confidential Information. Each Party shall ensure the compliance by its Affiliates, insured member, agent, employees or sub-contractors with the obligations of that Party under this Clause.

The provisions above shall not apply to any information which:

- i. is in the possession of either Party without any obligations of confidence in relation to use or disclosure prior to the date of this Agreement;
- ii. is in or enters into the public domain other than by breach of this Agreement or any obligation of confidence owed to PAUL.
- iii. is authorised for release by the written consent of the Party; or
- iv. is required to be disclosed by Regulations or by an Authority.

Any breach of this provision on confidentiality may cause PAUL substantial and irreparable damages and, therefore, in the event of any such breach, in addition to other remedies which may be available, PAUL shall have the right to specific performance and other injunctive and equitable relief. The Service provider shall notify PAUL immediately, and co-operate with PAUL on request, upon the Service provider's discovery of any loss or compromise of any of the Confidential Information.

3.21 Policy Termination and consequences

- i. This Policy will automatically terminate upon non-payment of Premium on the Renewal date, although the Company may at its discretion reinstate this Policy if the Premium is paid within thirty (30) days of its Renewal date.
- ii. Cover in respect of Insured members shall terminate immediately on the first of the following events:
 - a) On the death of the Insured member; or
 - b) When a Dependent cease to be the Spouse of the Insured member; or
 - c) When the Insured member ceases to be a subscriber of KIDO (in such an event, the Insured's Dependents will also cease to be covered under this Policy); or
 - d) On the day before the Insured member attains the age limits defined above .
- iii. Either party may terminate this Policy at any time, by giving sixty (60) days' notice of their intention of terminating this Policy by registered letter to the other party, in case of KIDO, to its last known address and in case of the Company, to the address provided below. Termination is subject to a pro-rated refund of the Premiums for the remaining period until the Expiry date for all Insured members who have not registered any Claims with the Company. No refund will be payable for Insured members who have registered Claims with the Company.

Company: Prudential Assurance Uganda Limited

Address: 10th Floor, Zebra Plaza, Plot 23 Kampala Road; P.O. Box 2660, Kampala-Uganda

- iv. KIDO shall return all Membership cards and other materials facilitating Treatment before the termination date.

- v. If any of the Insured members commits false or fraudulent Claims or acts fraudulently or purposefully breaches the terms and conditions of the Policy, then the Company has the right to terminate this Policy or delete the Insured member, with immediate effect and forfeit all the benefits and Premiums without prejudice to the Company's other rights.
- vi. Covered benefits arising from Accident or Illness occurring during the Policy period shall cease immediately upon the termination or non-renewal of this Policy.
- vii. **Effective time of termination:** This Policy and all insurance there under shall terminate at 00.01 hours Ugandan time on the Expiry date of the Policy shown in the Policy schedule.
- viii. Where the KIDO has any premium in arrears, that amount shall fall due on notice of the termination.

3.22 General Limitations

- i. **Annual maximum limits:** The Company's liability is limited in amount to the Overall limits and Sub-limits stated in the Table of benefits.
- ii. **Cost of Medical Expenses:** The Company's liability with respect to the cost of Eligible medical expenses hereunder claimed is limited to the actual cost or the reasonable and customary charges, whichever is less. Insured members in doubt shall submit to the Company a quotation for the cost of Treatment and seek Pre-authorization before the Treatment is undertaken.
- iii. **Territorial Limits:** This Policy shall apply to Eligible medical expenses incurred within the Republic of Uganda and extended to outside Uganda for trips not exceeding six weeks on any one visit which would be paid on reimbursement basis unless the Company has indicated in writing that credit is available.

3.23 Medical Records

- i. In compliance with applicable laws and regulations concerning medical records, on behalf of the Insured member and their Dependents, the KIDO authorizes the Company to have physical access, including copies of their records which are maintained by the treating Provider, in respect of Treatments incurred under the terms of this Policy.
- ii. The Company agrees to maintain strict confidentiality of such records.

3.24 Recovery

- i. In accordance with the terms of this Policy, the KIDO is liable for all Claims paid by the Company to the providers, for Insured members who use the Membership cards in a Fraudulent manner.
- ii. **The Company** shall exercise its rights to recover from the KIDO amounts paid to Hospitals or clinics on behalf of Insured members or Dependents for which the Company would have otherwise not paid.

3.25 Subrogation

- i. The KIDO and Insured members must give the Company written notification without delay of any claim or right of action against any third party arising out of any circumstances which gave rise to a claim under this Policy and must continue to keep the Company informed in writing and take all steps the Company reasonably require in making a claim upon the other party.
- ii. The Company has full rights of subrogation and may take proceedings in any of the Insured member's name, at its expense, to recover for its benefit the amount of any payment made under this Policy due from any third party responsible for the Eligible medical expenses incurred.

3.26 Currency

Premiums and benefits payable under this Policy shall be paid in Uganda and in Ugandan Shillings. Amounts paid or received by the Company in any other currency shall be converted to that currency at the prevailing market rate of exchange at the date such transaction is entered on the Company's books.

3.27 Expert Opinion and Arbitration

- i. Any dispute arising out of or in connection with this contract, including any question regarding its validity or termination shall be referred to and finally resolved by arbitration under the ICAMEK Arbitration Rules.
- ii. The Arbitration shall be chaired by one Arbitrator who shall be appointed by written agreement of both parties within fourteen (14) days from the date of notification of the dispute by either party. In case of

any default by either party in the appointment of the Arbitrator, the appointment shall be made in accordance with ICAMEK Arbitration Rules. The decision of the Arbitrator shall be final and binding on the parties.

- iii. The seat of arbitration shall be Kampala; Uganda and the language of the arbitration shall be English.
- iv. Notwithstanding any reference to arbitration herein, the parties shall continue to perform their respective obligations under the Agreement unless they otherwise agree.
- v. The award of the arbitrator shall be final and binding on the parties. Nothing in this Agreement shall prevent or delay a party from making claims or seeking injunctive or interlocutory relief in courts of competent jurisdiction in Uganda.
- vi. The Arbitration shall be governed by and constructed in accordance with the Laws of Uganda.
- vii. Nothing shall preclude a party from seeking interim or urgent relief from any competent court having jurisdiction pending the institution during the course of or pending the outcome of any arbitration proceedings.

3.28 Governing Law: This Policy shall be governed by and construed in accordance with the Laws of Uganda.

3.29 Legal Status: This Policy is not valid unless accompanied by a stamped and signed Policy schedule issued by the Company.

3.30 Enforcement: The Company and the KIDO are the only parties to this Policy. Insured members will have no right to enforce this Policy or any part of it. No variation in terms and conditions of this Policy either by endorsement or otherwise, shall bind the Company in any way unless it is mutually agreed to and made by the duly authorized officers of the Company and KIDO in writing.

3.31 Penalties: This Policy shall not cover any penalties of whatsoever nature.

3.32 Assignment: This policy shall not be assigned without the prior written consent of the parties.

3.33 Clerical Error: A clerical error by the Company shall not invalidate insurance otherwise validly in force. A clerical error shall not relieve the parties of their rightful obligations.

4 Claims Ratio

- a) In the event that the claims ratio under this agreement is projected to exceed seventy per cent 70% of the contract consideration and/or premium paid, it is agreed that THE COMPANY reserves the right, at its sole discretion to implement any of the following terms, conditions, limitations and exclusions hereof, during the currency of this agreement, which shall be effective for the remaining period of Agreement:
 - i) Including the option to apply and implement a co-pay of not less than 10,000shs per patient per visit.
 - ii) Adjustments in benefits including exclusion of certain cover, limitation of covered amounts, among others.
 - iii) Revision/limitation on the service provider network.
- b) Notwithstanding anything in this agreement, it is agreed that THE COMPANY'S Finance and Technical department's projections will be the only acceptable projections for the purposes of this clause. The projections will be computed as follows:

Claims Loss ratio = Claims incurred / Earned premium.

Earned premium = Gross written premium as a proportion of the period of cover completed as at date of evaluation.

5. Force Majeure

- 5.1 Neither of the Parties shall be held responsible or liable for any loss, damage, detention or delay brought about by force *majeure* or a force majeure event.

- 5.2 For the purposes of this agreement a force majeure event shall include; an act of God, war, earthquake, inevitable accident, fire, lockout, strike or other labor dispute, epidemic, pandemic, endemic, lockdowns, riot or civil commotion, act of public enemy, enactment, rule, order or act of any government or governmental institution (whether local or foreign), or other cause of a similar or different nature, provided that the said cause was not reasonably within the Insurers or the Company's control or contemplation, as applicable. For avoidance of doubt it is agreed that the list of events in clause (2) above is not conclusive.
- 5.3 If either party hereto is materially hampered in the performance of its obligations under this agreement or its normal business operations are delayed or become impossible or commercially impracticable; then, without limiting such party's rights, the party affected by such Force Majeure Event shall have the option, by giving the other party written notice, to suspend its obligations hereunder for an initial duration of up to 3 months [90 working days] which will be subject to extension as the case maybe.
- 5.4 It is agreed that the total duration of any such suspension shall be limited to six (6) months. If at the end of the six months period the force majeure event still persists and the suspension under this provision has not been lifted, either party may, by written notice to the other, terminate this agreement by giving 48 hours' notice in writing to the other party.
- 5.5 Where either Party becomes aware that performance of its obligations under this Agreement is likely to be or has been affected by force majeure, that Party shall immediately give notice to other Party setting out all relevant details of which capacity to perform its obligations under this Agreement is likely to be or has been affected or constrained by force majeure.
- 5.6 The Parties may however mutually agree on an alternative method of performance of this Agreement during the continuance of the force majeure event.

6. Claims Administration

6.1 Notice of Claim

- 6.1.1 Notice of any Claim must be submitted on a fully completed Claim form along with other supporting documents within a maximum of sixty (60) days from the Treatment date. Supporting documents shall include the following:
- i. Original prescription
 - ii. Original detailed and dated receipt
 - iii. Pre-authorization form, if applicable
 - iv. Full and detailed medical and diagnostic reports
 - v. Any other medical information that may be deemed necessary by the Company

6.2 Settlement of Claims

- 6.2.1 **Direct Billing:** The Company has an arrangement that allows for direct submission of Claims by the Designated providers. Insured members shall use the facilities of the Designated providers, by presenting their Membership cards to the Designated providers at the time of their visits. If an Insured member pays for the Treatment at a Designated provider, the Company shall only reimburse the KIDO the agreed charges between the Company and the Designated provider.

6.2.2 Reimbursement: If an Insured member receives Treatment at a Provider other than the Company's Designated providers, the Company may reimburse the KIDO subject to preauthorization at customary and reasonable rates within fourteen (14) days of provision of a completed claim form along with any other document to support the claim, as specified under Article 6.1.1 being submitted to the Company within a maximum period of thirty (30) days from the Treatment date. The amount paid will be the Reasonable and customary charges for the medically necessary treatments, less any applicable Excess and/or Coinsurance, as specified in the Table of benefits.

6.3 Claim Denials

6.3.1 The Company has the right to decline or return submitted Claims, under the following conditions:

- i. Submitting incomplete Claim form
- ii. Attaching photocopies rather than originals of receipts, prescriptions, diagnostic services or others
- iii. Member and/or treating Physician's signature and seal is not on the Claim form
- iv. Treatments or drugs not prescribed by Physicians
- v. Treatments or drugs that are not medically relevant or necessary for the conditions presented
- vi. Treatments for which Pre-authorization is required in accordance with the terms and conditions of this Policy, but for which the Pre-authorization has not been obtained
- vii. Services received are within the General exclusions of the Policy
- viii. Expenses in excess of the Reasonable and customary charges (as agreed with Provider)
- ix. Claims are submitted after Sixty (60) days from the date of Treatment
- x. Expenses exceeding Annual maximum limits
- xi. Treatments after the Policy has expired
- xii. Treatment was before the Insured Member's Join date or before the Commencement date

6.4 Appeals on Claim Denials

6.4.1 Settlement of eligible Claims shall be considered final unless objections along with supporting justifications are received in writing along with relevant reports and facts within a maximum of sixty (60) days from the date of receiving the payment. The Company reserves the right to deny any objections received after the said period.

6.4.2 The Company shall review the justifications received and payments for any approved Claims will be made within thirty (30) days from the date the justifications were received.

6.5 Pre-authorization

6.5.1 The Company shall require Pre-authorization before the Insured member undertakes any Treatment for the following services:

- i. All Inpatient and Daycare treatments and services
- ii. All Surgical operations
- iii. Computerized tomography (CT scan) and magnetic resonance imaging (MRI)
- iv. Long term medications (more than one month)
- v. Maternity treatments (inpatient only)

6.5.2 For Emergency Treatments, an Insured member must notify the Company within forty-eight (48) hours of his admission or prior to his discharge, whichever is earlier. The Company reserves the right to deny the request for Pre-authorization of the Emergency Treatment, beyond the said forty-eight (48) hours period, if such notice is not provided.

6.5.3 Pre-authorization is valid for a maximum period of fourteen (14) days from the date of issue. The Insured member shall obtain a new Pre-authorization, if he does not utilize it within the said fourteen (14) day period.

6.5.4 Notwithstanding Article 6.5.3, the Pre-authorization shall expire automatically on the Insured member's deletion date or with the termination of this Policy.

6.5.5 Pre-authorization does not guarantee either payment or the number of Claims. Eligibility for and payment of Claims are subject to review of detailed medical reports, investigation results, diagnostic results, discharge summary, medically necessary treatment and all the terms, conditions, provisions and exclusions of the Policy.

6.6 Prescriptions

6.6.1 Where necessary and when the treating Medical Practitioner does not have the prescribed medicines, the Hospital/clinic shall provide a prescription to the Insured to procure such medicines from a Pharmacy registered with the Company.

1.7 Contribution:

If at any time, any claim arises under this Policy and there be any other insurance covering the Insured member for medical expenses, the Company shall not be liable to pay or contribute more than its rateable proportion of any such claim in connection therewith.

7. Benefits Schedule

INPATIENT BENEFITS SUMMARY – Per Person	PLATINUM	GOLD	SILVER	BRONZE	COPPER	MARBLE
Overall Cover Benefit Limit	UGX 300,000,000	UGX 100,000,000	UGX 50,000,000	UGX 20,000,000	UGX 10,000,000	UGX 5,000,000
Daily bed limit	UGX 300,000	UGX 250,000	UGX 200,000	UGX 200,000	UGX 150,000	UGX 100,000
Lodger fees for parent accompanying child below 8 years	Covered	Covered	Covered	Covered	Covered	Covered
Accidents & Emergency	UGX 150,000,000	UGX 100,000,000	UGX 50,000,000	UGX 20,000,000	UGX 10,000,000	UGX 5,000,000
General Illness	UGX 150,000,000	UGX 100,000,000	UGX 50,000,000	UGX 20,000,000	UGX 10,000,000	UGX 5,000,000
Inpatient Dental Illness	UGX 22,500,000	UGX 15,000,000	UGX 7,500,000	UGX 3,000,000	UGX 1,500,000	UGX 750,000
Inpatient Ophthalmology Illness	UGX 22,500,000	UGX 15,000,000	UGX 7,500,000	UGX 3,000,000	UGX 1,500,000	UGX 750,000
Covid-19 treatment including emergency ambulance evacuation covered within the inpatient illness limit	UGX 15,000,000	UGX 10,000,000	UGX 5,000,000	UGX 2,000,000	UGX 1,000,000	UGX 500,000
Psychiatric Conditions	UGX 30,000,000	UGX 20,000,000	UGX 10,000,000	UGX 4,000,000	UGX 2,000,000	UGX 1,000,000
Pre-existing, and Newly diagnosed	UGX 45,000,000	UGX 30,000,000	UGX 15,000,000	UGX 6,000,000	UGX 3,000,000	UGX 1,500,000

Chronic conditions including HIV/AIDS (ARV's Treatment)						
Cancer Care & Treatment including Chemotherapy	Covered within Chronic limit	Covered within Chronic limit	Covered within Chronic limit	Covered within Chronic limit	Covered within Chronic limit	Covered within Chronic limit
Congenital and Genetic conditions	UGX 45,000,000	UGX 30,000,000	UGX 15,000,000	UGX 6,000,000	UGX 3,000,000	UGX 1,500,000
Road ambulance evacuation within Uganda	Covered within limits	Covered within limits	Covered within limits	Covered within limits	Covered within limits	Covered within limits
Visits and consultation by a GP and specialists	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
Radiology	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
MRI and CT scans (On pre-authorization)	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits
Physiotherapy	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
Intensive care and high dependency units	Covered within Applicable Limits	Covered within Applicable Limits	Covered within Applicable Limits	Covered within Applicable Limits	Covered within Applicable Limits	Covered within Applicable Limits
Prescribed medicines	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
Professional fees	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
Theatre fees	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
Reconstructive Surgery Excluding Cosmetic & Geriatric Treatment	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
Urology	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
Gynaecological Conditions Excluding Fertility Treatment	UGX 15,000,000	UGX 10,000,000	UGX 5,000,000	UGX 2,000,000	UGX 1,000,000	UGX 500,000
ENT	UGX 7,500,000	UGX 5,000,000	UGX 2,500,000	UGX 1,000,000	UGX 500,000	UGX 250,000
General Surgeries including Day-care cases	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
Orthopaedic Surgery	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits

(Following an accident)						
Illness Related to Maxillofacial Surgery	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
Anaesthetics for surgery	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits	Covered within Limits
Organ Transplant Excluding Costs of the Donor	UGX 150,000,000	UGX 50,000,000	UGX 25,000,000	UGX 10,000,000	UGX 5,000,000	UGX 2,500,000
Specialized exams like Barium meals or swallows and intravenous pyelogram	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits
Kidney Dialysis (<i>only for acute reversible renal failure</i>)	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits
Internal surgical appliances	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits
Referral Treatment outside Uganda (Subject to pre-authorization and restricted to Kenya, India, Mauritius on reimbursement.	Covered	Covered	Covered	Covered	Covered	Covered
Maternity (Applicable for Female Main Members Staff and Spouses to Male Main Members ONLY)						
Maternity limit	UGX 5,000,000	UGX 3,500,000	UGX 2,500,000	UGX 2,000,000	UGX 1,000,000	UGX 800,000
Delivery, Professional fees and any related complications (Within maternity limit)	Covered	Covered	Covered	Covered	Covered	Covered
Premature Deliveries / Newborn medical treatment required before discharge from hospital	UGX 4,000,000	UGX 2,800,000	UGX 2,000,000	UGX 1,600,000	UGX 800,000	UGX 640,000
OUTPATIENT BENEFITS – Per Person						
Overall cover benefit limit (All Limits covered within OPD overall Limit)	UGX 6,000,000	UGX 4,000,000	UGX 3,000,000	UGX 2,000,000	UGX 1,000,000	UGX 800,000

Consultation with General Practitioner (G.P)	Covered	Covered	Covered	Covered	Covered	Covered
Radiology	Covered	Covered	Covered	Covered	Covered	Covered
Newly diagnosed Chronic and Pre-existing conditions including HIV & Cancer	UGX 2,000,000	UGX 1,500,000	UGX 1,000,000	UGX 500,000	UGX 500,000	No Cover
Antenatal & Postnatal Care	Covered	Covered	Covered	Covered	Covered	Covered
Prescribed medicines within scope coverage	Covered	Covered	Covered	Covered	Covered	Covered
Laboratory exams (as per scope of cover)	Covered	Covered	Covered	Covered	Covered	Covered
Physiotherapy	Covered upto 10 sessions	Covered upto 10 sessions	Covered upto 10 sessions	Covered upto 10 sessions	Covered upto 10 sessions	Covered upto 10 sessions
UNEPI Immunizations	Covered	Covered	Covered	Covered	Covered	Covered
Congenital and Genetic Conditions	Covered	Covered	Covered	Covered	Covered	Covered
Psychiatry	Covered	Covered	Covered	Covered	Covered	Covered
CT Scans & MRI - Covered on Pre-authorization	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits	Covered within applicable limits
Road Ambulance Rescue within Uganda	Covered	Covered	Covered	Covered	Covered	Covered
Ophthalmology, Prescriptions and surgical procedures	Covered	Covered	Covered	Covered	Covered	Covered
Covid-19 treatment including 5 reviews with a doctor via telemedicine, oxometer, thermometer, vitamin c, zink and the prescribed medication covered within the outpatient limit	UGX 1,200,000	UGX 800,000	UGX 600,000	UGX 400,000	UGX 200,000	UGX 160,000
Covid-19 testing subject to atleast 2 PCR test for only	UGX 360,000	UGX 360,000	UGX 360,000	UGX 360,000	UGX 360,000	UGX 360,000

symptomatic cases covered within the outpatient						
Telemedicine	Covered	Covered	Covered	Covered	Covered	Covered
External prosthesis	UGX 1,200,000	UGX 800,000	UGX 600,000	UGX 400,000	UGX 200,000	UGX 160,000
Optical Benefits: (Covered within overall outpatient limit)						
Benefit limit	UGX 800,000	UGX 500,000	UGX 400,000	UGX 200,000	UGX 150,000	UGX 100,000
Prescribed lenses and Frames once in 2 years. (Contact Lenses not provided)	Covered	Covered	Covered	Covered	Covered	Covered
Cover limit for Frames	Covered	Covered	Covered	Covered	Covered	Covered
Dental Benefits: (Covered within overall outpatient limit)						
Benefit Limit	UGX 800,000	UGX 500,000	UGX 400,000	UGX 200,000	UGX 150,000	UGX 100,000
Consultations, Extractions, Fillings & Root Canals, Dental X-Rays	Covered	Covered	Covered	Covered	Covered	Covered
Scaling and Polishing	Covered once a year	Covered once a year	Covered once a year	Covered once a year	Covered once a year	covered once a year
Extra or Other Benefits						
Funeral cover	UGX 3,000,000	UGX 2,500,000	UGX 2,000,000	UGX 1,000,000	UGX 1,000,000	UGX 500,000
Free Health Education	Covered	Covered	Covered	Covered	Covered	Covered
Wellness check-up (Physical exam, BMI, blood sugar, blood pressure, prostate rectal examination (men) Women – physical breast examination, PAP smears to be prearranged in groups of 10 or more.	UGX 300,000	UGX 200,000	UGX 200,000	UGX 150,000	UGX 150,000	UGX 100,000

Special Terms						
Category	PLATINUM	GOLD	SILVER	BRONZE	COPPER	MARBLE
Geographical Scope of cover	Uganda or on referral within East Africa plus temporary cover abroad for six (6) weeks on any one visit.	Uganda or on referral within East Africa plus temporary cover abroad for six (6) weeks on any one visit.	Uganda or on referral within East Africa plus temporary cover abroad for six (6) weeks on any one visit.	Within Uganda only	Within Uganda only	Within Uganda only
Co-payments applicable	As per HCP network	As per HCP network	As per HCP network	As per HCP network	As per HCP network	As per HCP network
Provider Panel	Enhanced Provider List	Enhanced Provider List	Enhanced Provider List	Standard Provider List	Standard Provider List	Standard Provider List

Principal or Spouse age limit	18 years to 70 years of age. Can be extended to 75 years for existing members	18 years to 70 years of age. Can be extended to 75 years for existing members	18 years to 70 years of age. Can be extended to 75 years for existing members	18 years to 70 years of age. Can be extended to 75 years for existing members	18 years to 70 years of age. Can be extended to 75 years for existing members	18 years to 70 years of age. Can be extended to 75 years for existing members
Dependant age limit	0 (provided term baby of 34) to 18 years of age. Can be extended to 25 years provided dependent is living with parents and is enrolled in a recognized post-secondary institution.	0 (provided term baby of 34 weeks) to 18 years of age. Can be extended to 25 years provided dependent is living with parents and is enrolled in a recognized post-secondary institution.	0 (provided term baby of 34 weeks) to 18 years of age. Can be extended to 25 years provided dependent is living with parents and is enrolled in a recognized post-secondary institution.	0 (provided term baby of 34 weeks) to 18 years of age. Can be extended to 25 years provided dependent is living with parents and is enrolled in a recognized post-secondary institution.	0 (provided term baby of 34 weeks) to 18 years of age. Can be extended to 25 years provided dependent is living with parents and is enrolled in a recognized post-secondary institution.	0 (provided term baby of 34 weeks) to 18 years of age. Can be extended to 25 years provided dependent is living with parents and is enrolled in a recognized post-secondary institution.
Reimbursement of claims	100% reimbursement subject to reasonable and customary rates	100% reimbursement subject to reasonable and customary rates	100% reimbursement subject to reasonable and customary rates	100% reimbursement subject to reasonable and customary rates	100% reimbursement subject to reasonable and customary rates	100% reimbursement subject to reasonable and customary rates

Inpatient Only Cover

Inpatient Benefit	Cover limit
Cover Type	Per Person
Overall Cover Benefit Limit	UGX 2,500,000
Daily bed limit	UGX 100,000
Lodger fees for parent accompanying child below 12 years	Covered
Accidents & Emergency	UGX 2,500,000
General Illness	UGX 2,500,000
Inpatient Dental Illness	UGX 400,000
Inpatient Ophthalmology Illness	UGX 400,000
Covid-19 treatment including emergency ambulance evacuation covered within the inpatient illness limit	UGX 800,000
Psychiatric Conditions	UGX 500,000
Pre-existing and Chronic conditions including HIV/AIDS (ARV's Treatment)	UGX 500,000
Cancer Care & Treatment including Chemotherapy	Covered within Chronic limit
Congenital and Genetic conditions	UGX 500,000
Road ambulance evacuation within Uganda	Covered within limits
Visits and consultation by a GP and specialists	Covered within Limits
Radiology	Covered within Limits
MRI and CT scans (On pre-authorization)	Covered within applicable limits
Physiotherapy	Covered within Limits
Intensive care and high dependency units	Covered within Applicable Limits
Prescribed medicines	Covered within Limits
Professional fees	Covered within Limits
Theatre fees	Covered within Limits
Reconstructive Surgery Excluding Cosmetic & Geriatric Treatment	Covered within Limits
Urology	UGX 500,000
Gynecological Conditions Excluding Fertility Treatment	UGX 500,000
ENT	Covered within applicable limits
General Surgeries including Day-care cases	Covered within applicable limits
Orthopaedic Surgery (Following an accident)	Covered within applicable limits
Illness Related to Maxillofacial Surgery	Covered within Limits
Anaesthetics for surgery	Covered within Limits
Organ Transplant Excluding Costs of the Donor	UGX 1,500,000
Specialized exams like Barium meals or swallows and intravenous pyelogram	Covered within applicable limits
Kidney Dialysis (<i>only for acute reversible renal failure</i>)	Covered within applicable limits
Internal surgical appliances	Covered within applicable limits



Referral Treatment outside Uganda (Subject to pre-authorization and restricted to Kenya, India, Mauritius on reimbursement).	Covered
Maternity Benefit	Cover Limit
Cover Type	Per Family
Maternity Limit (Applicable for Female staff and spouses to male staff ONLY)	N/A
Maternity within inpatient limit (Normal & subsequent caesarean delivery including Maternity related complications)	covered
Premature Deliveries	Not covered
Newly born children upon discharge from hospital & born term (after 34 weeks of pregnancy).	Not covered

Senior Citizens Cover.

Inpatient Benefit	Cover limit
Cover Type	Per Person
Overall Cover Benefit Limit	UGX 10,000,000
Daily bed limit	UGX 100,000
Lodger fees for parent accompanying child below 12 years	Covered
Accidents & Emergency	UGX 10,000,000
General Illness	UGX 10,000,000
Inpatient Dental Illness	UGX 1,500,000
Inpatient Ophthalmology Illness	UGX 1,500,000
Covid-19 treatment including emergency ambulance evacuation covered within the inpatient illness limit	UGX 3,000,000
Psychiatric Conditions	UGX 2,000,000
Pre-existing and Chronic conditions including HIV/AIDS (ARV's Treatment)	UGX 3,000,000
Cancer Care & Treatment including Chemotherapy	Covered within Chronic limit
Congenital and Genetic conditions	UGX 2,000,000
Road ambulance evacuation within Uganda	Covered within limits
Visits and consultation by a GP and specialists	Covered within Limits
Radiology	Covered within Limits
MRI and CT scans (On pre-authorization)	Covered within applicable limits
Physiotherapy	Covered within Limits
Intensive care and high dependency units	Covered within Applicable Limits
Prescribed medicines	Covered within Limits
Professional fees	Covered within Limits
Theatre fees	Covered within Limits
Reconstructive Surgery Excluding Cosmetic & Geriatric Treatment	Covered within Limits

Urology	UGX 2,000,000
Gynecological Conditions Excluding Fertility Treatment	UGX 2,000,000
ENT	Covered within applicable limits
General Surgeries including Day-care cases	Covered within applicable limits
Orthopaedic Surgery (Following an accident)	Covered within applicable limits
Illness Related to Maxillofacial Surgery	Covered within Limits
Anaesthetics for surgery	Covered within Limits
Organ Transplant Excluding Costs of the Donor	UGX 4,000,000
Specialized exams like Barium meals or swallows and intravenous pyelogram	Covered within applicable limits
Kidney Dialysis (<i>only for acute reversible renal failure</i>)	Covered within applicable limits
Internal surgical appliances	Covered within applicable limits
Referral Treatment outside Uganda (Subject to pre-authorization and restricted to Kenya, India, Mauritius on reimbursement).	Covered
Maternity Benefit	Cover Limit
Cover Type	Per Family
Maternity Limit (Applicable for Female staff and spouses to male staff ONLY)	N/A
Maternity within inpatient limit (Normal & subsequent caesarean delivery including Maternity related complications)	Not covered
Premature Deliveries	Not covered
Newly born children upon discharge from hospital & born term (after 34 weeks of pregnancy).	Not covered
Outpatient Benefits	Cover Limit
Cover Type	Per Person
Overall cover benefit limit (All Limits covered within OPD overall Limit)	UGX 3,000,000
Consultation with General Practitioner (G.P)	Covered
Radiology	Covered
Chronic and Pre-existing conditions including HIV & Cancer	UGX 1,500,000
Antenatal & Postnatal Care	Covered
Prescribed medicines within scope coverage	Covered
Laboratory exams (as per scope of cover)	Covered
Physiotherapy	Covered up to 10 sessions per prescription
UNEPI Immunizations	Covered
Congenital and Genetic Conditions	Covered
Psychiatry	Covered
CT Scans & MRI - Covered on Pre-authorization	Covered
Road Ambulance Rescue within Uganda	Covered



Ophthalmology, Prescriptions, and surgical procedures	Covered
Covid-19 treatment including 5 reviews with a doctor via telemedicine, oximeter, thermometer, vitamin C, zinc and the prescribed medication covered within the outpatient limit	UGX 900,000
Covid-19 testing subject to at least 2 PCR test for only symptomatic cases covered within the outpatient	UGX 360,000
Family Planning (Covers non-permanent procedures. Examples include IUD)	Covered
Telemedicine	Covered
External prosthesis	UGX 600,000
Optical Benefit	Cover Limit
Cover Type	Per Person
Optical Outpatient Benefit Limit	UGX 200,000
Routine optical consultations	Covered
Prescription of frames, Lens	Covered
Eyeglasses	Covered
Simple Outer Surgeries	Covered
Routine optical consultations	Covered
Lens, Frames & Glasses (Replaced once every 2 years)	Covered
Cover limit for Frames	covered
Dental Benefit	Cover Limit
Cover Type	Per Person
Dental Outpatient Benefit Limit	UGX 200,000
Consultation & Treatment	covered
Extractions	covered
Infections	covered
Fillings (except precious metals)	covered
Minor Surgeries	covered
Root Canal	covered
Dental X-Rays	covered
Non-Surgical Extractions	covered
Braces covered for children up to 14 years of age	covered
Gum Disease Treatment	covered
Dental Prescriptions	covered
Scaling and Polishing	covered
Last Expense Benefit	Cover Limit
Cover Type	Per Person
Payable upon death of an insured member.	UGX 1,000,000
Wellness Benefit	Cover Limit
Cover Type	Per Person



Wellness Benefit Limit	UGX 300,000
Annual medical check up	covered
Vaccinations (Hepatitis B & Yellow fever ONLY)	covered
Diagnostic tests	covered
PSA for med aged above 40 years	covered
Mammogram for women PAP Smear	covered
Extra or Other Benefits	
Free Health Education	covered
Overseas referral treatment (subject to medical referral and pre-authrisation)	covered
Temporary overseas cover upto six weeks (subject to notifying Prudential on the incidental travel)	covered

8. Summary of Benefits

(A) In-patient Cover

i. Hospital treatment and services:

All necessary and eligible medical treatment and services provided by or on the order of a Physician to the Member when admitted as a registered patient to a hospital.

Cover includes hospital accommodation (up to the cost of the agreed bed in that hospital), nursing care, diagnostic, laboratory or other medically necessary facilities and services, physician's, surgeon's, anaesthetist's or physiotherapist's fees, operating theatre charges, intensive care unit charges, high dependency unit, cardiac care unit, specialist consultations or visits and all drugs, dressings or medications prescribed by treating physician for in-hospital use. This shall include discharge drugs for up to 7 days. The cost of non-medical goods or services including such items as telephone, newspaper, toiletry items or accommodation for the Member's family is excluded.

The policy will cover accommodation for a parent or legal guardian accompanying a member who is below 12 years of age.

ii. Day Care Surgery or treatment:

When an Insured Person is admitted to a hospital and uses a Hospital Bed but does not stay overnight.

iii. Chemotherapy

The treatment of disease such as cancer by the use of chemical substances through cytotoxic and other drugs shall be carried as inpatient or day case based on the treatment required.

iv. Pre-Hospitalisation Diagnostic Services:

Laboratory, radiology or other necessary medical diagnostic procedures ordered by a Physician, and which results in the Member being admitted (on the same day the tests are done) as a registered patient to a hospital for treatment of the specific medical condition diagnosed, provided that such medical condition is covered.



v. Local Road and Air Ambulance Services:

Ambulance services for transportation of a sick Member for eligible inpatient treatment from an area where facilities for adequate care do not exist to the nearest suitable hospital or licensed medical facility will be covered within the annual inpatient limit.

vi. Home Nursing: Medically necessary home nursing care shall be provided upon approval by Prudential.

This shall be covered up to a maximum of 30 days in any policy year. Cover for all eligible in-patient services is subject to the limits specified in the Schedule and to the treatment cost being reasonable and customary.

(B) Inpatient dental

Dental hospitalization requiring justifiable admission in a hospital. Cover includes hospital accommodation (up to the cost of the agreed bed in that hospital), nursing care, diagnostic, laboratory or other medically necessary facilities and services, surgeon's, anaesthetist's, operating theatre charges, intensive care unit charges, high dependency unit, cardiac care unit, specialist consultations or visits and all drugs, dressings or medications prescribed by treating dental surgeon. This benefit will be covered within the inpatient limit to the amount stated of the table of benefits for planned cases and full limit for accidental cases.

(C) Inpatient optical

Optical hospitalization requiring justifiable admission in a hospital. Cover includes hospital accommodation (up to the cost of the agreed bed in that hospital), nursing care, diagnostic, laboratory or other medically necessary facilities and services, surgeon's, anaesthetist's, operating theatre charges, intensive care unit charges, high dependency unit, cardiac care unit, specialist consultations or visits and all drugs, dressings or medications prescribed by treating ophthalmologist. This benefit will be covered within the inpatient limit to the amount stated on the table of benefits planned cases and full limit for accidental cases.

(D) Out-patient Cover

If purchased, this benefit will cover medically necessary and eligible medical treatment provided to a member who is not a registered in-patient at a hospital and defined as:

i. General Out-patient Services

Outpatient services provided by or on the order of a Physician who is licensed as a General Practitioner.

ii. Specialist Out-patient Services

Outpatient services provided by or on the order of a Physician who is licensed as a Specialist or Consultant and to whom the Member has been referred to by a General Practitioner.

iii. Out-patient Laboratory and Radiology Services

Laboratory testing, radiographic procedures used to diagnose or treat medical conditions. Such services must be provided or ordered by a Physician and must be covered under the policy.

iv. Radiation therapy:



Treatment with high-energy radiation rays such as gamma rays are used to kill, shrink, damage cancer cells, and stopping them from growing and dividing is covered under outpatient.

v. Out-patient Prescription Drugs

Dressings, Drugs and medicines, the use of which is restricted to the order of a Physician and prescribed for use by the Member as an outpatient for a maximum period of one month.

vi. Other Out-patient Services

Other services rendered under outpatient include physiotherapy which shall be on referral basis by a Physician and vaccinations for children in accordance with the Ministry of Health Uganda National Expanded Programme for Immunisation (UNEPI).

Cover for all eligible outpatient services are subject to the amounts specified in the Schedule and to the treatment cost being customary and reasonable.

(E) Maternity Cover

1. Pregnancy and childbirth

Prudential Insurance will cover the Member for the proportion of expenses shown on the Policy Data Page arising from childbirth provided the Member is admitted in a hospital. The benefit shall cover delivery fees, consultation and treatment for childbirth for the normal period of confinement/admission in hospital.

2. Complications of pregnancy

Prudential Insurance will also cover costs arising out of complications of pregnancy, miscarriage and abortion provided that any such abortion shall be certified by a physician and/or a psychiatrist as being necessary to preserve the mental and/or physical health of the mother. Prudential Insurance reserves the right to require the mother to be examined by a specialist of its choice. This benefit is not available for dependent children.

Complications of pregnancy are defined as those medical conditions which only ever arise as a direct result of pregnancy or childbirth. Conditions covered are ectopic pregnancy, gestational diabetes, hydatidiform mole and/or molar pregnancies, miscarriage (actual or threatened), pre-eclampsia, failure to progress in labour or stillbirth. Puerperal psychosis, Post-partum haemorrhage and retained placental membrane that occur during childbirth are also covered by this benefit including complications of the above conditions. Complications arising as a result of assisted conception including but not limited to, premature or multiple births are excluded from this benefit. The policy will however provide for an additional benefit within the mother's inpatient benefit limit to cater for expenses arising from and relating to prematurity of which amount will be stated in the Table of benefits

3. Pre-natal and post-natal care

These two benefits though associated with maternity will be covered under the outpatient benefit. This benefit will cover standard prenatal treatments and examinations including 3 routine ultrasounds and the necessary blood works and post-natal check-ups for up to six weeks (6) after delivery, shall be covered within the outpatient benefit of the mother.



Cover for all eligible maternity services are subject to the limits specified in the Schedule and to the cost of treatment being customary and reasonable.

Only principal members and spouses are eligible for maternity cover.

(F) Optical Cover

If purchased, Prudential Insurance will cover the Member for the proportion of expenses shown on the Policy Data Page for the cost of consultation by an optometrist or ophthalmologist, one sight/vision eye test each membership year, prescribed spectacles, which are prescribed to correct a sight/vision problem such as long or short sight provided that the total coverage under this section in any one period of insurance shall not exceed the limits specified in the Schedule. The frames shall be limited to one pair for every two years (2).

Prudential Insurance shall not be liable for payments in respect of:

- i. The replacement of frames unless directly caused as a result of an accidental injury.
- ii. The replacement of lenses unless necessitated in the course of further treatment in connection with the contingency insured hereby.
- iii. Sunglasses and Plano lenses prescribed or otherwise

Cover for all eligible optical benefits are subject to the limits specified in the Schedule and to the cost of treatment being customary and reasonable.

(G) Dental Cover

If purchased, Prudential Insurance will cover the Member the proportion of expenses shown on the Schedule for the cost of dental consultation resulting in examinations, tooth cleaning, normal compound filling (excluding the use of semi-precious or precious metals), simple or non-surgical extractions, root canal treatment, inclusive of anaesthetist's fees, hospital and operating theatre costs.

Prudential Insurance shall not be liable for payments in respect of:

- i. The cost of replacement or repairs of old dentures, bridges and plates unless damage to the said dentures, bridges and plates arises as the result of bodily injury sustained by the Member caused solely and directly by accidental external and visible means.
- ii. The cost of orthodontic treatment of a cosmetic nature unless such treatment becomes necessary as the result of bodily injury sustained by the Member caused solely and directly by accidental external visible means or as a result of disease other than normal decay.

Cover for all eligible dental benefits are subject to the limits specified in the Schedule and to the cost of treatment being customary and reasonable.



(H) Excess of Loss Cover

On written request from the group and at additional premium Prudential Insurance will cover expenses incurred by a member after the limits specified under the in-patient cover on Policy Data Page has been exhausted subject to the conditions as listed below.

- i. The cover limit will be as shown in the table with the respective sub-limits per person per annum.
- ii. The minimum inpatient limit shown must be in place for the Group Excess of Loss cover to apply.
- iii. Prudential Insurance's maximum liability as regards pre-existing, chronic conditions and HIV/AIDS and related conditions and/or any other condition with a sub-limit, will be limited to the amounts specified under the basic inpatient limit and shall not extend to the Group Excess of Loss cover.

The maximum liability shall not exceed the limit for this section as specified in the Schedule including the group limit and is subject to treatment costs being customary and reasonable.

(I) Funeral Expense Cover

Prudential Insurance shall, upon written notification of the death of a Member while this Policy is in force, pay to the Insured or such other person or persons as the Insured may in writing direct, the amount specified in the Schedule to cater for the funeral expenses.

The benefit shall not extend to coverage of still births or deaths in womb before term.

The maximum liability shall not exceed the limit for this section as specified in the Schedule.

9. Moratorium/Waiting period

- i) Outpatient Services will be provided under this scheme from the commencement date.
- ii) Inpatient (Hospitalisation) Services will be provided under this scheme after three (3) months from the commencement date.
- iii) Maternity Services will be provided under this scheme after eight (8) months from the commencement date.
- iv) Pre-existing conditions and newly diagnosed Chronic conditions cover will be provided under this scheme after twelve (12) months from the commencement date.
- v) Elective surgeries will be covered under this scheme after twelve (12) months from the commencement date.
- vi) Organ transplant will be provided under this scheme after twenty-four (24) months from the commencement date.
- vii) Waiting periods shall not apply to any Insured member who was already on an identifiable and verifiable previous insurance cover.
- viii) There shall be an option for members to choose an insurance package that waives the waiting periods on outpatient pre-existing and newly diagnosed chronic conditions. This package will also limit the waiting periods on inpatient pre-existing and newly diagnosed chronic conditions to three (3) months. Such a waiver will attract a commensurate mark up in payable premiums as per provided pricing.



10. General Exclusions

PE1: Abuse of alcohol, drug, any other intoxicating substance, or any addictive condition of any kind and any medical condition arising directly or indirectly from any such abuse or addiction not limited to Admissions for rehabilitation.

PE2: Any type of infertility treatment, contraception, sterilization or fertilization, treatment for sexual problems (including impotence, whatever the cause), sex changes, assisted reproduction (E.g., IVF treatment) and any pregnancy, including surrogacy, resulting from such treatment.

PE3: Experimental or unproven treatment unless the Company has given specific pre-authorization.

PE4: Cryopreservation, implantation, or re-implantation of living cells or living tissue, whether autologous or provided by a donor.

PE5: Injury or Illness caused by, contributed to, or resulting from self-infliction, or willful exposure to danger.

PE6: Medical conditions sustained by military, naval or air force personnel resulting from participation in any military, naval or air force operation or exercise, participation in war, riots, strikes, lockouts, civil commotion, rebellion, revolution, insurrection, terrorism, military or usurped power or any illegal/criminal act, including resulting Imprisonment.

PE7: The release of weapon(s) of mass destruction (nuclear, biological, or chemical) whether such involves an explosive sequence(s) or not.

PE8: Contamination from chemical, biological, and nuclear materials, including waste products from the combustion of nuclear fuel.

PE9: Treatment by chiropractors, acupuncturists, and herbalists, stays and/or maintenance or treatment received in nature cure clinics or similar establishments or private beds registered within a nursing home, sanatoria, convalescent and/or rest homes or 'cures' attached to such establishments.

PE10: Medical Conditions due to the participation in professional and hazardous sports including but not limited to scuba diving, sky diving, parachuting, paragliding, mountaineering and martial arts, or use of weapons or firearms.

PE11: Learning difficulties and/or disorders, developmental disorders, and speech/or voice problems.

PE12: Cosmetic, reconstructive, or remedial disorders, whether or not for psychological reasons, and/or any complications arising thereafter including and not limited to removal of fat from any part of the body, keloid, scars and birthmark removal, breast reduction or breast enlargement, ear or body piercing and tattooing, and any treatment required following these.

PE13: Routine medical examinations and regular check-ups, unless explicitly included as part of the scheme agreed by the member's employer.

PE14: Circumcision unless medically necessary for the treatment of disease/injury not excluded in the Policy.

PE15: *Vaccinations.

PE16: Sex hormone replacement therapy, use of steroids, organic preparations and their derivatives except in management of non-hormonal conditions e.g. Cancers and related conditions.

PE17: Treatment in any quarantine/isolation or rest home, spa, hydro-clinic, health resort, massage center and chiropractic treatment, sanatorium or long-term care facility that is not a hospital.

PE18: Abortion due to voluntary, psychological, or social reasons, and its consequences.

PE19: Sunglasses and Plano lenses.

PE20: Natural or non-medical degenerative defects but not limited to sight, hearing and bone.

PE21: Preventative dental examinations, prophylaxis treatment, dentures, false teeth, dental implants and/or orthodontic treatment.

PE22: Obesity, special diet, or weight control, compulsive or addictive eating disorders and/or homesickness.



PE23: Children's food, baby supplies, vitamin, mineral or organic supplements, de-wormers, products that can be purchased without a doctor's prescription such as, but not limited to, mouthwash, toothpaste, antiseptic lozenges or sprays, shampoo, sunscreen, etc.

PE24: *Supplying, maintaining, or fitting any external prostheses or appliances, rental or purchase of crutches, wheelchairs, or other equipment, medical or otherwise. The Company will pay for spinal support, knee brace, collar brace, etc. if it is part of a surgical operation and/or integral to the treatment of a covered medical condition.

PE25: Charges or fees incurred for the completion of medical claim forms and any provider registration fees and medical report charges unless requested by the Company.

PE26: *Any treatment relating to a condition that the insured person was aware of (ought to have known) at the commencement date, which was not disclosed to us, and accepted by us.

PE27: Medication, drugs, and dressings which are not recognized by the National Drug Authority of Uganda or are available without prescription from a medical practitioner, specialist/consultant, registered nurse, or therapist.

PE28: Treatment as a result of proven medical negligence or malpractice.

PE29: Medical certificates and examinations for residence, employment, or travel.

PE30: Treatment for national disasters, pandemics, and epidemics.

PE31: Permanent family planning methods such as tubal ligation, vasectomy, or the reversal of such procedures.

PE32: Prophylactic treatments and Allergic tests.

PE33: All transportation costs occurring during trips specifically made for the purpose of obtaining Treatment, any other non-medical items that are not required for treatment will not be catered for by the Company e.g. phone calls, DVDs, airtime, internet, newspapers, diapers.

PE34: All costs relating to appointments not kept or cancelled by the Insured or Insured dependents.

PE35: All costs relating to interest charged and legal fees arising out of overdue medical expenses.

PE36: Any costs incurred in the pursuit of any legal action against us.

PE37: All costs relating to appointments not kept or cancelled by the Insured or Insured Dependents.

PE38: All costs relating to interest charged and legal fees arising out of overdue medical expenses.

Exclusions of Covid-19 Cover

1. Costs of quarantine and mandatory Covid-19 tests for non-positive cases.
2. Self-lab-requests are not covered.
3. Cost of tracing contacts is not covered.
4. Preventative treatments are not covered.
5. Presumptive treatments for Covid-19 negative cases will not be covered

***These may be covered in individual schemes, categories, or special cases at which point they will be displayed on the biometric reader. Please feel free to contact us if in doubt.**

11. Service provider panel (Service provider panel is subject to revision by PAUL during the contractual period).

ENHANCED HSP List

LOCATION	SERVICE PROVIDER NAME	VISIT FEE	SERVICE OFFERED	PHYSICAL LOCATION	CONTACTS
KAMPALA CITY					
Buganda Road	AAR Health Care		Outpatient	Buganda road	+256774 662973
Accacia	AAR Health Care		Outpatient	Makindu close	+256774 662974
Bugolobi	AAR Health care		Outpatient	Before silver springs hotel	+256774 662975
City Center	AAR Health Care		Outpatient	2nd Floor, Eco bank building	+256774 662976
Kabalagala	AAR Health Care		Outpatient	Ground floor Embassy Plaza	+256774 662977
Ntinda	AAR Health Care		Outpatient	First floor.Bank of Africa Building	+256774 662978
Wandegeya	AAR Health Care		Outpatient	80 Buganda Rd, Kampala, Uganda	+256774 662979
Gulu	AAR Health Care		Outpatient	Gulu	+256774 662980
Entebbe	AAR Health Care		Outpatient	Entebbe	+256774 662981
Nateete	AAR Health Care		Outpatient	Nateete	+256774 662982
Bweyogerere	AAR Health Care		Outpatient	BWEYOGERERE	+256774 662983
Wandegeya	Abii Clinic		Inpatient and Outpatient	Plot 154-155, Aisha Kasule House Wandegeya,	0414-534602/0772352095 /0776525379
Yusuf Lule	Alexander Medical Centre		Inpatient and Outpatient	Plot 1, Kitante Close, Yusuf Lule Road	0393404404
Mulago	Mulago Specialised Women Hospital		Obs/Gyn/Neonatology	Mulago Hospital	0778912790
Bugolobi	Aga Khan University Hospital Bugolobi		Outpatient	Spring Road	0414 343 565/6
Kampala Central	Aga Khan University hospital Kampala Road		Outpatient	Plot 2112 Kampala Road Dtb	0414 259 186
Bugolobi	Bugolobi Medical Centre		Inpatient and Outpatient	136 Spring Road Bugolobi	0414-222354 / 0772-436228



Buganda Road	Case Hospital		Inpatient and Outpatient	Plot 69/71 Buganda Road	0774-689300/0414-250 362/0701250362
Lugogo Bypass	Cambridge health Medical Center		Inpatient and Outpatient	Forest Mall along lugogo bypass	0701 454874/0200901674
Acacia	Aga Khan University Hospital		outpatient	Acacia mall	0771801115/0414-259186/0775365761
Acacia Avenue	City Medicals		Outpatient	Plot 12, Acacia Avenue, Kololo	0414-384-627/ 0392 176745
Kololo	Pulse Specialist Clinic		Inpatient and Outpatient	Plot 7, Wampewo Avenue, Kololo	0777859198/0757329758
Kololo	International Medical Centre		Outpatient	Kololo	0772-683037/0393 202698/0704 632488
Kitgum House	International Medical Centre		Outpatient	Kitgum House Clinic, Jinja Rd.	0712200363/0712639580/0752 930284
Namirembe	International Medical Centre		Outpatient	Namirembe Road/Off Rubaga road	0312-260-546(7)/0392 176519/0752 417935
Ntinda	International Medical Centre		Outpatient	Ntinda Stretcher opp St. Luke Church	0312-200400/0704 446486
Park Royal	International Medical Centre		Inpatient and Outpatient	Park Royal mall	0393 341291/0701 458774
Wandegeya	International Medical Centre		Outpatient	Wandegeya Hajji Kasule Road	0393 341291/0701 458774
Nakasero	International Diagnostic Centre (IDC)		Outpatient	Plot 37 Yusuf Lule Road	0312 188000/0752 930284
Nsambya	Kampala Family Clinic		Inpatient and Outpatient	Susie Plaza, Plot 1001 Nsambya Ggaba Road	0414-576-698 / 0782-651-875/0312 265525
Buganda Road	Kampala Medical Chambers		Inpatient and Outpatient	Plot 73 Buganda Rd, Kampala	0414-348846/0778984111
Accacia/kololo	Kampala Hospital		Inpatient and Outpatient	Plot 16A Elizabeth Avenue Upper Makindu Road-Kololo	0414-255-098 /0414-255-006/0414 344203/0773 319593
Ntinda	Lifelink Medical Centre		Inpatient and Outpatient	Ntinda, Opp. Ntinda Shopping Centre	0712-965-505 /0776-965-505/0711 965505 /0312 292998



Bombo Road	Norvik Hospital		Inpatient and Outpatient	Plot 13 Bombo Rd, Kampala	0713-667845/0414 346772
Ntinda	Ntinda Family Doctors		Outpatient	Plot 15, Martyr's Drive, Minister's Village, Ntinda	0312-292336 / 0772-383914/0781280428
Buganda Road	Platinum Medical Centre		Inpatient and Outpatient	Plot 107 Buganda Road	039 2176915/0787 428331
Kololo	Princeton Children's medical centre		Outpatient	Prince Charles Drive opp. Lohana school	0782-440956/ 0414 530704
Lugogo By Pass	Ruby Medical Center		Inpatient and Outpatient and Radiology	Plot 40 Lugogo Bypass road	039 3236444
Kamwokya	Sarec Medcare Consultants		Outpatient	Mawanda Road; Corner House Building	0700-665522
Bugolobi	Sas Foundation Bugolobi		Outpatient	Kiswa Road Zone II	0414-220-970/0772-465-409
Bombo Road	Savannah Sunrise Clinics(SAS)		Inpatient and Outpatient	76,Shoal House Bombo Road.	0414-345-325 / 0772-465-409/0772-465-409
Buganda Road	St.Catherines hospital		Inpatient and Outpatient	Plot 83, Buganda Road Kampala	0414-231-534 / 0785-925-225/0700 307098
Naalya	TMR(Tal Medical & Rescue International Ltd)		Inpatient and Outpatient	Plot 901, 2193 & 1382 Naalya	0392-177020/ 0414 667555/0755 897657
Kira Road	UMC Victoria Hospital.		Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
Lumumba Avenue	Victoria Medical Centre		Inpatient and Outpatient	52-54,Lumumba Avenue	0312-263187 (Harriet Sanyu)
Mulago	Aroma Medical Centre		Inpatient,Outpatient and Cardiology	Below old Mulagon Assesment park	0414583004/0708880024
Kampala	Capital Imaging Centre		Radiology	Plot 351,Gadaffi Road	0708000008/0700873153
Kampala	MEDIPAL Hospital		Inpatient and Outpatient	Lower Kololo Terrace, Plot1A	0706812891/0759729849



Kampala	The Surgery	Ugx. 50,000	Outpatient Only ; Co-pay of Ugx. 50,000	Plot 42 Naguru Drive	256414256003/0312256001/03122265004
Bukoto	Trust Health Services		Inpatient and Outpatient	Bukoto Street, plot 45	256789575654/256782786901
Kampala	Friends Poly Clinic		Outpatient	Uganda house,Kampala rd	2560412730189/0702730189
GREATER KAMPALA					
Bweyogerere	AAR Health Care		Outpatient	Kampala Jinja High way	0716-236217/0774 662973
Kabalagala	AAR Health Care		Outpatient	Ground floor Embassy Plaza	0414-560-900 / 0713-209847
Kabalagala	Mukwaya General Hospital		Inpatient and Outpatient	Ggaba Road, Kampala	0788268682
Munyonyo	Ritz Medical Centre		Outpatient	Open,Standard and Standard with co pay	12HRS
Ggabba Road-Soya	Pearl Medical Center		Inpatient and Outpatient	Ggaba Road, Soya	702583319
Natete	AAR Health Care		Outpatient	Nalukolongo Makanga Building	0414-260921
Natete	Intercity Health Access		Inpatient and Outpatient	Nateete Central, masaka Road	751671567
Kasangati	Agape Medical Centre		Inpatient and Outpatient	Nangabo road,Kasangati	0755-892950/0757-006969/0755 888950
Kasangati	Family HealthCare		Inpatient and Outpatient	JK Plaza,Gayanza rd	0393194397/0200905487
Kiwenda	St. Joseph Hospital,Kiwenda		Inpatient and Outpatient	Kiwenda,Busukuma	7.59363E+18
Luzira	Bethany Children's Clinic		Pediatrics	Along Luzira-bugolobi road	0772-580037 / 0711-300750/0777536176
Luzira	Bethany Women and Family Hospital		Women only	Plot16,Kabalega Close	0772-580037 / 0711-300750/0777536176



Mpererwe	ICODEL Medicare and diagnostic centre		Inpatient and Outpatient	Mpererwe kiteezi road, 5km from kampala	0772502777/0709908218
Mpererwe	Doctors' Medical Centre		Inpatient and Outpatient	Plot 1716, Gayaza Road	0751-999915 /0772-961561/0702961561(Dr. Kabanda)/0773-251-408
Kiteezi	Doctors Medical centre-Kiteezi		Inpatient and Outpatient	Kiteezi near Police Station	0760376984/0772341404
Kiira	Grand Medical Center		Inpatient and Outpatient	Kira Town	0772 713816
Kiira-Najjera Road	Angel Wing Medial Services Limited		Inpatient and Outpatient	Kiira-Najjera road	701518852
Namuwongo	Marie Stopes Uganda		outpatient	Plot 16, Bukasa Road	TBA
Namuwongo	International Hospital Kampala(IHK)		Inpatient and Outpatient	Plot 4686 St. Barnabas Street Kisugu - Namuwongo	031 2200400/0312 200400
Kireka	International Medical Centre		Outpatient	Kireka-Opposite Shell Gas station	0392 004306
Bweyogerere	Joy Medical Centre		Outpatient	Alonga Kampala Jinja High way	0752-827024/ 0752-672462/0414-383151/0752-827-024
Naaalya	Aga Khan University Hospital Naalya		Outpatient	Metroplex Shopping Centre Naalya	0414 240 146/7
Kyaliwajala	Lifelink Hospital		Inpatient and Outpatient	Namugongo road, opposite Vienna School	0712-965505/+256 712 965505/0312-294-998
Namugongo	Jaro Hospital		Inpatient and Outpatient	Plot: 2376, Nabwojjo, Kyaliwajjala – Namugongo	0774-064653/0393-217645/0754-084184
Namugongo	Zia Angelina Health Centre		Inpatient and Outpatient	Next to catholic shrine	0705361727 / 0787668308
Namugongo	Prime Health Medical		Inpatient and Outpatient	Plot 3054, Namugongo, Seeta rd	256200932709/07558018888
Kisaasi	Malcom Health Care		Outpatient	Kisaasi - Kyanja Road,	+256 41 466 5841
Najjera	Malcom Health Care		Outpatient	Najjera	256 414 580 757



Namirembe	Mengo Hospital		Inpatient and Outpatient	Sir Albert Cook Road, Mengo	0414 270222 /0772 412742
Najjera	Najjera Hospital		Inpatient and Outpatient	Along Kiwatule Najjera rd	039 2176664/0772 378131
Ntinda	Ntinda Hospital Limited		Inpatient and Outpatient	Plot 1934 Kigowa Road.	0750740222, 0702900166, 0773317000/773321111
Kampala	Rubaga Hospital		Inpatient and Outpatient	Lubaga Hill	0772 593555/ 0779 892203
Kawempe	Ruth Gaylord Hospital Maganjo		Inpatient and Outpatient	6 mile along Bombo road Maganjo	0754303275/0717440063
Kawempe	Kyadondo Medical Center		Inpatient and Outpatient	Kilokole Zone Kawempe	0414566455/0772483267
Kyaliwajala	Sarec Medcare Consultants		Outpatient	Kyaliwajala Near St. Francis Basilika Church along Kireka Road	0700-665522
Kisaasi	Span Medicare		Inpatient and Outpatient	Kisasi	0392-847-276 / 0702-197395/0752-049829/0754-035106
Nansana	Ssebbi Medical Centre		Inpatient and Outpatient	Nansana	0392-913-657 / 0772-335-311/0772-617412/0701-056-128
Najjera	St.Catherines Clinic		Inpatient and Outpatient	P.O. Box 11509 Kampala	0414-231-534 / 0785-925-225/0700 307098
Makindye	St Jude Medical Centre		Outpatient	Off Kayemba Road, Makindye	0392178279/0772496999
Nsambya	St. Francis Hospital Nsambya		Inpatient and Outpatient	Plot 57, Nsambya Ggaba Road	0414-267-013 / 0712-948-464/0701-417-478
Naalya	TMR (Tal Medical & Rescue International Ltd)		Inpatient and Outpatient;	Plot 901, 2193 & 1382 Naalya	0392-177020/ 0414 667555/0755 897657
Mengo	Ernest cook Ultrasound research and Educational Institute		Radiology	Sir Albert Building, Mengo Hospitaln	0414273394/0705427579/0772 903128
Sonde	Ultra Medicare		Inpatient and Outpatient	Namugongo Sonde	709016178



Namugongo/Sonde	Spes Medical Centre		Inpatient and Outpatient	New City road,opposite Oilwell Petrol Station	200934477
SPECIALIZED CENTRES WITHIN KAMPALA AND GREATER KAMPALA					
			AMBULANCES		
Kampala	City Ambulances Ltd		Ambulance services	Acacia (Babiha) Avenue, Kampala	0800111044 (Emmergeny) or +256 (0) 414-240158 / +256 (0) 780-235896
			ONCOLOGY		
Kampala	Uganda Cancer Institute (On referral)		Oncology	Mulago Hsp Complex Opp Paramedical Sch	704350564
			CARDIOLOGY		
Kira Road	Heart Services Uganda		Cardiology Only	Plot 54 Kira Road Uganada Cares Building	0757 934376
Kampala	Uganda Heart Institute		Cardiology Only	Mulago	782095348
Kisubi	Kisubi Cardiology centre		Cardiology Only	Katabi Sub-county, Nkima Rd	0756-746 287 / 0701393 188
Mulago	Aroma Medical Centre		Inpatient,Outpatient and Cardiology	Below old Mulagon Assesment park	0414583004/0708880024
Yusuf Lule	Wellington Diabetic and cardiology centre		Cardiology Only	Plot 35 Yusuf Lule Road	0393 2217854/0702 475105
			PEADIATICS		
Luzira	Bethany Children's Clinic		Peadiatrics	Along Luzira-bugolobi road	0772-580037 / 0711-300750/0777257284
Naalya	Childrens Clinic Naalya		Outpatient	Naalya heights,before quality supermarket	0772-383914/0794-900100/0774952173
Bugolobi	Childrens Medical Centre	Ugx. 50,000	Outpatient Only ; Co-pay of Ugx. 50,000	Bandali Rise, Bugolobi	0414-505091 / 0312-505091
Namuwongo	International Hospital Kampala (IHK)-Pead Centre		Inpatient and Outpatient	Plot 4686 St. Barnabas Street Kisugu - Namuwongo	031 2200400/0312 200400



Bweyogerere	Joy Medical Centre		Outpatient	Opp. Total Station Bweyogerere	0414-383151/0752-827-024
Kampala	Royal Children's Medical Centre		Outpatient	Mile 6 Gayanza road,Burwanda building	+256772 452561 / +256701 452562
Bukoto	Health Havens medical centre		Outpatient	Plot 5, Kiwana Road Bukoto next to Nakumatt	0772 640821/0702640821/0755951409
Bukoto	Keserena Children's Clinic		Outpatient	Plot 52, Old Kiira Road, Bukoto	0772 381162/0774288868/0312107453
Buganda Road	St.Catherines hospital		Inpatient and Outpatient	Plot 83, Buganda Road Kampala	0414-231-534 / 0785-925-225/0700 307098
Nakasero	Children`s clinic Kampala		Outpatient	Plot 5, Yusuf Lule Road	256 414345235
			ENT		
Park Royal	Tays Consultation Clinic		Inpatient and Outpatient	K'la Road opp fidodido, park royal	0772-323355 / 0312-295036
Yusuf Lule	Rosewell ENT centre		Inpatient and Outpatient	Plot 35, Yusuf Lule Road.	0393 2217854/0702 475105
			LABORATORY		
Buganda Road	Lancet Laboratories		Laboratory	Plot 99/101 Buganda Road, behind YMCA Kampala	0414- 341 621
			OBSTETRICS AND GYNAECOLOGY		
Luzira	Bethany Women and Family Hospital		Inpatient and Outpatient	Plot16,Kabalega Close	0772-580037 / 0711-300750/0777536176
Mulago	Mulago Specialised Women Hospital		Obs/Gyn/Neonatology	Mulago Hospital	0778912790
Entebbe	Bethany Women and Family Hospital		Inpatient and Outpatient	Entebbe Road	0772-580037 / 0711-300750/0777536176
Kira Road	Busingye Medical Centre		Consultation only	Plot 54 Kira Road	0782-614485 / 0414-259814/0705205669



Forest Mall	Marie Stopes Hospital		Inpatient and Outpatient	Forest mall complex, lugogo, Kampala	TBA
Buganda Road	Case Hospital		Inpatient and Outpatient	Plot 69/71 Buganda Road	0774-689300/0414-250 362/0704 764119/0702917495
Namuwongo	International Hospital Kampala (IHK)		Inpatient and Outpatient	Plot 4686 St. Barnabas Street Kisugu - Namuwongo	031 2200400/0312 200400
Accacia/kololo	Kampala Hospital		Inpatient and Outpatient	Plot 16A Elizabeth Avenue Upper Makindu Road-Kololo	0414-255-098 /0414-255-006/0414 344203/0773 319593
Namugongo	Lifelink Hospital - Namugongo		Inpatient and Outpatient	Ntinda, Opp. Ntinda Shopping Centre	0712-965505/+256 712 965505/0312-294-998
Namirembe	Mengo Hospital		In and Outpatient	Sir Albert Cook Road, Mengo	0414 270222 /0772 412742
Bombo Road	Norvik Hospital		Inpatient and Outpatient	Plot 13 Bombo Rd, Kampala	0713-667845/0414 346772
Entebbe / Wakiso	Our Lady of Consolata-Kisubi Hospital		Inpatient and Outpatient	Katabi Sub-county, Nkima Rd	0756-746 287 / 0701393 188/0772 393188
Kampala	Rubaga Hospital		Inpatient and Outpatient	Lubaga Hill	0772 593555/ 0779 892203/
Nakasero	Roswell Women and Children Hospital		Inpatient and Outpatient	Plot 35 Yusuf Lule Road	0393 2217854/0702 475105
Buganda Road	St.Catherines hospital		Inpatient and Outpatient	Plot 83, Buganda Road Kampala	0414-231-534 / 0785-925-225/0700 307098
Nsambya	St. Francis Hospital Nsambya		Inpatient and Outpatient	Plot 57, Nsambya Ggaba Road	0414-267-013 / 0712-948-464/0701-417-478
Kira Road	UMC Victoria Hospital.		Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
Lugogo By Pass	Ruby Medical Center		Inpatient and Outpatient Radiology	Plot 40 Lugogo Bypass road	039 3236444
Bugolobi	Paragon Hospital		Only Maternity	6B-7B Luthuli 5th close	
			DENTAL		



Kololo	Basil's Dental Clinic		Dental	Plot 64 A - Prince Charles Drive, Kololo	0752-728222/0772728222/0792728222
Lugogo	Bhandari Dental Care		Dental	Lugogo Plaza (Nanjing Hotel), 1st Floor	0772721086/0700721086/0756721086/0786721086
Nakasero	Donau Dental		Dental	Plot 14A Akii Bua Rd, Kampala	041 4664790
Bweyogerere	Donau Dental		Dental	Plot 14A Akii Bua Rd, Kampala	042 4664790
Kololo	IMC dental centre - Kololo		Dental	Kololo	0393202698/ 0753352659/0393 202698
Bombo Road	Flora Dental Services		Dental	P.O.Box 3876 kampala(U)	0392001822/0782028769
Kampala	Flora Dental Services		Dental	Dental	Within Kampala hospital
Kololo	International Medical Centre		Dental	Kololo	0393202698/ 0753352659/0393 202698
Entebbe	International Medical Centre		Dental	Plot 10, Hill road Entebbe Town.	0718-681-181/0392 200400
Entebbe Road/Lubowa	International Medical Centre		Dental	Seguku - Entebbe Road	0392 175780/0700301547
Kitgum House	International Medical Centre		Dental	Kitgum House Clinic, Jinja Rd.	0712200363/0712639580/0752 930284
Namirembe	International Medical Centre		Dental	Namirembe Road/Off Rubaga road	0312-260-546(7)/0392 176519/0752 417935
Ntinda	International Medical Centre		Dental	Ntinda Stretcher opp St. Luke Church	0312-200400/0704 446486
Wandegeya	International Medical Centre		Dental	Wandegeya Hajji Kasule Road	0393 341291/0701 458774
Jinja	International Medical Centre		Dental	Plot 14 Circular Road	0434-122-499 /0712-856-200/ 0712-484-846
Mukono	International Medical Centre		Dental	Opp Mukono police	0700 891784
Mbale	International Medical Centre		Dental	Mbale town	0392-000054



Arua	International Medical Centre		Dental	Arua town	0394802140/0775905610
Gulu	International Medical Centre		Dental	Plot 3B Airfield Road	774825277
Mbarara	International Medical Centre		Dental	Mbarara complex building -Mbaguta street	0393-280-696/0774484451/0759979956
Wandegeya	International Medical Centre		Dental	Wandegeya Hajji Kasule Road	0393 341291/0701 458774
Kireka	International Medical Centre		Dental	Kireka-Opposite Shell Gas station	0392 004306
Nakasero	Cureosity Health Centre Ltd		Dental	Plot 8,Clement hill road,Nakasero	0200909222/0757744448
Naguru	Pan Dental Surgery		Dental	Plot 67 A,Naguru Hill Drive	0312 251525/0772912664
Pilkington Road	Kay's Dental Clinic		Dental	Plot No. 4C, Pilkington Road, Opposite UMEME metro	0414-663761 / 0772-639308 / 0750-639308
Kamwokya	Kay's Dental Clinic		Dental	Plot 56, Kanjokya Street	0414-660238/ 0772-639308 / 0750-639308/0772465051
Buganda Road	Mawano Dental Clinic		Dental	Buganda road	0414-344787/256777723489/256772-415657/0772416270
Buganda Road	Pan Dental Surgery		Dental	Buganda road	0312-251525/0417788650(651)
Bugolobi	Pristine Dental Sugery		Dental	Plot 29, Luthuli Avenue, Bugolobi, Kampala	0200902375/0393216430/077242021
Mbarara	Smile Dental (Smile Health Services Ltd)		Dental	Plot 2 Stanley Street	0485 422 966/0702 812 767
Lira	Ebenezer Oral Clinic		Dental	Rwot Aler Rd	0772313248/0774551054
Naalya	Rella Dental Clinic		Dental and Maxillofacial	Plot 844,north-south close shelter road Nalya	0701585445
			OPTICAL		



Garden City	City Optics & Contact Lens Center.		Optical	Garden city	0414-252386 / 0772-501255/0752-501255
Naalya	City Optics & Contact Lens Center.		Optical	Namugongo road, Quality Supermarket	0414-233327 / 0772-501255/0752-501256
Zebra Plaza	City Optics & Contact Lens Center.		Optical	Zebra plaza kampala road	0414-233327 / 0772-501255/0752-501255
Acacia Mall	Optica Ltd		Optical	Arena Mall, Ground Floor	741900295
Arena Mall	Optica Ltd		Optical	Acacia Mall, First Floor	741900296
Bugolobi	Georgina Eye Clinic		Optical	Bugolobi along Spring Road	0755 347258
Equatorial Mall	Georgina Eye Clinic		Optical	Equatorial mall (Former Equatorial Hotel)	0757727513
Kira Road	Georgina Eye Clinic		Optical	Plot 1C/D Kira Road - Mulago	0414-347258 / 0755- 347258/0772381162
Muyenga	Georgina Eye Clinic		Optical	Tank Hill Road, Muyenga Kabalagala(Opp. Ethiopian Village Restaurant)	0393 514210/0772381162
Oasis Mal	Georgina Eye Clinic		Optical	Oasis Mall (Nakumatt), Yusuf Lule Road	0393 284561/ 0758284561/0772381162
Arua	Lens and Frames Optical Limited		Optical	IMC Building, Behind The Stadium, Arua	0758 538374/0712506232/0312518193/0700101227
Gulu	Lens and Frames Optical Limited		Optical	IMC Building, Airstrip Road, Gulu	0394 824555/0712506232/0312518193/0700101227
Mbale	Lens and Frames Optical Limited		Optical	Barclays Bank Builbing, Republic Street, Mbale	0756 493826/0754 120505/0712506232/0312518193/0700101227
Mbarara	Lens and Frames Optical Limited		Optical	Easy View Complex, Mbaguta Street, Mbarara	0750 824332/0712506232/0312518193/0700101227



Nakasero	Lens and Frames Optical Limited		Optical	Plot 3, IDC Building, Yusuf Lule Road, Nakasero	0393 518193/0712506232/0312518193/0700101227
Namuwongo	Lens and Frames Optical Limited		Optical	International Hospital Kampala, Namuwongo	0707 064933/0712506232/0312518193/0700101227
Jinja	Lens and Frames Optical Limited		Optical	At IMC clinic	708 064933/0712506232/0312518193/0700101227
Wilson Road	Lens and Frames Optical Limited		Optical	Shop No.G15, Ivory Plaza Building,Opp. Pioneer Mall, Wilson Road	0414 258876/ 0754 691188/0712506232/0312518193/0700101227
Mengo	Uganda Protestant Medical Beaural (Mengo)		Ophthalmology	Balintuma Road, Mengo	0200 927177/ 0772361863
Ruharo	Uganda Protestant Medical Beaural (Ruharo)		Ophthalmology	Ruharo, Mbarara	0200 927177/ 0772361863
Mengo	Mengo Hospital Eye department		Ophthalmology	Sir Albert Cook Road, Mengo	0414 270222 /0772 412742/0782 509333
Arua	Medoptic Limited		Optical	Arua town	0393-216151/0393-216151
Masaka	Medoptic Limited		Optical	Masaka town	0393-216151/0393-216152
Mengo	The Guardian Optics Ltd		Optical	Plot 33A Martin Road	0393-208986/ 0788-223074
Kampala	The Guardian Optics Ltd		Optical	Collin House Building Pilkington Road	0393-208986/ 0788-223075/0788-223074
Nakasero	Dr. Agarwal eye hospital		Ophthalmology	Plot 32, Lumumba avenue	0755-007582
Kampala	Eye Care Centre		Optical	3 Johnstone Street,Kampala	0772 786 400/039 226 4400
Entebbe	Eye Care Centre		Optical	Victoria mall	0786-532 372/0707340804
Lugogo	Eye Care Centre		Optical	Lugogo mall	0392264422/041-4220 780
Garden City	Eye Care Centre		Optical	Garden City Mall, Next to Stanbic Bank	041-4237 700/0392-265 500
Acacia Mall	Eye Care Centre		Optical	Acacia Mall, Kisementi	041-458 1458



			DERMATOLOGY		
Nsambya	Advanced Skin Clinic		Dermatology	Susie Plaza, Plot 1001 Nsambya Ggaba Road	0755- 562430/778389002/0751393188 /0776578323
Accacia	Unity Skin Clinic		Dermatology	Acacia Mall	0712-846196/041 4694635/0786 222457
			ORTHOPEDICS		
Namuwongo	International Hospital Kampala (IHK)		Inpatient and Outpatient	Plot 4686 St. Barnabas Street Kisugu - Namuwongo	031 2200400
Bombo Road	Norvik Hospital		Inpatient and Outpatient	Bombo road	0713-667845
Kamwokya	Physique Physiotherapy Services		Physiotherapy	Near Kanjokya house, Kamwokya	0200915956/0414 -220668/0782150882
Lugogo By Pass	Ruby Medical Center		Inpatient and Outpatient Radiology	Plot 40 Lugogo Bypass road	039 3236444
Mengo	Pancare Physiotherapy Services.		Physiotherapy	Sir Albert Cook Road, Mengo	0704640515
Lumumba Avenue	Ultima Trauma Orthopedic Centre.		Orthopedics	13, Lumumba Avenue	0414-231-254/0414-258-396/0772-822-852/0414258398
			PHARMACY		
Ntinda	EcoPharm Pharmacies		Pharmacy	Apex House - Ntinda Trading Centre	256701292765/0778699388
Bugolobi	EcoPharm Pharmacies		Pharmacy	Krish Mall - Bugolobi	0701 380529
Ntinda	EcoPharm Pharmacies		Pharmacy	Capital Shoppers Building - Ntinda	0704 736814
Kibuye	EcoPharm Pharmacies		Pharmacy	Zion Building - Kibuye, Entebbe Road	0701 380717
Kisaasi	EcoPharm Pharmacies		Pharmacy	Yusuf Arcade- Kisasi	0707 039412
Luwum Street	EcoPharm Pharmacies		Pharmacy	City House- Luwum Street	0757 572066



Makindye	EcoPharm Pharmacies		Pharmacy	ME Building - Makindye Trading Centre, Makindye	0707 039400
Ntinda	EcoPharm Pharmacies		Pharmacy	Lifelink Medical Centre Building- Opp. Total Filling Station, Ntinda	0759 713234
Kampala	EcoPharm Pharmacies		Pharmacy	GNS PLAZA,Next to global buses	760 713234
Makindye	EcoPharm Pharmacies		Pharmacy	Next to shell petrol station	761 713234
Kabalagala	EcoPharm Pharmacies		Pharmacy	Psalms the larges building,Muyenga road	762 713234
Kansanga	EcoPharm Pharmacies		Pharmacy	Rofia house,next to ABSA Bank	763 713234
Sseguku	EcoPharm Pharmacies		Pharmacy	Entebbe road-next to Doctors hospital Sseguku	764 713234
Mukwano Arcade	EcoPharm Pharmacies		Pharmacy	Mukwano arcade,Namirembe road	765 713234
Mukono	EcoPharm Pharmacies		Pharmacy	Jinja road, next to unique garments	766 713234
Naalya	EcoPharm Pharmacies		Pharmacy	Mogas Filling Station - Naalya	0703 787544
Bukoto	EcoPharm Pharmacies		Pharmacy	Victoria House, Kira Rd, Bukoto P.O Box 3074	0706 900800
Kampala	EcoPharm Pharmacies		Pharmacy	Tropical Complex Building - Opp,. Hotel Equatoria , Kyagwe Road	0707 039403
Jinja	Guardian Health Pharmacy		Pharmacy	Plot 31 C, Main Street Jinja	0778139879



Munyonyo	Guardian Pharmacy	Health		Pharmacy	Plot 775 Cape Road, Munyonyo, Inside Mainstop Supermarket, Munyonyo Kampala	0778140235
Mbarara	Guardian Pharmacy	Health		Pharmacy	Plot 32/33 High Street Mbarara	0771422552
Ntinda	Guardian Pharmacy	Health		Pharmacy	Plot 877, Block 216, Ntinda Kampala	0778139871
Wandegeya	Guardian Pharmacy	Health		Pharmacy	Plot 169, Wandegeya, Bombo Rd Kampala	0778138629
Kansanga	Guardian Pharmacy	Health		Pharmacy	Kansanga Market, Ggaba Rd, Kampala	0778139724
Kisementi	Guardian Pharmacy	Health		Pharmacy	Plot 1 Kisementi, Cooper Rd Kampala	0778134960
Bunga	Guardian Pharmacy	Health		Pharmacy	After Bunga Market, Bunga, Ggaba Rd Kampala	0778139680
Kabalagala	Guardian Pharmacy	Health		Pharmacy	Plot 4124, Kabalagala, Muyenga Rd, Kampala	0778132796
Kitintale	Guardian Pharmacy	Health		Pharmacy	Centre Plaza, Kitintale, Kampala	0778139589
Mbale	Guardian Pharmacy	Health		Pharmacy	City Centre Complex Bishop Wasikye Road	0773544104
Naalya	Guardian Pharmacy	Health		Pharmacy	Metroplex Mall	0780250743
Mukono	Guardian Pharmacy	Health		Pharmacy	At Sombe Supermarket Building, Mukono Town	0759872793
Kiruddu	Guardian Pharmacy	Health		Pharmacy	Next to Kiruddu Hospital	0779843397
Gulu	Guardian Pharmacy	Health		Pharmacy	Gulu	



Acacia	C&A Pharmaceuticals Ltd.		Pharmacy	Plot No. 6, Acacia Place Acacia Avenue, Kololo	041-4220289
Bugolobi	C&A Pharmaceuticals Ltd.		Pharmacy	Plot No. 69/71, Spring Road Bugolobi	041-4220289
Bugolobi	C&A Pharmaceuticals Ltd.		Pharmacy	Unit G25, The Village Mall, Bugolobi	041-4220289
Kabalagala	C&A Pharmaceuticals Ltd.		Pharmacy	Plot No. 1179/80/81, Kinga Gate Kabalagala	041-4220289
Kiira Road	Lisa Pharmaceuticals		Pharmacy	plot 2218 gaba road	0701966014 /0700956403
Nansana	Lisa Pharmaceuticals		Pharmacy	plot 2218 gaba road	0701966014 /0700956403
VACCINATION					
Bombo Road	Norvik Hospital		Outpatient	Plot 13, Bombo Road	0713-667845/0414 346772
Home-based	Rocket Health		Outpatient	Plot 46, Lugogo Bypass, Mirembe business centre	0800277015
Acacia Avenue	City Medicals		Outpatient	Plot 12, Acacia Avenue, Kololo	0392 176745/0200906345
Kira Road	UMC Victoria Hospital.		Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
TELEMEDICINE(ONLINE CONSULTATION, LAB SAMPLE COLLECTION & DRUG DELIVERY AT THE COMFORT OF YOUR HOME/OFFICE)					
Remote	Rocket Health		Remote	Plot 46, Lugogo Bypass, Mirembe business centre	0800277015
WELLNESS					
Nakasero	International Diagnostic Centre(IDC)		Outpatient	Yusuf Lule Road, Plot 37 Kampala	0312-188-800/0312200500
Lugogo Bypass	Cambridge health Medical Center		Outpatient	Forest Mall along lugogo bypass	0701 454874/0200901674
Bweyogerere	Cambridge health Medical Center		Outpatient	Bweyogerere,Kampala	TBA
Home-based	Rocket Health		Remote	Plot 46, Lugogo Bypass, Mirembe business centre	0800277015



Bugolobi	Quick Care Clinics and Wellness Centres		Outpatient	Plot 15ABandali Rise,Gugolobi	0200900207/0701225224
Kira Road	UMC Victoria Hospital.		Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
			PSYCHIATRY AND PSYCHOTHERAPY		
Bukoto	Mindnest Uganda and Chapters		Inpatient and Outpatient	Nsimbabiwoome zone	0776486516/0700541791
Naguru	Africa Retreat Centre		Inpatient and Outpatient	Plot 10,HillRise,Naguru	788799399
Kyambogo	Safe Places Uganda		Inpatient and Outpatient	Plot 12 Lancaster Avenue,Kyambogo lower estate	0770700944/0782740522
Kira Road	UMC Victoria Hospital.		Inpatient and Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
Bugolobi	Quick Care Clinics and Wellness Centres		Outpatient	Plot 15ABandali Rise,Gugolobi	0200900207/0701225224
Buganda Road	Kampala Medical Chambers		Inpatient and Outpatient	Plot 73 Buganda Rd, Kampala	0414-348846/0778984111
CENTRAL REGION					
Nansana	Urocare Hospital		Urology	Plot 2 / P.O Box 25974 Bombo Rd, Kampala	0787 361 117/0771656776
Matugga	Frost Medicare		Inpatient and Outpatient	Matugga	0703052699
Busiika Luweero	JEK Community Health Services		Inpatient and Outpatient	Busiika Gayaza, Luwero Road	0772-748807
Bombo.	St. Luke Health Centre III		Inpatient and Outpatient	Namaliga Bombo	0783 997525//0772681454
Bulaga	First Care Medical Centre		Inpatient and Outpatient	Bulaga, 9 after Bulenga Town	0774-865502/0756119965/ 0779-554-930
Bulega	Wynestone Memorial Medical Centre		Inpatient and Outpatient	Bulega	0393249042 /0772961561



Seguku,Katale	Wyatt Medical Centre		Inpatient and Outpatient	Plot 1003,Seguku,Katale	0708009685/0782565807
Entebbe Road	International Medical Centre		Outpatient	Seguku - Entebbe Road	0392 175780/0700301547
Entebbe Road	Doctor' Hospital Seguku		Inpatient and Outpatient	Seguku	0759523453/0782-523453/0782523453/0778261255
Entebbe Road	Evalina Children's Clinic		Outpatient	Plot 1411 & 1409 Lubowa, Entebbe Road	0701-030782/0701-031866/0755333875/0786573388
Entebbe Road	Henrob Medical Centre		Inpatient and Outpatient	Zana	0782-104596/200923205/0782-104596/0705943805
Entebbe Road	MildMay Uganda		Inpatient and Outpatient	Along Entebbe road	0312-210200/0782(0704)-171680
Entebbe Road	SAS Clinic		Outpatient	Lweza	0772 465409/701491711
Entebbe Road	Value Medical Centre		Inpatient and Outpatient	Entebbe road, Bwebajja	772633445
Entebbe Road	St Mary's Medical Centre		Inpatient and Outpatient	Entebbe town	0705-887170/705887170
Kayunga	Bakule Clinic		Inpatient and Outpatient	Kayunga Town council, Church Road	0782559984/0702960525
Wakiso-Kayunga	ARK Specialised Hospital		Inpatient and Outpatient	Hoima road 10km off the Northern bypass.	0752 449 192 / 0772 260 870
Wakiso	Bambi Children's and Dental Clinic		Outpatient and Dental	Plot 854,Kisimbiri,Wakiso Town	0757027107
Entebbe	AAR Health Care		Outpatient	Victoria Mall - Entebbe	0715-159573
Entebbe	Emmanuel Medical Centre		Inpatient and Outpatient	Plot 166A, Kampala, Katabi Stage	0751-568-666 / 0778-568-666 /+256 775 115 218
Entebbe	International Medical Centre		Outpatient	Plot 10B Hill Road	0718-681-181/0392 200400
Entebbe Road	Namulundu Medical Centre		Inpatient and Outpatient	Bwebajja	041 4200172
Kisubi	Our Lady of Consolata-Kisubi Hospital		Inpatient and Outpatient	Katabi Sub-county, Nkima Rd	0756-746 287 / 0701393 188



Nakasongola	Our Lady of Lourdes Health Center III		Inpatient Outpatient	and	Nakasongola Town	0705 258503/0703577129
Nakasongola	Ebenezer Medical Centre		Inpatient Outpatient	and	Nakasongola Town	777635903
Kiboga	St. Peters Clinic		Inpatient Outpatient	and	4th Street Kiboga Town Council	0772-991-350/70371719559/0706210616/0781589267
Nsangi And Maya	Millenium Medical Center		Inpatient Outpatient	and	Nsangi	0704-768-939
Bulenga	Sikyomu Doctors		Inpatient Outpatient	and	Bulenga	757234268
Kyengera	Central Medical Centre		Inpatient Outpatient	and	Mugongo Road - Kyengera	0772 613 300/0703 656 540/0705876117
Kyotera-Rakai	Kyotera Medical Centre		Inpatient Outpatient	and	Kyotera Town	0772 591417
Lugazi/Buikwe	Kulabako Moscow Clinic		Inpatient Outpatient	and	Plot 31, Central Lugazi Town Station Road	0772-385-870
Kayabwe	Nkozi Hospital		Inpatient Outpatient	and	Nkozi University polling station	0703890586/0776738723
Masaka	Marie Stopes Uganda		Outpatient		Plot 41, Hobert street	TBA
Masaka	Masaka Regional Referral Hospital		Inpatient Outpatient	and	Along Alex Ssebowa road	0772687942
Masaka	Masaka Children's Clinic		Inpatient Outpatient	and	Masaka town along Kizungu Road.	0788323435/0708050381
Masaka	BEACOF Medical Centre		Inpatient Outpatient	and	Masaka	0703 451464/0779147033
Masaka	Byansi Clinic		Inpatient Outpatient	and	Plot 9,K'la Road Masaka	0481-421-433
Masaka	Kitovu Hospital		Inpatient Outpatient	and	Kitovu Masaka	0481-432217/0772-968068
Masaka	Marie Stopes		Outpatient		Masaka Town Near Vienna Hotel Plot 41, Hobert Stree	0759-004046/0759-004904/0759-004904/ 0706169175
Masaka	Medoptic Limited		Optical		Broadway street	0771-890100



Mitayna	St. Francis Community Health Centre IV (HOSFA)		Inpatient and Outpatient	Kibibi Garage A, East Ward, Busimbi Division, Mitayna	7824254640782500000
Mityana	I-Jay Medical Centre		Inpatient and Outpatient	Plot No. 4, Mkt Street	0772843100/0755843100/0752515550/0772 843100/0755 843 100
Mpigi	Daluk MC		Inpatient and Outpatient	Mpigi Town council	0759070583 / 0701997718
Mubende	Anbar Hospital		Inpatient and Outpatient	mubende municipal council, katogo cell, bus park road.	0701054044/ 0780700778
Mubende	True Vine Hospital		Inpatient and Outpatient	Mudende-Fortportal Highway	0702 329607/0702 684001
Mukono	International Medical Centre		Inpatient and Outpatient	Opp Mukono police	0700 891784/
Mukono	Vantage Medical Center		Maternity only	Mukono Kayunga Road	0705-198279
Mukono	Kingsley Childrens Facility		Inpatient and Outpatient	Mukono Town	0752534938/0786623509/0393216425
Gayaza	Peoples Medical Hospital		Inpatient and Outpatient	Gayaza Town	0709745027/0706536790
Mukono	The Agatha Foundation Vine Medicare		Inpatient and Outpatient	Jinja Highway	0414-670608, 0784- 497759/0772-744-997
Mukono	AAR Health Care		Outpatient	Mukono Town, After Kayunga Junction	+256713 970387
Seeta	Kairos Medical Centre		Inpatient and Outpatient	Kigunga, Seeta - Mukono	0414-697034 / 0785-020005
Wakiso	St. Joseph's Hospital Wakiso		Inpatient and Outpatient	Kirumira Road	0759-039795/0779-039795/702083279/779039795
Wobulenzi	Orient Medical Centre		Inpatient and Outpatient	Wobulenzi Town council	0772-433809
Luweero	Bishop Ceaser Asili Hoapital		Inpatient and Outpatient	Luweero	782686376



Kalangala	Ssesse Medical Center		Outpatient	Ssesse Island	0703842901/0772199935
EASTERN UGANDA					
Kayunga	Suubi Medical Center		Inpatient and Outpatient	Plot 27 Busana Road, Kayunga	0772 670 744 / 0773 747 607
Mayunge	Canaan MC		Inpatient and Outpatient	WITHIN THE TOWN	0706 782170
Bugiri	Fastline Medical Centre		Inpatient and Outpatient	Plot 99 Kaune Wakooli Road	0772 664318/0702664318 (DR. Isabirye)/0778440991/0758758298
Busia	Dabani Hospital		Inpatient and Outpatient	P.OBOX 1, BUSIA (U)	0781963748/0788506864
Busia	Nabulola Hospital		Inpatient and Outpatient	Adam Road Plot 13-18, Busia	0706350012/0757832795
Namayingo	Santa Medical Centre		Inpatient and Outpatient	Namayingo Town.	0788322099/003936428
Busia	Bismillah Medical Clinic		Inpatient and Outpatient	Plot 24B Majanji Road	0772-458-460/0702458460
Iganga	Musana Community Health Center		Inpatient and Outpatient	P.O.BOX 35, Iganga	0756 332803/0751484846
Iganga	Imperial Hospital		Inpatient and Outpatient	Plot 1234 Walugogo	0200912989/0776360155
Iganga	Mercy Health Center		Inpatient and Outpatient	Plot 7/9 bulamu Iganga	0772-413111 /0772 -829259
Mayuge	Canaan Medical Centre		Inpatient and Outpatient	WITHIN THE TOWN	0706782170
Jinja	Al-Shafa Modern Medical Centre		Inpatient and Outpatient	Plot 1-7 Mpumudde Avenue Jinja.	0434-121-812 / 0712-480-439
Jinja	International Medical Centre		Outpatient	Plot 14 Circular Road	0434-122-499 /0712-856-200/ 0712-484-846
Jinja	Nile International Hospital		Inpatient and Outpatient	Scott road, Plot 2-16 Walukuba Jinja	0702 909367/0777956162/0706202590/0776 081088
Jinja	Crescent Medical Centre		Inpatient and Outpatient	Nalufenya, Jinja Municipality	0701403859



Jinja	Marie Stopes Uganda		Outpatient	Plot 39,Nile Gardens opp. Nursing School	0759-004046/0759-004904/0759-004904/ 0706169175
Jinja	Rippon Medical Centre		Inpatient and Outpatient	Plot 33/34 rippon gardens Nile avenue	0772-475-677 / 0434-120-200/0393252448/0773168162
Jinja	Pan Medical Services		Inpatient and Outpatient	Plot 11A Nalufenya ward,Jinja	0708310613
Kamuli	Family Modern Nursing Home		Inpatient and Outpatient	Plot 6, Sajjabi road, Opp Central College Kamuli,	0704-818 444/0772602105
Kapchorwa	Masha Clinic		Inpatient and Outpatient	Plot 5 Chemonges Road	0772 984 947
Kapchorwa	Shifa Clinic		Inpatient and Outpatient	Plot 17B, Dagoret Area, Mbale-Suam Highway	0772 618531 /0784290759/0779630410
Katakwi	Katakwi Joint Health services		Inpatient and Outpatient	Katakwi	0778 045091/0392 662513
Katakwi	Emergency Clinic & Lab Centre		Inpatient and Outpatient	Plot 21 Ilemukorit Road	0772 - 924322
Kumi	Great Save Medcare Services		Inpatient and Outpatient	Kumi Trade Center	0782792595/0754-662948/0393215165 /0782-792595
Mbale	Sameday Hospital		Inpatient and Outpatient	North road,North mall Mbale	0393247250/0775108946/0708550000
Mbale	Mbale People's Hospital		Inpatient and Outpatient	Kumi Road	0772 470 062
Mbale	International Medical Centre		Inpatient and Outpatient	Mbale town	0392-000054
Mbale	Marie Stopes Uganda		Outpatient	Plot 6, Bugishu Hill, Mbale Town	0759-004046/0759-004904/0759-004904/ 0706169175
Mbale	Mbale Regional Referral Hospital		Inpatient and Outpatient	Masaba Wing	0454-433-193 / 0774-914-293/0704530013
Pallisa	Multi Care Medical Centre		Inpatient and Outpatient	Pallisa town	0772360178/781004404/0756674704
Soroti	Bethesda Hospital Soroti		Inpatient and Outpatient	Oderai Trading Centre, Off Serere Road	0788-162685/0704-088 128/078500202



Soroti	International Medical Centre		Outpatient	Stella building, Gweri Road Main	+256 393000265
Soroti	Marie Stopes Uganda		Outpatient	Plot 10 North Avenue North Rd, Soroti, Uganda	035 2276500
Soroti	Soroti Joint Medical Services		Inpatient and Outpatient	Plot 30 Gweri Road Main St	0772-444-615 / 0772-511-660
Tororo	St. Valentine Medical Centre		Inpatient and Outpatient	Plot 33 Bazar Street Tororo	0454660104/0702946151
Tororo	Klinics of St.Francis		Outpatient	Hyena Drive	0752 622109 / 0454-448-177
Tororo	Marie Stopes Uganda		Outpatient	Plot 12, Hyena Drive, Tororo Town	0759-004045/0759-004910/0759-004910
Tororo	St.Anthony Hospital		Inpatient and Outpatient	Along Tororo-Busia Road	0392-003256/0782941009/0773653370/0781417674
WESTERN UGANDA					
Bushenyi	Bushenyi Medical Centre		Inpatient and Outpatient	Bushenyi	0705881084/0485433200/0789573430/705881084 /0772886852
Rwamwanja	Alpha Health Care		Inpatient and Outpatient	P.O.BOX 12499, Kampala	256781647090/ 256785472040/256758968010
Fortportal	Marie Stopes Uganda		Outpatient	Fortportal Plot 2 Mugurusi road	0759-004046/0759-004904/0759-004904/ 0706169175
Fortportal	Alpine Medical Centre		Inpatient and Outpatient	Plot 8/10 Mugurusi Road	0701 894710/0772 404042/0712 430633
Fortportal	Holy Family Virika Hospital		Inpatient and Outpatient	Kasese Highway	0772-925205
Fortportal	Great Lakes International Hospital		Inpatient and Outpatient	Fortportal,opposite FINNS University	0778399055/0774255202
Bundibugyo	BUSARU Health Centre		Inpatient and Outpatient	P.O.BOX 1131 Bundibugyo	0777932835/0787341051
Hoima	AZUR Christian Health Center		Inpatient and Outpatient	Hoima Town,P.O.BOX 20 Hoima bunyoro-kitara diocese	782931821/0782065385/ 0772482471



Hoima	City Medicals		Outpatient	Hoima	0392- 001132/0200-923847
Hoima	Edpa Medical Centre		Inpatient and Outpatient	Plot 1-2 main street Hoima Municipal	0772-471388/0702471388/ 077092593
Hoima	Kabalega Medical Centre		Inpatient and Outpatient	Plot 3, Bujumbura Road - Hoima	0362 274216/ 0772 611467
Hoima	Marie Stopes Uganda		Outpatient Only	69 Buganya Kiganda Zone	0759-004046/0759-004904/0759-004904/ 0706169175
Ibanda	Ebenezer Clinic and Diagnostic center		Inpatient and Outpatient	Plot 3, Main street Ibanda Municipal	0750-931591/0753399494 /0780300211
Ibanda	Ibanda Central Clinic		Inpatient and Outpatient	Burunda Street,Bufunda Ward	0777087959/0772-690838/0705-022135
Ishaka	KIU- Teaching Hospital		Inpatient and Outpatient	Within KIU University	0701 234128/077504872/0701932333
Ishaka	Doctor's Case Medicals		Inpatient and Outpatient	Ishaka Town	0779 277290/0779 097074
Isingiro	International Medical Link (IML)		Inpatient and Outpatient	Isibuka town -isingiro town	0705-994-437
Kabwohe	International Medical Link (IML)		Inpatient and Outpatient	Kabwohe town	0705-994-438
Kabale	Marie Stopes Uganda		Outpatient	Plot 321, Kazooba Rd, Bugongi Kabaale	0759-004-039/0703-911-232/0759-004-901
Kabale	Rugarama Hospital		Inpatient and Outpatient	Kabale	0782 468232/0773-455618/779923948/0782 468232/779923948
Kabale	Kigonzi Clinic		Inpatient and Outpatient	Plot 1127 Mbarara Road	0773822988/0703325040/0774733717
Kakumiro	Mercy Medical Centre		Inpatient and Outpatient	Kakumiro town	0772-562-703/0754562703
Kamwenge	St. Mercy medical and surgical centre		Inpatient and Outpatient	Kamwenge Town Council	0772 005491
Kanungu	Nyakatare Health Center III		Inpatient and Outpatient	Nyakatare COU Area	777399936
Kasese	Afya Medical and Diagnostic Centre		Inpatient and Outpatient	Kasese Town	0755782306



Kasese	Kasese Community Medical Center		Inpatient and Outpatient	Plot 1-5 Stanley Street, kasese municipality	0392 843 568/ 0772538633
Kasese	Kasese Hospital		Inpatient and Outpatient	Opposite Catholic Cemetery	0779 525829/0775100102/0392908493/0779525829/0771374 737
Kasese	Integrated Medical Services		Inpatient and Outpatient	Kasese Town	0772567385
Kasese	Mt. St. Mary Hospital		Inpatient and Outpatient	kasese	0772908292
Kibale	Emesco Health Centre		Inpatient and Outpatient	P.O.BOX. 32 KARUGUUZA	0786137694/0772301049
Kibale / kagadi	St Ambrose Charity health centre IV		Inpatient and Outpatient	Hoima-Fortportal road Kibale Kagadi	0784 170039/0776-025776/0772621192/0779 639560
Kihihi	Afya Njema Diagnostic & Med Centre		Inpatient and Outpatient	Amama Mbabazi Road	0782257115/0704257115/0772406836
Kihihi	Kigezi Community Medical Centre		Inpatient and Outpatient	Kihihi town council	0779218416/0779218416/0780391226
Kiryadongo	Bweyale Kitara Medical Center		Inpatient and Outpatient	Bweyale Trading Center - Kiryadongo District	0393224425/0772890011
Kiryadongo	Lunar Clinic		Outpatient	Bweyale Trading Center - Kiryadongo District	0772506522/0392969758/0772 506522/0777178949
Kisoro	Touch to the heart health services		Inpatient and Outpatient	kisoro	0705522261
Kyenjojo	Midas Touch		Inpatient and Outpatient	Fortportal Highway	0752020570/0777611556/ 0777611556/0777 611556
Masindi	Masindi Kitara Medical centre		Inpatient and Outpatient	Bulyasojo Central Division	0779-777007 /0703-129415
Masindi	Supreme medical centre.		Inpatient and Outpatient	Plot No. 39 Masindi Rd	0702588470/0465421035/0772588470/ 0772333996
Mbarara	Smile Dental (Smile Health Services Ltd)		Dental	Plot 2 Stanley Street	0485 422 966/0702 812 767



Mbarara	Marie Stopes Uganda		Outpatient	Plot 8 along McAlister road, Opposite Kabaterine Primary Schoo	0759-004-039/0703-911-232/0759-004-901
Mbarara	Mbarara Medical Specialists		Inpatient and Outpatient	Plot 27, Bananuka drive, Mbarara	Dr. Grace 0785 345566/ 0752 406434,
Mbarara	Divine Mercy Hospital		Inpatient and Outpatient	Plot 2 - 4 Kitonzi Road, Mbarara Municipality	0774-166004/0772-543238 /0774708270/0774-166004
Mbarara	Holy Innccnts Childrens Clinic		Inpatient and Outpatient	Mbarara town council	0774-816464 / 0772-456666
Mbarara	International Medical Centre		Outpatient	Mbarara complex building -Mbaguta street	0393-280-696/0774484451/0759979956
Mbarara	Mayanja Memorial Hospital		Inpatient and Outpatient	Plot 175 Masaka Rd, Nyamityobora	0772 428689/ 0701328741
Ntungamo	Universal Kworora Nursing Home		Inpatient and Outpatient	Ntungamo town	0789 661552/077192602 / 0782 230115
Bulisa	City Medicals		Inpatient and Outpatient	Bulisa town	0200922666 / 0393254456
Rukungiri	Doctor's Case Medicals		Inpatient and Outpatient	Plot 49 Republic road Rukungiri	0779 277290/0779 097074
Rukungiri	Rujumbura Medicare Services		Inpatient and Outpatient	Plot No. 6 Kinyasano Road	0772 671442/0773587753 /0774806095
Rwanwanja	St. Mercy medical and surgical centre		Inpatient and Outpatient	Rwanwanja, Katalebya Town council	0775 862825/0703 212209/0772-005491
KARAMOJA SUB-REGION					
Amudat	Amudat Hospital		Inpatient and Outpatient	P.O.BOX 44 Moroto	TBA
Kaabong	Cosmos Clinic		Outpatient	Kaabong Town Council	0758-530444
Nakapiripirit	Rainbow Empirical Clinic		Inpatient and Outpatient	Ajjim House Plot 5,Moroto road	0779084423/0774563653/0750 584045
Kotido	Live on Medical Centre		Inpatient and Outpatient	Plot No.1 Abim Rd.(at the round about)	0752-964918



Kotido	Calvary Health Care Kotido		Inpatient and Outpatient	Along Prison Road Kotido	0758875830/0758875830/0773971954/0706451591
Napak	St Kizito Hospital Matany		Inpatient and Outpatient	Moroto	0782 030308
Moroto	Fitzman Medical services		Inpatient and Outpatient	Circular road	0774-309 908/0759-004 068
Moroto	Intra-Health Care & Lab Services		Inpatient and Outpatient	Plot 13 Dodoth Road	0772955642 /0752955642/0752-955-642
Moroto	Rainbow Empirical Clinic		Outpatient	CAMPSWAHILI Place	0779084423/0774563653
WESTNILE SUB-REGION					
Adjumani	Discovery Medical Centre		Inpatient and Outpatient	Plot No. 20 Illa Road	0782832628/0780187518
Adjumani	Kristo Medical and Diagnostic Center		Inpatient and Outpatient	Plot 13/15 Iraku Lane Adjumani	0393 216196/0772 872400
Adjumani	Utatu Medicals and Maternity Centre		Inpatient and Outpatient	across all our clients	24HRS
Arua	Arua Medical and radiology centre		Imaging	plot 11 wadriff road next to WENERECO station.	0393249671/0786737508/256775368697
Arua	Arua radiology and Medical Centre Annex		Inpatient and Outpatient	Arua town	0782-832-628/0776-934989/0775368697
Arua	Pioneer Health Services		Inpatient and Outpatient	P.O BOX 1124, Arua Uganda	256791 090338/+256392961427
Arua	Family Care Clinic		Inpatient and Outpatient	Plot 21 Transport Road	0772487859/0392899195/0773769897/0751 -495295
Arua	International Medical Centre		Outpatient	Arua town	0394802140/0775905610
Arua	Rhema hospital		Inpatient and Outpatient	Arua	782832628
Arua	Marie Stopes Uganda		Outpatient	Plot 24 Adumi Road Arua town	0759-004-039/0703-911-232/0759-004-901



Arua	Medoptic Limited		Optical	Arua town	0393-216151/0393-216151
Koboko	Pioneer Health Services		Inpatient and Outpatient	P.O BOX 1124, Arua Uganda	256791 090338/+256392961427
Koboko	Rhema Medical services		Inpatient and Outpatient	Koboko	782832628
Moyo	Belvis Medical Fountain		Inpatient and Outpatient	Plot 54,Moyo	0200-90833920/0782833920
Moyo	St. Dominic Health Services		Outpatient	Plot 8 Marindi Rd, Moyo Town Council	0772-362-482/0755362482
Nebbi	Showers Foundation Health Centre		Inpatient and Outpatient	Okeyo Village	0785888982 / 0753293907/773642100(Bosco)/ 0775083514
Nebbi	Pioneer Health Services		Inpatient and Outpatient	WITHIN THE TOWN	256791 090338/+256392961427
Yumbe	Rhema Medical Centre		Inpatient and Outpatient	Yumbe	0782-832-628/0776-934989/0775368697
Yumbe	Pearl Medical Centre		Inpatient and Outpatient	Plot 4, Abiriga Road Yumbe Town Council	0772-535-450 / 0753-868-600 / 0783-131-991
Yumbe	Precision Hospita		Inpatient and Outpatient	Yumbe trading centre box 77 Yumbe	0393255012/0772575141
Zombo/Paidha	Rhema Medical Centre		Outpatient	Paidha Town Council	782832628
NORTHERN REGION					
Anaka-Nwoya	NUMES Medical Centre		Inpatient and Outpatient	Along Gulu- Arua road Anaka-Nwoya	0772-671148/0775192082/0772905189
Abim	Alleluyah Medical Centre		Inpatient and Outpatient	Entebbe Road -opp abim Hospital	0782399405/0782399405
Abim	Abim Medical Care Clinic		Inpatient and Outpatient	Plot 4, Abim Pader road, abim town council	772641666
Apac	Reproductive Health Uganda (Apac Branch)		Inpatient and Outpatient	Apac	759669603



Apac	Florence Nightingale		Inpatient Outpatient	and	Apac Town Council	0772539049/0782060337
Aber	St. John XXIII (Pope John's) Hospital		Inpatient Outpatient	and	Aber-Oyam District	0772637707
Gulu	Marie Stopes Uganda		Outpatient		Plot 30, Avenue Rd, Gulu Town	0759-004-039/0703-911-232/0759-004-901
Gulu	AAR Health Care		Outpatient		Plot 10 Queens Avenue	0716-247352
Gulu	International Medical Centre		Outpatient		Plot 3B Airfield Road	774825277
Gulu	Fitzman dental and Medical center		Inpatient Outpatient	and	Plot 4 Olya Road, Gulu	0755-481105 / 0774904156
Gulu	St.Mary's Lacor Hospital		Inpatient Outpatient	and	Gulu	0471-432-310/ 0471432665
Kitgum	St Joseph's Hospital		Inpatient Outpatient	and	kitgum	0772591493
Kalongo	Dr. Ambrossoli Memorial Hospital		Inpatient Outpatient	and	Kalongo, Agago District, Northern Region, Uganda	0782925654
Kitgum	Bregma M.S		Inpatient Outpatient	and	Kitgum town council	0772 358687
Lira	Lira Medical Centre		Inpatient Outpatient	and	Plot 15, Moroto Rd	0779098400/0773144085/0772466796.
Lira	Charis Health Centre		Inpatient Outpatient	and	Gulu Highway	0776 - 512412 /0772 000218
Lira	Marie Stopes Uganda		Outpatient		Opp the bus park	0703-911-232 /0759-004-901/ 0759004035
Lira	Lira University Hospital		Inpatient Outpatient	and	Within Lira University Campus	772004660
Amolatar	Hope Charity Medicare		Inpatient Outpatient	and	Plot 17 Ebong Willy Road,Amolatar	0782807490/0753124176/0789967742
Pader	Northern Uganda Medical Mission		Inpatient Outpatient	and	Pader Town	0713 234 148 / 0791 800 692
Oyam	St. Nathan Medical Centre		Inpatient Outpatient	and	Iceme sub county,Oyam	779775129



Pajule	Pajule Medical Center		Outpatient	Pajule Town Council	0773 535 429
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STANDARD HSP List

LOCATION	SERVICE PROVIDER	VISIT FEE	SERVICE OFFERED	PHYSICAL LOCATION	CONTACTS
KAMPALA CITY					
Buganda Road	AAR Health Care		Outpatient	Buganda road	+256774 662973
Accacia	AAR Health Care		Outpatient	Makindu close	+256774 662974
Bugolobi	AAR Health care		Outpatient	Before silver springs hotel	+256774 662975
City Center	AAR Health Care		Outpatient	2nd Floor, Eco bank building	+256774 662976
Kabalagala	AAR Health Care		Outpatient	Ground floor Embassy Plaza	+256774 662977
Ntinda	AAR Health Care		Outpatient	First floor.Bank of Africa Building	+256774 662978
Wandegeya	AAR Health Care		Outpatient	80 Buganda Rd, Kampala, Uganda	+256774 662979
Gulu	AAR Health Care		Outpatient	GULU	+256774 662980
Entebbe	AAR Health Care		Outpatient	ENTEBBE	+256774 662981
Nateete	AAR Health Care		Outpatient	NATEETE	+256774 662982
Bweyogerere	AAR Health Care		Outpatient	BWEYOGERERE	+256774 662983
Wandegeya	Abii Clinic		Inpatient and Outpatient	Plot 154-155, Aisha Kasule House Wandegeya,	0414-534602/0772352095 /0776525379
Yusuf Lule	Alexander Medical Centre		Inpatient and Outpatient	Plot 1, Kitante Close, Yusuf Lule Road	0393404404
Mulago	Mulago Specialised Women Hospital		Obs/Gyn/Neonatology	Mulago Hospital	0778912790
Bugolobi	Aga Khan University Hospital Bugolobi	Ugx. 50,000	Outpatient ; Co-pay of Ugx. 50,000	Spring Road	0414 343 565/6
Kampala Central	Aga Khan University hospital Kampala Road	Ugx. 50,000	Outpatient ; Co-pay of Ugx. 50,000	Plot 2112 Kampala Road Dtb	0414 259 186
Bugolobi	Bugolobi Medical Centre		Inpatient and Outpatient	136 Spring Road Bugolobi	0414-222354 / 0772-436228
Buganda Road	Case Hospital		Inpatient and Outpatient	Plot 69/71 Buganda Road	0774-689300/0414-250 362/0701250362



Lugogo Bypass	Cambridge health Medical Center		Inpatient and Outpatient	Forest Mall along lugogo bypass	0701 454874/0200901674
Acacia	Aga Khan University Hospital	Ugx. 50,000	Outpatient ; Co-pay of Ugx. 50,000	Acacia mall	0771801115/0414-259186/0775365761
Acacia Avenue	City Medicals		Outpatient	Plot 12, Acacia Avenue, Kololo	0414-384-627/ 0392 176745
Kololo	Pulse Specialist Clinic	Ugx. 50,000	Inpatient and Outpatient ; Co-pay of Ugx. 50,000	Plot 7, Wampewo Avenue, Kololo	0777859198/0757329758
Kololo	International Medical Centre		Outpatient	Kololo	0772-683037/0393 202698/0704 632488
Kitgum House	International Medical Centre		Outpatient	Kitgum House Clinic, Jinja Rd.	0712200363/0712639580/0752 930284
Namirembe	International Medical Centre		Outpatient	Namirembe Road/Off Rubaga road	0312-260-546(7)/0392 176519/0752 417935
Ntinda	International Medical Centre		Outpatient	Ntinda Stretcher opp St. Luke Church	0312-200400/0704 446486
Park Royal	International Medical Centre		Inpatient and Outpatient	Park Royal mall	0393 341291/0701 458774
Wandegeya	International Medical Centre		Outpatient	Wandegeya Hajji Kasule Road	0393 341291/0701 458774
Nakasero	International Diagnostic Centre (IDC)		Outpatient	Plot 37 Yusuf Lule Road	0312 188000/0752 930284
Nsambya	Kampala Family Clinic		Inpatient and Outpatient	Susie Plaza, Plot 1001 Nsambya Ggaba Road	0414-576-698 / 0782-651-875/0312 265525
Buganda Road	Kampala Medical Chambers		Inpatient and Outpatient	Plot 73 Buganda Rd, Kampala	0414-348846/0778984111
Accacia/kololo	Kampala Hospital	Ugx 50,000	Inpatient and Outpatient ; Co-pay of Ugx. 50,000	Plot 16A Elizabeth Avenue Upper Makindu Road-Kololo	0414-255-098 /0414-255-006/0414 344203/0773 319593
Ntinda	Lifelink Medical Centre		Inpatient and Outpatient	Ntinda, Opp. Ntinda Shopping Centre	0712-965-505 /0776-965-505/0711 965505 /0312 292998
Bombo Road	Norvik Hospital	Ugx. 30,000	Inpatient and Outpatient ; Co-pay of Ugx. 30,000	Plot 13 Bombo Rd, Kampala	0713-667845/0414 346772



Ntinda	Ntinda Family Doctors		Outpatient	Plot 15, Martyr's Drive, Minister's Village, Ntinda	0312-292336 / 0772-383914/0781280428
Buganda Road	Platinum Medical Centre		Specialist Services only	Plot 107 Buganda Road	039 2176915/0787 428331
Kololo	Princeton Children's medical centre		Outpatient	Prince Charles Drive opp. Lohana school	0782-440956/ 0414 530704
Lugogo By Pass	Ruby Medical Center		Inpatient and Outpatient Radiology	Plot 40 Lugogo Bypass road	039 3236444
Kamwokya	Sarec Medcare Consultants		Outpatient	Mawanda Road; Corner House Building	0700-665522
Bugolobi	Sas Foundation Bugolobi		Outpatient	Kiswa Road Zone II	0414-220-970/0772-465-409
Bombo Road	Savannah Sunrise Clinics(SAS)		Inpatient and Outpatient	76,Shoal House Bombo Road.	0414-345-325 / 0772-465-409/0772-465-409
Buganda Road	St.Catherines hospital		Inpatient and Outpatient	Plot 83, Buganda Road Kampala	0414-231-534 / 0785-925-225/0700 307098
Naalya	TMR(Tal Medical & Rescue International Ltd)	Ugx. 30,000	Inpatient and Outpatient ; Co-pay of Ugx. 30,000	Plot 901, 2193 & 1382 Naalya	0392-177020/ 0414 667555/0755 897657
Kira Road	UMC Victoria Hospital.		Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
Lumumba Avenue	Victoria Medical Centre		Inpatient and Outpatient	52-54,Lumumba Avenue	0312-263187 (Harriet Sanyu)
Kira Road	UMC Victoria Hospital Annex (Former Kadic)		Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
Mulago	Aroma Medical Centre		Inpatient,Outpatient and Cardiology	Below old Mulagon Assesment park	0414583004/0708880024
Kampala	Capital Imaging Centre		Radiology	Plot 351,Gadaffi Road	0708000008/0700873153
Kampala	MEDIPAL Hospital	Ugx. 50,000	Inpatient and Outpatient ; Co-pay of Ugx. 50,000	Lower Kololo Terrace,Plot1A	0706812891/0759729849
Kampala	The Surgery	Ugx. 50,000	Outpatient ; Co-pay of Ugx. 50,000	Plot 42 Naguru Drive	256414256003/0312256001/0312226 5004



Bukoto	Trust Health Services		Inpatient and Outpatient	Bukoto Street, plot 45	256789575654/256782786901
Kampala	Friends Poly Clinic		Outpatient	Uganda house,Kampala rd	2560412730189/0702730189
GREATER KAMPALA					
Bweyogerere	AAR Health Care		Outpatient	Kampala Jinja High way	0716-236217/0774 662973
Kabalagala	AAR Health Care		Outpatient	Ground floor Embassy Plaza	0414-560-900 / 0713-209847
Kabalagala	Mukwaya General Hospital		Inpatient and Outpatient	Ggaba Road, Kampala	0788268682
Munyonyo	Ritz Medical Centre		Outpatient	Open,Standard and Standard with co pay	12HRS
Ggabba Road-soya	Pearl Medical Center		Inpatient and Outpatient	Ggaba Road, Soya	702583319
Natete	AAR Health Care		Outpatient	Nalukolongo Makanga Building	0414-260921
Natete	Intercity Health Access		Inpatient and Outpatient	Nateete Central, masaka Road	751671567
Kasangati	Agape Medical Centre		Inpatient and Outpatient	Nangabo road,Kasangati	0755-892950/0757-006969/0755 888950
Kasangati	Family HealthCare		Inpatient and Outpatient	JK Plaza,Gayanza rd	0393194397/0200905487
Kiwenda	St. Joseph Hospital,Kiwenda		Inpatient and Outpatient	Kiwenda,Busukuma	7.59363E+18
Luzira	Bethany Children's Clinic		Pediatrics	Along Luzira-bugolobi road	0772-580037 / 0711-300750/0777536176
Luzira	Bethany Women and Family Hospital		Women only	Plot16,Kabalega Close	0772-580037 / 0711-300750/0777536176
Mpererwe	ICODEL Medicare and diagnostic centre		Inpatient and Outpatient	Mpererwe kiteezi road, 5km from kampala	0772502777/0709908218
Mpererwe	Doctors' Medical Centre		Inpatient and Outpatient	Plot 1716,Gayaza Road	0751-999915 /0772-961561/0702961561(Dr. Kabanda)/0773-251-408
Kiteezi	Doctors Medical centre-Kiteezi		Inpatient and Outpatient	Kiteezi near Police Station	0760376984/0772341404
Kiira	Grand Medical Center		Inpatient and Outpatient	Kira Town	0772 713816



Kiira-Najjera Road	Angel Wing Medial Services Limited		Inpatient and Outpatient	Kiira-Najjera road	701518852
Namuwongo	Marie Stopes Uganda		outpatient	Plot 16, Bukasa Road	TBA
Namuwongo	International Hospital Kampala(IHK)	Ugx. 50,000	Outpatient ; Co-pay of Ugx. 50,000	Plot 4686 St. Barnabas Street Kisugu - Namuwongo	031 2200400/0312 200400
Kireka	International Medical Centre		Outpatient	Kireka-Opposite Shell Gas station	0392 004306
Bweyogerere	Joy Medical Centre		Outpatient	Alonga Kampala Jinja High way	0752-827024/ 0752-672462/0414-383151/0752-827-024
Naalya	Aga Khan University Hospital Naalya		Outpatient	Metroplex Shopping Centre Naalya	0414 240 146/7
Kyaliwajala	Lifelink Hospital		Inpatient and Outpatient	Namugongo road, opposite Vienna School	0712-965505/+256 712 965505/0312-294-998
Namugongo	Jaro Hospital		Inpatient and Outpatient	Plot: 2376, Nabwojjo, Kyaliwajjala – Namugongo	0774-064653/0393-217645/0754-084184
Namugongo	Zia Angelina Health Centre		Inpatient and Outpatient	Next to catholic shrine	0705361727 / 0787668308
Namugongo	Prime Health Medical		Inpatient and Outpatient	Plot 3054,Namugongo,Seeta rd	256200932709/07558018888
Kisaasi	Malcom Health Care		Outpatient	Kisaasi - Kyanja Road,	+256 41 466 5841
Najjera	Malcom Health Care		Outpatient	Najjera	256 414 580 757
Namirembe	Mengo Hospital		Inpatient and Outpatient	Sir Albert Cook Road, Mengo	0414 270222 /0772 412742
Najjera	Najjera Hospital		Inpatient and Outpatient	Along Kiwatule Najjera rd	039 2176664/0772 378131
Ntinda	Ntinda Hospital Limited		Inpatient and Outpatient	Plot 1934 Kigowa Road.	0750740222, 0702900166, 0773317000/773321111
Kampala	Rubaga Hospital		Inpatient and Outpatient	Lubaga Hill	0772 593555/ 0779 892203
Kawempe	Ruth Gaylord Hospital Maganjo		Inpatient and Outpatient	6 mile along Bombo road Maganjo	0754303275/0717440063
Kawempe	Kyadondo Medical Center		Inpatient and Outpatient	Kilokole Zone Kawempe	0414566455/0772483267



Kyaliwajala	Sarec Medcare Consultants		Outpatient	Kyaliwajala Near St. Francis Basilika Church along Kireka Road	0700-665522
Kisaasi	Span Medicare		Inpatient and Outpatient	Kisaasi	0392-847-276 / 0702-197395/0752-049829/0754-035106
Nansana	Ssebbi Medical Centre		Inpatient and Outpatient	Nansana	0392-913-657 / 0772-335-311/0772-617412/0701-056-128
Najjera	St.Catherines Clinic		Outpatient	P.O. Box 11509 Kampala	0414-231-534 / 0785-925-225/0700 307098
Makindye	St Jude Medical Centre		Outpatient	Off Kayemba Road, Makindye	0392178279/0772496999
Nsambya	St. Francis Hospital Nsambya		Inpatient and Outpatient	Plot 57, Nsambya Ggaba Road	0414-267-013 / 0712-948-464/0701-417-478
Naalya	TMR (Tal Medical & Rescue International ltd)	Ugx. 30,000	Inpatient and Outpatient ; Co-pay of Ugx. 30,000	Plot 901, 2193 & 1382 Naalya	0392-177020/ 0414 667555/0755 897657
Naalya	Frontline Hospital		Inpatient and Outpatient	Naalya,Namugongo road	0393242247/0772845512
Mengo	Ernest cook Ultrasound research and Educational Institute		Radiology	Sir Albert Building, Mengo Hospitaln	0414273394/0705427579/0772 903128
Sonde	Ultra Medicare		Inpatient and Outpatient	Namugongo Sonde	709016178
Namugongo/sonde	Spes Medical Centre		Inpatient and Outpatient	New City road,opposite Oilwell Petrol Station	200934477
SPECIALIZED CENTRES WITHIN KAMPALA AND GREATER KAMAPALA					
			AMBULANCES		
Kampala	City Ambulances ltd		Ambulance services	Acacia (Babiha) Avenue, Kampala	0800111044 (Emmergeny) or +256 (0) 414-240158 / +256 (0) 780-235896
			ONCOLOGY		
Kampala	Uganda Cancer Institute (On referral)		Oncology	Mulago Hsp Complex Opp Paramedical Sch	704350564
			CARDIOLOGY		
Kira Road	Heart Services Uganda		Cardiology Only	Plot 54 Kira Road Uganada Cares Building	0757 934376
Kampala	Uganda Heart Institute		Cardiology Only	Mulago	782095348



Kisubi	Kisubi Cardiology centre		Cardiology Only	Katabi Sub-county, Nkima Rd	0756-746 287 / 0701393 188
Mulago	Aroma Medical Centre		Inpatient, Outpatient and Cardiology	Below old Mulagon Assesment park	0414583004/0708880024
Yusuf Lule	Wellington Diabetic and cardiology centre	Ugx. 50,000	Cardiology Only ; Co-pay of Ugx. 50,000	Plot 35 Yusuf Lule Road	0393 2217854/0702 475105
			PEADIATICS		
Luzira	Bethany Children's Clinic		Peadiatrics	Along Luzira-bugolobi road	0772-580037 / 0711-300750/0777257284
Naalya	Childrens Clinic Naalya		Outpatient	Naalya heights, before quality supermarket	0772-383914/0794-900100/0774952173
Bugolobi	Childrens Medical Centre	Ugx. 50,000	Outpatient Only ; Co-pay of Ugx. 50,000	Bandali Rise, Bugolobi	0414-505091 / 0312-505091
Namuwongo	International Hospital Kampala(IHK)-Pead Centre	Ugx. 50,000	Outpatient ; Co-pay of Ugx. 50,000	Plot 4686 St. Barnabas Street Kisugu - Namuwongo	031 2200400/0312 200400
Bweyogerere	Joy Medical Centre		Outpatient	Opp. Total Station Bweyogerere	0414-383151/0752-827-024
Kampala	Royal Children's Medical Centre		Outpatient	Mile 6 Gayanza road, Burwanda building	+256772 452561 / +256701 452562
Bukoto	Health Havens medical centre	Ugx. 30,000	Outpatient Only ; Co-pay of Ugx. 30,000	Plot 5, Kiwana Road Bukoto next to Nakumatt	0772 640821/0702640821/0755951409
Bukoto	Keserena Children's Clinic		Outpatient	Plot 52, Old Kiira Road, Bukoto	0772 381162/0774288868/0312107453
Buganda Road	St. Catherines hospital		Inpatient and Outpatient	Plot 83, Buganda Road Kampala	0414-231-534 / 0785-925-225/0700 307098
Nakasero	Children's clinic Kampala	Ugx. 30,000	Outpatient Only ; Co-pay of Ugx. 30,000	Plot 5, Yusuf Lule Road	256 414345235
Kira	Kira Childrens Clinic		Outpatient	Kira Mulawa, Bulindo Road	782849966
			ENT		



Park Royal	Tays Consultation Clinic		Inpatient and Outpatient	K'la Road opp fidodido, park royal	0772-323355 / 0312-295036
Yusuf Lule	Rosewell ENT centre		Inpatient and Outpatient	Plot 35, Yusuf Lule Road.	0393 2217854/0702 475105
			LABORATORY		
Buganda Road	Lancet Laboratories		Laboratory	Plot 99/101 Buganda Road, behind YMCA Kampala	0414- 341 621
			OBSTETRICS AND GYNAECOLOGY		
Luzira	Bethany Women and Family Hospital		Inpatient and Outpatient	Plot16,Kabalega Close	0772-580037 / 0711-300750/0777536176
Mulago	Mulago Specialised Women Hospital		Obs/Gyn/Neonatology	Mulago Hospital	0778912790
Entebbe	Bethany Women and Family Hospital		Inpatient and Outpatient	Entebbe Road	0772-580037 / 0711-300750/0777536176
Kira Road	Busingye Medical Centre		Consultation only	Plot 54 Kira Road	0782-614485 / 0414-259814/0705205669
Forest Mall	Marie Stopes Hospital		Inpatient and Outpatient	Forest mall complex, lugogo, Kampala	TBA
Buganda Road	Case Hospital		Inpatient and Outpatient	Plot 69/71 Buganda Road	0774-689300/0414-250 362/0704 764119/0702917495
Namuwongo	International Hospital Kampala (IHK)	Ugx. 50,000	Outpatient ; Co-pay of Ugx. 50,000	Plot 4686 St. Barnabas Street Kisugu - Namuwongo	031 2200400/0312 200400
Accacia/kololo	Kampala Hospital		Inpatient and Outpatient	Plot 16A Elizabeth Avenue Upper Makindu Road-Kololo	0414-255-098 /0414-255-006/0414 344203/0773 319593
Namugongo	Lifelink Hospital - Namugongo		Inpatient and Outpatient	Ntinda, Opp. Ntinda Shopping Centre	0712-965505/+256 712 965505/0312-294-998
Namirembe	Mengo Hospital		In and Outpatient	Sir Albert Cook Road, Mengo	0414 270222 /0772 412742
Bombo Road	Norvik Hospital	Ugx 30,000	Inpatient and Outpatient ; Co-pay of Ugx. 30,000	Plot 13 Bombo Rd, Kampala	0713-667845/0414 346772
Entebbe / Wakiso	Our Lady of Consolata-Kisubi Hospital		Inpatient and Outpatient	Katabi Sub-county, Nkima Rd	0756-746 287 / 0701393 188/0772 393188



Kampala	Rubaga Hospital		Inpatient and Outpatient	Lubaga Hill	0772 593555/ 0779 892203/
Nakasero	Roswell Women and Children Hospital	Ugx. 50,000	Inpatient and Outpatient ; Co-pay of Ugx. 50,000	Plot 35 Yusuf Lule Road	0393 2217854/0702 475105
Buganda Road	St.Catherines hospital		Inpatient and Outpatient	Plot 83, Buganda Road Kampala	0414-231-534 / 0785-925-225/0700 307098
Nsambya	St. Francis Hospital Nsambya		Inpatient and Outpatient	Plot 57, Nsambya Ggaba Road	0414-267-013 / 0712-948-464/0701-417-478
Kira Road	UMC Victoria Hospital.		Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
Lugogo By Pass	Ruby Medical Center		Inpatient and Outpatient and Radiology	Plot 40 Lugogo Bypass road	039 3236444
Bugolobi	Paragon Hospital		Only Maternity	6B-7B Luthuli 5th close	256 414 220026/0220028/0759 061519
			DENTAL		
Kololo	Basil's Dental Clinic	Ugx. 50,000	Dental ; Co-pay of Ugx. 50,000	Plot 64 A - Prince Charles Drive, Kololo	0752-728222/0772728222/0792728222
Lugogo	Bhandari Dental Care		Dental	Lugogo Plaza (Nanjing Hotel), 1st Floor	0772721086/0700721086/0756721086/0786721086
Nakasero	Donau Dental		Dental	Plot 14A Akii Bua Rd, Kampala	041 4664790
Bweyogerere	Donau Dental		Dental	Plot 14A Akii Bua Rd, Kampala	042 4664790
Kololo	IMC dental centre - Kololo		Dental	Kololo	0393202698/ 0753352659/0393 202698
Bombo Road	Flora Dental Services		Dental	P.O.Box 3876 kampala(U)	0392001822/0782028769
Kampala Hospital	Flora Dental Services		Dental	Within Kampala hospital	0392001822/0782028770
Kololo	International Medical Centre		Dental	Kololo	0393202698/ 0753352659/0393 202698
Entebbe	International Medical Centre		Dental	Plot 10, Hill road Entebbe Town.	0718-681-181/0392 200400
Entebbe Road/Lubowa	International Medical Centre		Dental	Seguku - Entebbe Road	0392 175780/0700301547
Kitgum House	International Medical Centre		Dental	Kitgum House Clinic, Jinja Rd.	0712200363/0712639580/0752 930284



Namirembe	International Medical Centre		Dental	Namirembe Road/Off Rubaga road	0312-260-546(7)/0392 176519/0752 417935
Ntinda	International Medical Centre		Dental	Ntinda Stretcher opp St. Luke Church	0312-200400/0704 446486
Wandegeya	International Medical Centre		Dental	Wandegeya Hajji Kasule Road	0393 341291/0701 458774
Jinja	International Medical Centre		Dental	Plot 14 Circular Road	0434-122-499 /0712-856-200/ 0712-484-846
Mukono	International Medical Centre		Dental	Opp Mukono police	0700 891784
Mbale	International Medical Centre		Dental	Mbale town	0392-000054
Arua	International Medical Centre		Dental	Arua town	0394802140/0775905610
Gulu	International Medical Centre		Dental	Plot 3B Airfield Road	774825277
Mbarara	International Medical Centre		Dental	Mbarara complex building -Mbaguta street	0393-280-696/0774484451/0759979956
Wandegeya	International Medical Centre		Dental	Wandegeya Hajji Kasule Road	0393 341291/0701 458774
Kireka	International Medical Centre		Dental	Kireka-Opposite Shell Gas station	0392 004306
Nakasero	Cureosity Health Centre Ltd		Dental	Plot 8,Clement hill road,Nakasero	0200909222/0757744448
Naguru	Pan Dental Surgery	Ugx. 50,000	Dental ; Co-pay of Ugx. 50,000	Plot 67 A,Naguru Hill Drive	0312 251525/0772912664
Pilkington Road	Kay's Dental Clinic		Dental	Plot No. 4C, Pilkington Road, Opposite UMEME metro	0414-663761 / 0772-639308 / 0750-639308
Kamwokya	Kay's Dental Clinic		Dental	Plot 56, Kanjokya Street	0414-660238/ 0772-639308 / 0750-639308/0772465051
Buganda Road	Mawano Dental Clinic		Dental	Buganda road	0414-344787/256777723489/256772-415657/0772416270



Buganda Road	Pan Dental Surgery	Ugx. 50,000	Dental ; Co-pay of Ugx. 50,000	Buganda road	0312-251525/0417788650(651)
Bugolobi	Pristine Dental Sugery		Dental	Plot 29, Luthuli Avenue, Bugolobi, Kampala	0200902375/0393216430/077242021
Mbarara	Smile Dental (Smile Health Services Ltd)		Dental	Plot 2 Stanley Street	0485 422 966/0702 812 767
Lira	Ebenezer Oral Clinic		Dental	Rwot Aler Rd	0772313248/0774551054
Naalya	Rella Dental Clinic		Dental and Maxillofacial	Plot 844,north-south close shelter road Nalya	0701585445
			OPTICAL		
Garden City	City Optics & Contact Lens Center.		Optical	Garden city	0414-252386 / 0772-501255/0752-501255
Naalya	City Optics & Contact Lens Center.		Optical	Namugongo road, Quality Supermarket	0414-233327 / 0772-501255/0752-501256
Zebra Plaza	City Optics & Contact Lens Center.		Optical	Zebra plaza kampala road	0414-233327 / 0772-501255/0752-501255
Acacia Mall	Optica Ltd		Optical	Arena Mall, Ground Floor	741900295
Arena Mall	Optica Ltd		Optical	Acacia Mall, First Floor	741900296
Bugolobi	Georgina Eye Clinic	Ugx. 50,000	Optical ; Co-pay of Ugx. 50,000	Bugolobi along Spring Road	0755 347258
Equatorial Mall	Georgina Eye Clinic	Ugx. 50,000	Optical ; Co-pay of Ugx. 50,000	Equatorial mall (Former Equatorial Hotel)	0757727513
Kira Road	Georgina Eye Clinic	Ugx. 50,000	Optical ; Co-pay of Ugx. 50,000	Plot 1C/D Kira Road - Mulago	0414-347258 / 0755-347258/0772381162
Muyenga	Georgina Eye Clinic	Ugx. 50,000	Optical ; Co-pay of Ugx. 50,000	Tank Hill Road, Muyenga Kabalagala(Opp. Ethiopian Village Restaurant)	0393 514210/0772381162
Oasis Mal	Georgina Eye Clinic	Ugx. 50,000	Optical ; Co-pay of Ugx. 50,000	Oasis Mall (Nakumatt), Yusuf Lule Road	0393 284561/0758284561/0772381162
Arua	Lens and Frames Optical Limited		Optical	IMC Building, Behind The Stadium, Arua	0758 538374/0712506232/0312518193/0700101227
Gulu	Lens and Frames Optical Limited		Optical	IMC Building, Airstrip Road, Gulu	0394 824555/0712506232/0312518193/0700101227



Mbale	Lens and Frames Optical Limited		Optical	Barclays Bank Bulbing, Republic Street, Mbale	0756 493826/0754 120505/0712506232/0312518193/0700101227
Mbarara	Lens and Frames Optical Limited		Optical	Easy View Complex, Mbaguta Street, Mbarara	0750 824332/0712506232/0312518193/0700101227
Nakasero	Lens and Frames Optical Limited		Optical	Plot 3, IDC Building, Yusuf Lule Road, Nakasero	0393 518193/0712506232/0312518193/0700101227
Namuwongo	Lens and Frames Optical Limited		Optical	International Hospital Kampala, Namuwongo	0707 064933/0712506232/0312518193/0700101227
Jinja	Lens and Frames Optical Limited		Optical	At IMC clinic	708 064933/0712506232/0312518193/0700101227
Wilson Road	Lens and Frames Optical Limited		Optical	Shop No.G15, Ivory Plaza Building,Opp. Pioneer Mall, Wilson Road	0414 258876/ 0754 691188/0712506232/0312518193/0700101227
Mengo	Uganda Protestant Medical Beaural (Mengo)		Ophthalmology	Balintuma Road, Mengo	0200 927177/ 0772361863
Ruharo	Uganda Protestant Medical Beaural (Ruharo)		Ophthalmology	Ruharo, Mbarara	0200 927177/ 0772361863
Mengo	Mengo Hospital Eye department		Ophthalmology	Sir Albert Cook Road, Mengo	0414 270222 /0772 412742/0782 509333
Arua	Medoptic Limited		Optical	Arua town	0393-216151/0393-216151
Masaka	Medoptic Limited		Optical	Masaka town	0393-216151/0393-216152
Mengo	The Guardian Optics Ltd		Optical	Plot 33A Martin Road	0393-208986/ 0788-223074
Kampala	The Guardian Optics Ltd		Optical	Collin House Building Pilkingtonning Road	0393-208986/ 0788-223075/0788-223074
Nakasero	Dr. Agarwal eye hospital	Ugx. 30,000	Ophthalmology ; Co-pay of Ugx. 50,000	Plot 32, Lumumba avenue	0755-007582
Kampala	Eye Care Centre		Optical	3 Johnstone Street,Kampala	0772 786 400/039 226 4400



Entebbe	Eye Care Centre		Optical	Victoria mall	0786-532 372/0707340804
Lugogo	Eye Care Centre		Optical	Lugogo mall	0392264422/041-4220 780
Garden City	Eye Care Centre		Optical	Garden City Mall, Next to Stanbic Bank	041-4237 700/0392-265 500
Acacia Mall	Eye Care Centre		Optical	Acacia Mall, Kisementi	041-458 1458
DERMATOLOGY					
Nsambya	Advanced Skin Clinic		Dermatology	Susie Plaza, Plot 1001 Nsambya Ggaba Road	0755-562430/778389002/0751393188 /0776578323
Accacia	Unity Skin Clinic		Dermatology	Acacia Mall	0712-846196/041 4694635/0786 222457
ORTHOPEDICS					
Namuwongo	International Hospital Kampala (IHK)	Ugx. 50,000	Outpatient ; Co-pay of Ugx. 50,000	Plot 4686 St. Barnabas Street Kisugu - Namuwongo	031 2200400
Bombo Road	Norvik Hospital	Ugx. 30,000	Inpatient and Outpatient ; Co-pay of Ugx. 30,000	Bombo road	0713-667845
Kamwokya	Physique Physiotherapy Services		Physiotherapy	Near Kanjokya house,Kamwokya	0200915956/0414 220668/0782150882 -
Lugogo By Pass	Ruby Medical Center		Inpatient and Outpatient and Radiology	Plot 40 Lugogo Bypass road	039 3236444
Mengo	Pancare Physiotherapy Services.		Physiotherapy	Sir Albert Cook Road, Mengo	0704640515
Lumumba Avenue	Ultima Trauma Orthopedic Centre.		Orthopedics	13,Lumumba Avenue	0414-231-254/0414-258-396/0772-822-852/0414258398
PHARMACY					
Ntinda	EcoPharm Pharmacies		Pharmacy	Apex House - Ntinda Trading Centre	256701292765/0778699388
Bugolobi	EcoPharm Pharmacies		Pharmacy	Krish Mall - Bugolobi	0701 380529
Ntinda	EcoPharm Pharmacies		Pharmacy	Capital Shoppers Building - Ntinda	0704 736814
Kibuye	EcoPharm Pharmacies		Pharmacy	Zion Building - Kibuye, Entebbe Road	0701 380717
Kisaasi	EcoPharm Pharmacies		Pharmacy	Yusuf Arcade- Kisaasi	0707 039412
Luwum Street	EcoPharm Pharmacies		Pharmacy	City House- Luwum Street	0757 572066



Makindye	EcoPharm Pharmacies		Pharmacy	ME Building - Makindye Trading Centre, Makindye	0707 039400
Ntinda	EcoPharm Pharmacies		Pharmacy	Lifelink Medical Centre Building- Opp. Total Filling Station, Ntinda	0759 713234
Kampala	EcoPharm Pharmacies		Pharmacy	GNS PLAZA,Next to global buses	760 713234
Makindye	EcoPharm Pharmacies		Pharmacy	Next to shell petrol station	761 713234
Kabalagala	EcoPharm Pharmacies		Pharmacy	Psalms the larges building,Muyenga road	762 713234
Kansanga	EcoPharm Pharmacies		Pharmacy	Rofia house,next to ABSA Bank	763 713234
Sseguku	EcoPharm Pharmacies		Pharmacy	Entebbe road-next to Doctors hospital Sseguku	764 713234
Mukwano Arcade	EcoPharm Pharmacies		Pharmacy	Mukwano arcade,Namirembe road	765 713234
Mukono	EcoPharm Pharmacies		Pharmacy	Jinja road, next to unique garments	766 713234
Naalya	EcoPharm Pharmacies		Pharmacy	Mogas Filling Station - Naalya	0703 787544
Bukoto	EcoPharm Pharmacies		Pharmacy	Victoria House, Kira Rd, Bukoto P.O Box 3074	0706 900800
Kampala	EcoPharm Pharmacies		Pharmacy	Tropical Complex Building - Opp,. Hotel Equatoria , Kyagwe Road	0707 039403
Jinja	Guardian Health Pharmacy		Pharmacy	Plot 31 C, Main Street Jinja	0778139879
Munyonyo	Guardian Health Pharmacy		Pharmacy	Plot 775 Cape Road, Munyonyo, Inside Mainstop Supermarket, Munyonyo Kampala	0778140235
Mbarara	Guardian Health Pharmacy		Pharmacy	Plot 32/33 High Street Mbarara	0771422552
Ntinda	Guardian Health Pharmacy		Pharmacy	Plot 877, Block 216, Ntinda Kampala	0778139871
Wandegeya	Guardian Health Pharmacy		Pharmacy	Plot 169, Wandegeya, Bombo Rd Kampala	0778138629
Kansanga	Guardian Health Pharmacy		Pharmacy	Kansanga Market, Ggaba Rd, Kampala	0778139724
Kisementi	Guardian Health Pharmacy		Pharmacy	Plot 1 Kisementi, Cooper Rd Kampala	0778134960
Bunga	Guardian Health Pharmacy		Pharmacy	After Bunga Market, Bunga,Ggaba Rd Kampala	0778139680



Kabalagala	Guardian Pharmacy	Health		Pharmacy	Plot 4124, Kabalagala, Muyenga Rd, Kampala	0778132796
Kitintale	Guardian Pharmacy	Health		Pharmacy	Centre Plaza, Kitintale, Kampala	0778139589
Mbale	Guardian Pharmacy	Health		Pharmacy	City Centre Complex Bishop Wasikye Road	0773544104
Naalya	Guardian Pharmacy	Health		Pharmacy	Metroplex Mall	0780250743
Mukono	Guardian Pharmacy	Health		Pharmacy	At Sombe Supermarket Building, Mukono Town	0759872793
Kiruddu	Guardian Pharmacy	Health		Pharmacy	Next to Kiruddu Hospital	0779843397
Gulu	Guardian Pharmacy	Health		Pharmacy	Gulu	
Acacia	C&A Pharmaceuticals Ltd.			Pharmacy	Plot No. 6, Acacia Place Acacia Avenue, Kololo	041-4220289
Bugolobi	C&A Pharmaceuticals Ltd.			Pharmacy	Plot No. 69/71, Spring Road Bugolobi	041-4220289
Bugolobi	C&A Pharmaceuticals Ltd.			Pharmacy	Unit G25, The Village Mall, Bugolobi	041-4220289
Kabalagala	C&A Pharmaceuticals Ltd.			Pharmacy	Plot No. 1179/80/81, Kinga Gate Kabalagala	041-4220289
Kiira Road	Lisa Pharmaceuticals			Pharmacy	plot 2218 gaba road	0701966014 /0700956403
Nansana	Lisa Pharmaceuticals			Pharmacy	plot 2218 gaba road	0701966014 /0700956403
				VACCINATION		
Bombo Road	Norvik Hospital	Ugx. 30,000		Outpatient ; Co-pay of Ugx. 30,000	Plot 13, Bombo Road	0713-667845/0414 346772
Home-based	Rocket Health			Outpatient	Plot 46, Lugogo Bypass, Mirembe business centre	0800277015
Kira Road	UMC Victoria Hospital.			Inpatient and Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
Acacia Avenue	City Medicals			Outpatient	Plot 12, Acacia Avenue, Kololo	0392 176745/0200906345

TELEMEDICINE (ONLINE CONSULTATION, LAB SAMPLE COLLECTION & DRUG DELIVERY AT THE COMFORT OF YOUR HOME/OFFICE)



Remote	Rocket Health		Remote	Plot 46, Lugogo Bypass, Mirembe business centre	0800277015
			WELLNESS		
Nakasero	International Diagnostic Centre(IDC)		Outpatient	Yusuf Lule Road, Plot 37 Kampala	0312-188-800/0312200500
Lugogo Bypass	Cambridge health Medical Center		Outpatient	Forest Mall along lugogo bypass	0701 454874/0200901674
Bweyogerere	Cambridge health Medical Center		Outpatient	Bweyogerere,Kampala	TBA
Home-based	Rocket Health		Remote	Plot 46, Lugogo Bypass, Mirembe business centre	0800277015
Bugolobi	Quick Care Clinics and Wellness Centres		Outpatient	Plot 15ABandali Rise,Gugolobi	0200900207/0701225224
Kira Road	UMC Victoria Hospital.		Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
PSYCHIATRY AND PSYCHOTHERAPY					
Bukoto	Mindnest Uganda and Chapters		Inpatient and Outpatient	Nsimbabiwoome zone	0776486516/0700541791
Naguru	Africa Retreat Centre		Inpatient and Outpatient	Plot 10,HillRise,Naguru	788799399
Kyambogo	Safe Places Uganda		Inpatient and Outpatient	Plot 12 Lancaster Avenue,Kyambogo lower estate	0770700944/0782740522
Kira Road	UMC Victoria Hospital.		Inpatient and Outpatient	Plot 54 Kira Road	0417-727-100/0414-727-101
Buganda Road	Kampala Medical Chambers		Inpatient and Outpatient	Plot 73 Buganda Rd, Kampala	0414-348846/0778984111
Kampala	MEDIPAL Hospital		Inpatient and Outpatient	Lower Kololo Terrace,Plot1A	0706812891/0759729849
CENTRAL REGION					
Nansana	Urocare Hospital		Urology	Plot 2 / P.O Box 25974 Bombo Rd, Kampala	0787 361 117/0771656776
Matugga	Frost Medicare		Inpatient and Outpatient	Matugga	0703052699
Busiika Luweero	JEK Community Health Services		Inpatient and Outpatient	Busiika Gayaza, Luwero Road	0772-748807



Bombo.	St. Luke Health Centre III		Inpatient and Outpatient	Namaliga Bombo	0783 997525//0772681454
Bulaga	First Care Medical Centre		Inpatient and Outpatient	Bulaga, 9 after Bulenga Town	0774-865502/0756119965/ 0779-554-930
Bulega	Wynestone Memorial Medical Centre		Inpatient and Outpatient	Bulega	0393249042 /0772961561
Seguku,katale	Wyatt Medical Centre		Inpatient and Outpatient	Plot 1003,Seguku,Katale	0708009685/0782565807
Entebbe Road	International Medical Centre		Outpatient	Seguku - Entebbe Road	0392 175780/0700301547
Entebbe Road	Doctor' Hospital Seguku		Inpatient and Outpatient	Seguku	0759523453/0782-523453/0782523453/0778261255
Entebbe Road	Evalina Children's Clinic		Outpatient	Plot 1411 & 1409 Lubowa, Entebbe Road	0701-030782/0701-031866/0755333875/0786573388
Entebbe Road	Henrob Medical Centre		Inpatient and Outpatient	Zana	0782-104596/200923205/0782-104596/0705943805
Entebbe Road	MildMay Uganda		Inpatient and Outpatient	Along Entebbe road	0312-210200/0782(0704)-171680
Entebbe Road	SAS Clinic		Outpatient	Lweza	0772 465409/701491711
Entebbe Road	Value Medical Centre		Inpatient and Outpatient	Entebbe road, Bwebajja	772633445
Entebbe Road	St Mary's Medical Centre		Inpatient and Outpatient	Entebbe town	0705-887170/705887170
Kayunga	Bakule Clinic		Inpatient and Outpatient	Kayunga Town council, Church Road	0782559984/0702960525
Wakiso-kayunga	ARK Specialised Hospital		Inpatient and Outpatient	Hoima road 10km off the Northern bypass.	0752 449 192 / 0772 260 870
Wakiso	Bambi Children's and Dental Clinic		Outpatient and Dental	Plot 854,Kisimbiri,Wakiso Town	0757027107
Entebbe	AAR Health Care		Outpatient	Victoria Mall - Entebbe	0715-159573
Entebbe	Emmanuel Medical Centre		Inpatient and Outpatient	Plot 166A, Kampala, Katabi Stage	0751-568-666 / 0778-568-666 /+256 775 115 218
Entebbe	International Medical Centre		Outpatient	Plot 10B Hill Road	0718-681-181/0392 200400



Entebbe Road	Namulundu Medical Centre		Inpatient and Outpatient	Bwebajja	041 4200172
Kisubi	Our Lady of Consolata-Kisubi Hospital		Inpatient and Outpatient	Katabi Sub-county, Nkima Rd	0756-746 287 / 0701393 188
Nakasongola	Our Lady of Lourdes Health Center III		Inpatient and Outpatient	Nakasongola Town	0705 258503/0703577129
Nakasongola	Ebenezer Medical Centre		Inpatient and Outpatient	Nakasongola Town	777635903
Kiboga	St. Peters Clinic		Inpatient and Outpatient	4th Street Kiboga Town Council	0772-991-350/70371719559/0706210616/0781 589267
Nsangi And Maya	Millenium Medical Center		Inpatient and Outpatient	Nsangi	0704-768-939
Bulenga	Sikyomu Doctors		Inpatient and Outpatient	Bulenga	757234268
Kyengera	Central Medical Centre		Inpatient and Outpatient	Mugongo Road -Kyengera	0772 613 300/0703 656 540/0705876117
Kyotera-Rakai	Kyotera Medical Centre		Inpatient and Outpatient	Kyotera Town	0772 591417
Lugazi/Buikwe	Kulabako Moscow Clinic		Inpatient and Outpatient	Plot 31, Central Lugazi Town Station Road	0772-385-870
Kayabwe	Nkozi Hospital		Inpatient and Outpatient	Nkozi University polling station	0703890586/0776738723
Masaka	Marie Stopes Uganda		Outpatient	Plot 41, Hobert street	TBA
Masaka	Masaka Regional Referral Hospital		Inpatient and Outpatient	Along Alex Ssebowa road	0772687942
Masaka	Masaka Children's Clinic		Inpatient and Outpatient	Masaka town along Kizungu Road.	0788323435/0708050381
Masaka	BEACOF Medical Centre		Inpatient and Outpatient	Masaka	0703 451464/0779147033
Masaka	Byansi Clinic		Inpatient and Outpatient	Plot 9,K'la Road Masaka	0481-421-433
Masaka	Kitovu Hospital		Inpatient and Outpatient	Kitovu Masaka	0481-432217/0772-968068



Masaka	Marie Stopes		Outpatient	Masaka Town Near Vienna Hotel Plot 41, Hobert Stree	0759-004046/0759-004904/0759-004904/ 0706169175
Masaka	Medoptic Limited		Optical	Broadway street	0771-890100
Mityana	St. Francis Community Health Centre IV (HOSFA)		Inpatient and Outpatient	KibibiGarage A,East Ward,Busimbi Division,Mitayna	7824254640782500000
Mityana	I-Jay Medical Centre		Inpatient and Outpatient	Plot No. 4, Mkt Street	0772843100/0755843100/0752515550/0772 843100/ 0755 843 100
Mpigi	Daluk MC		Inpatient and Outpatient	Mpigi Town council	0759070583 / 0701997718
Mubende	Anbar Hospital		Inpatient and Outpatient	mubende municipal council, katogo cell, bus park road.	0701054044/ 0780700778
Mubende	True Vine Hospital		Inpatient and Outpatient	Mudende-Fortportal Highway	0702 329607/0702 684001
Mukono	International Medical Centre		Inpatient and Outpatient	Opp Mukono police	0700 891784/
Mukono	Vantage Medical Center		Maternity only	Mukono Kayunga Road	0705-198279
Mukono	Kingsley Childrens Facility		Inpatient and Outpatient	Mukono Town	0752534938/0786623509/0393216425
Gayaza	Peoples Medical Hospital		Inpatient and Outpatient	Gayaza Town	0709745027/0706536790
Mukono	The Agatha Foundation Vine Medicare		Inpatient and Outpatient	Jinja Highway	0414-670608, 0784- 497759/0772-744-997
Mukono	AAR Health Care		Outpatient	Mukono Town, After Kayunga Junction	+256713 970387
Seeta	Kairos Medical Centre		Inpatient and Outpatient	Kigunga, Seeta - Mukono	0414-697034 / 0785-020005
Wakiso	St. Joseph's Hospital Wakiso		Inpatient and Outpatient	Kirumira Road	0759-039795/0779-039795/702083279/779039795
Wobulenzi	Orient Medical Centre		Inpatient and Outpatient	Wobulenzi Town council	0772-433809
Luweero	Bishop Ceaser Asili Hoapital		Inpatient and Outpatient	Luweero	782686376
Kalangala	SSESSE Medical Center		Outpatient	Ssese Island	0703842901/0772199935



EASTERN UGANDA					
Kayunga	Suubi Medical Center		Inpatient and Outpatient	Plot 27 Busana Road, Kayunga	0772 670 744 / 0773 747 607
Mayunge	Canaan MC		Inpatient and Outpatient	WITHIN THE TOWN	0706 782170
Bugiri	Fastline Medical Centre		Inpatient and Outpatient	Plot 99 Kaune Wakooli Road	0772 664318/0702664318 (DR. Isabirye)/0778440991/0758758298
Busia	Dabani Hospital		Inpatient and Outpatient	P.OBOX 1, BUSIA (U)	0781963748/0788506864
Busia	Nabulola Hospital		Inpatient and Outpatient	Adam Road Plot 13-18, Busia	0706350012/0757832795
Namayingo	Santa Medical Centre		Inpatient and Outpatient	Namayingo Town.	0788322099/003936428
Busia	Bismillah Medical Clinic		Inpatient and Outpatient	Plot 24B Majanji Road	0772-458-460/0702458460
Iganga	Musana Community Health Center		Inpatient and Outpatient	P.O.BOX 35, Iganga	0756 332803/0751484846
Iganga	Imperial Hospital		Inpatient and Outpatient	Plot 1234 Walugogo	0200912989/0776360155
Iganga	Mercy Health Center		Inpatient and Outpatient	Plot 7/9 bulamu Iganda	0772-413111 /0772 -829259
Mayuge	Canaan Medical Centre		Inpatient and Outpatient	WITHIN THE TOWN	0706782170
Jinja	Al-Shafa Modern Medical Centre		Inpatient and Outpatient	Plot 1-7 Mpumudde Avenue Jinja.	0434-121-812 / 0712-480-439
Jinja	International Medical Centre		Outpatient	Plot 14 Circular Road	0434-122-499 /0712-856-200/ 0712-484-846
Jinja	Nile International Hospital	Ugx. 50,000	Inpatient and Outpatient ; Co-pay of Ugx. 50,000	Scott road, Plot 2-16 Walukuba Jinja	0702 909367/0777956162/0706202590/0776 081088
Jinja	Crescent Medical Centre		Inpatient and Outpatient	Nalufenya, Jinja Municipality	0701403859
Jinja	Marie Stopes Uganda		Outpatient	Plot 39,Nile Gardens opp. Nursing School	0759-004046/0759-004904/0759-004904/ 0706169175



Jinja	Rippon Medical Centre		Inpatient and Outpatient	Plot 33/34 rippon gardens Nile Avenue	0772-475-677 / 0434-120-200/0393252448/0773168162
Jinja	Pan Medical Services		Inpatient and Outpatient	Plot 11A Nalufenya ward, Jinja	0708310613
Kamuli	Family Modern Nursing Home		Inpatient and Outpatient	Plot 6, Sajjabi road, Opp Central College Kamuli,	0704-818 444/0772602105
Kapchorwa	Masha Clinic		Inpatient and Outpatient	Plot 5 Chemonges Road	0772 984 947
Kapchorwa	Shifa Clinic		Inpatient and Outpatient	Plot 17B, Dagoret Area, Mbale-Suam Highway	0772 618531 /0784290759/0779630410
Katakwi	Katakwi Joint Health services		Inpatient and Outpatient	Katakwi	0778 045091/0392 662513
Katakwi	Emergency Clinic & Lab Centre		Inpatient and Outpatient	Plot 21 Ilemukorit Road	0772 - 924322
Kumi	Great Save Medcare Services		Inpatient and Outpatient	Kumi Trade Center	0782792595/0754-662948/0393215165 /0782-792595
Mbale	Sameday Hospital		Inpatient and Outpatient	North road, North mall Mbale	0393247250/0775108946/0708550000
Mbale	Mbale People's Hospital		Inpatient and Outpatient	Kumi Road	0772 470 062
Mbale	International Medical Centre		Inpatient and Outpatient	Mbale town	0392-000054
Mbale	Marie Stopes Uganda		Outpatient	Plot 6, Bugishu Hill, Mbale Town	0759-004046/0759-004904/0759-004904/ 0706169175
Mbale	Mbale Regional Referral Hospital		Inpatient and Outpatient	Masaba Wing	0454-433-193 / 0774-914-293/0704530013
Pallisa	Multi Care Medical Centre		Inpatient and Outpatient	Pallisa town	0772360178/781004404/0756674704
Soroti	Bethesda Hospital Soroti		Inpatient and Outpatient	Oderai Trading Centre, Off Serere Road	0788-162685/0704-088128/078500202
Soroti	International Medical Centre		Outpatient	Stella building, Gweri Road Main	+256 393000265
Soroti	Marie Stopes Uganda		Outpatient	Plot 10 North Avenue North Rd, Soroti, Uganda	035 2276500



Soroti	Soroti Joint Medical Services		Inpatient and Outpatient	Plot 30 Gweri Road Main St	0772-444-615 / 0772-511-660
Tororo	St. Valentine Medical Centre		Inpatient and Outpatient	Plot 33 Bazar Street Tororo	0454660104/0702946151
Tororo	Klinics of St.Francis		Outpatient	Hyena Drive	0752 622109 / 0454-448-177
Tororo	Marie Stopes Uganda		Outpatient	Plot 12, Hyena Drive, Tororo Town	0759-004045/0759-004910/0759-004910
Tororo	St.Anthony Hospital		Inpatient and Outpatient	Along Tororo-Busia Road	0392-003256/0782941009/0773653370/0781417674
WESTERN UGANDA					
Bushenyi	Bushenyi Medical Centre		Inpatient and Outpatient	Bushenyi	0705881084/0485433200/0789573430/705881084 /0772886852
Rwamwanja	Alpha Health Care		Inpatient and Outpatient	P.O.BOX 12499, Kampala	256781647090/256785472040/256758968010
Fortportal	Marie Stopes Uganda		Outpatient	Fortportal Plot 2 Mugurusi road	0759-004046/0759-004904/0759-004904/ 0706169175
Fortportal	Alpine Medical Centre		Inpatient and Outpatient	Plot 8/10 Mugurusi Road	0701 894710/0772 404042/0712 430633
Fortportal	Holy Family Virika Hospital		Inpatient and Outpatient	Kasese Highway	0772-925205
Fortportal	Great Lakes International Hospital		Inpatient and Outpatient	Fortportal,opposite FINNS University	0778399055/0774255202
Bundibugyo	BUSARU Health Centre		Inpatient and Outpatient	P.O.BOX 1131 Bundibugyo	0777932835/0787341051
Hoima	AZUR Christian Health Center		Inpatient and Outpatient	Hoima Town,P.O.BOX 20 Hoima bunyoro-kitara diocese	782931821/0782065385/0772482471
Hoima	City Medicals		Outpatient	Hoima	0392- 001132/0200-923847
Hoima	Edpa Medical Centre		Inpatient and Outpatient	Plot 1-2 main street Hoima Municipal	0772-471388/0702471388/077092593
Hoima	Kabalega Medical Centre		Inpatient and Outpatient	Plot 3, Bujumbura Road - Hoima	0362 274216/ 0772 611467
Hoima	Marie Stopes Uganda		Outpatient Only	69 Buganya Kiganda Zone	0759-004046/0759-004904/0759-004904/ 0706169175



Ibanda	Ebenezer Clinic and Diagnostic center		Inpatient and Outpatient	Plot 3, Main street Ibanda Municipal	0750-931591/0753399494 /0780300211
Ishaka	KIU- Teaching Hospital		Inpatient and Outpatient	Within KIU University	0701 234128/077504872/0701932333
Ishaka	Doctor's Case Medicals		Inpatient and Outpatient	Ishaka Town	0779 277290/0779 097074
Isingiro	International Medical Link (IML)		Inpatient and Outpatient	Isibuka town -isingiro town	0705-994-437
Kabwohe	International Medical Link (IML)		Inpatient and Outpatient	Kabwohe town	0705-994-438
Kabale	Marie Stopes Uganda		Outpatient	Plot 321, Kazooba Rd, Bugongi Kabaale	0759-004-039/0703-911-232/0759-004-901
Kabale	Rugarama Hospital		Inpatient and Outpatient	Kabale	0782 468232/0773-455618/779923948/0782 468232/779923948
Kabale	Kigonzi Clinic		Inpatient and Outpatient	Plot 1127 Mbarara Road	0773822988/0703325040/077473371 7
Kakumiro	Mercy Medical Centre		Inpatient and Outpatient	Kakumiro town	0772-562-703/0754562703
Kamwenge	St. Mercy medical and surgical centre		Inpatient and Outpatient	Kamwenge Town Council	0772 005491
Kanungu	Nyakatare Health Center III		Inpatient and Outpatient	Nyakatare COU Area	777399936
Kasese	Afya Medical and Diagnostic Centre		Inpatient and Outpatient	Kasese Town	0755782306
Kasese	Kasese Community Medical Center		Inpatient and Outpatient	Plot 1-5 Stanley Street, kasese municipality	0392 843 568/ 0772538633
Kasese	Kasese Hospital		Inpatient and Outpatient	Opposite Catholic Cemetery	0779 525829/0775100102/0392908493/07 79525829/0771374737
Kasese	Integrated Medical Services		Inpatient and Outpatient	Kasese Town	0772567385
Kasese	Mt. St. Mary Hospital		Inpatient and Outpatient	kasese	0772908292



Kibale	Emesco Health Centre		Inpatient Outpatient	and	P.O.BOX. 32 KARUGUUZA	0786137694/0772301049
Kibale / Kagadi	St Ambrose Charity health centre IV		Inpatient Outpatient	and	Hoima-Fortportal road Kibale Kagadi	0784 170039/0776-025776/0772621192/0779 639560
Kihihi	Afya Njema Diagnostic & Med Centre		Inpatient Outpatient	and	Amama Mbabazi Road	0782257115/0704257115/0772406836
Kihihi	Kigezi Community Medical Centre		Inpatient Outpatient	and	Kihihi town council	0779218416/0779218416/0780391226
Kiryadongo	Bweyale Kitara Medical Center		Inpatient Outpatient	and	Bweyale Trading Center - Kiryadongo District	0393224425/0772890011
Kiryadongo	Lunar Clinic		Outpatient		Bweyale Trading Center - Kiryadongo District	0772506522/0392969758/0772 506522/0777178949
Kisoro	Touch to the heart health services		Inpatient Outpatient	and	kisoro	0705522261
Kyenjojo	Midas Touch		Inpatient Outpatient	and	Fortportal Highway	0752020570/0777611556/0777611556/0777 611556
Masindi	Masindi Kitara Medical centre		Inpatient Outpatient	and	Bulyasojo Central Division	0779-777007 /0703-129415
Masindi	Supreme medical centre.		Inpatient Outpatient	and	Plot No. 39 Masindi Rd	0702588470/0465421035/0772588470/ 0772333996
Mbarara	Smile Dental (Smile Health Services ltd)		Dental		Plot 2 Stanley Street	0485 422 966/0702 812 767
Mbarara	Marie Stopes Uganda		Outpatient		Plot 8 along McAlister road, Opposite Kabaterine Primary Schoo	0759-004-039/0703-911-232/0759-004-901
Mbarara	Mbarara Medical Specialists		Inpatient Outpatient	and	Plot 27, Bananuka drive, Mbarara	Dr. Grace 0785 345566/ 0752 406434,
Mbarara	Divine Mercy Hospital		Inpatient Outpatient	and	Plot 2 - 4 Kitonzi Road, Mbarara Municipality	0774-166004/0772-543238 /0774708270/0774-166004
Mbarara	Holy Innccents Childrens Clinic		Inpatient Outpatient	and	Mbarara town council	0774-816464 / 0772-456666
Mbarara	International Medical Centre		Outpatient		Mbarara complex building -Mbaguta street	0393-280-696/0774484451/0759979956
Ntungamo	Universal Kworora Nursing Home		Inpatient Outpatient	and	Ntungamo town	0789 661552/077192602 / 0782 230115



Bulisa	City Medicals		Inpatient Outpatient	and	Bulisa town	0200922666 / 0393254456
Rukungiri	Doctor's Case Medicals		Inpatient Outpatient	and	Plot 49 Republic road Rukungiri	0779 277290/0779 097074
Rukungiri	Rujumbura Medicare Services		Inpatient Outpatient	and	Plot No. 6 Kinyasano Road	0772 671442/0773587753 /0774806095
Rwanwanja	St. Mercy medical and surgical centre		Inpatient Outpatient	and	Rwanwanja, Katalebya Town council	0775 862825/0703 212209/0772-005491
KARAMOJA SUB-REGION						
Amudat	Amudat Hospital		Inpatient Outpatient	and	P.O.BOX 44 Moroto	TBA
Kaabong	Cosmos Clinic		Outpatient		Kaabong Town Council	0758-530444
Nakapiripirit	Rainbow Empirical Clinic		Inpatient Outpatient	and	Ajjim House Plot 5, Moroto road	0779084423/0774563653/0750 584045
Kotido	Live on Medical Centre		Inpatient Outpatient	and	Plot No.1 Abim Rd.(at the round about)	0752-964918
Kotido	Calvary Health Care Kotido		Inpatient Outpatient	and	Along Prison Road Kotido	0758875830/0758875830/0773971954/0706451591
Napak	St Kizito Hospital Matany		Inpatient Outpatient	and	Moroto	0782 030308
Moroto	Fitzman Medical services		Inpatient Outpatient	and	Circular road	0774-309 908/0759-004 068
Moroto	Intra-Health Care & Lab Services		Inpatient Outpatient	and	Plot 13 Dodoth Road	0772955642 /0752955642/0752-955-642
Moroto	Rainbow Empirical Clinic		Outpatient		CAMPSWAHILI Place	0779084423/0774563653
WESTNILE SUB-REGION						
Adjumani	Discovery Medical Centre		Inpatient Outpatient	and	Plot No. 20 Illa Road	0782832628/0780187518
Adjumani	Kristo Medical and Diagnostic Center		Inpatient Outpatient	and	Plot 13/15 Iraku Lane Adjumani	0393 216196/0772 872400



Adjumani	Utatu Medicals and Maternity Centre		Inpatient and Outpatient	across all our clients	24HRS
Arua	Arua Medical and radiology centre		Imaging	plot 11 wadriff road next to WENERECO station.	0393249671/0786737508/256775368697
Arua	Arua radiology and Medical Centre Annex		Inpatient and Outpatient	Arua town	0782-832-628/0776-934989/0775368697
Arua	Pioneer Health Services		Inpatient and Outpatient	P.O BOX 1124, Arua Uganda	256791 090338/+256392961427
Arua	Family Care Clinic		Inpatient and Outpatient	Plot 21 Transport Road	0772487859/0392899195/0773769897/0751 -495295
Arua	International Medical Centre		Outpatient	Arua town	0394802140/0775905610
Arua	Rhema hospital		Inpatient and Outpatient	Arua	782832628
Arua	Marie Stopes Uganda		Outpatient	Plot 24 Adumi Road Arua town	0759-004-039/0703-911-232/0759-004-901
Arua	Medoptic Limited		Optical	Arua town	0393-216151/0393-216151
Koboko	Pioneer Health Services		Inpatient and Outpatient	P.O BOX 1124, Arua Uganda	256791 090338/+256392961427
Koboko	Rhema Medical services		Inpatient and Outpatient	Koboko	782832628
Moyo	Belvis Medical Fountain		Inpatient and Outpatient	Plot 54,Moyo	0200-90833920/0782833920
Moyo	St. Dominic Health Services		Outpatient	Plot 8 Marindi Rd, Moyo Town Council	0772-362-482/0755362482
Nebbi	Showers Foundation Health Centre		Inpatient and Outpatient	Okeyo Village	0785888982 / 0753293907/773642100(Bosco)/ 0775083514
Nebbi	Pioneer Health Services		Inpatient and Outpatient	WITHIN THE TOWN	256791 090338/+256392961427
Yumbe	Rhema Medical Centre		Inpatient and Outpatient	Yumbe	0782-832-628/0776-934989/0775368697
Yumbe	Pearl Medical Centre		Inpatient and Outpatient	Plot 4, Abiriga Road Yumbe Town Council	0772-535-450 / 0753-868-600 / 0783-131-991



Yumbe	Precision Hospita		Inpatient Outpatient	and	Yumbe trading centre box 77 Yumbe	0393255012/0772575141
Zombo/paidha	Rhema Medical Centre		Outpatient		Paidha Town Council	782832628
NORTHERN REGION						
Anaka-nwoya	NUMES Medical Centre		Inpatient Outpatient	and	Along Gulu- Arua road Anaka-Nwoya	0772- 671148/0775192082/0772905189
Abim	Alleluyah Medical Centre		Inpatient Outpatient	and	Entebbe Road -opp abim Hospital	0782399405/0782399405
Abim	Abim Medical Care Clinic		Inpatient Outpatient	and	Plot 4, Abim Pader road, abim town council	772641666
Apac	Reproductive Health Uganda (Apac Branch)		Inpatient Outpatient	and	Apac	759669603
Apac	Florence Nightingale		Inpatient Outpatient	and	Apac Town Council	0772539049/0782060337
Aber	St. John XXIII (Pope John's) Hospital		Inpatient Outpatient	and	Aber-Oyam District	0772637707
Gulu	Marie Stopes Uganda		Outpatient		Plot 30, Avenue Rd, Gulu Town	0759-004-039/0703-911-232/0759-004-901
Gulu	AAR Health Care		Outpatient		Plot 10 Queens Avenue	0716-247352
Gulu	International Medical Centre		Outpatient		Plot 3B Airfield Road	774825277
Gulu	Fitzman dental and Medical center		Inpatient Outpatient	and	Plot 4 Olya Road, Gulu	0755-481105 / 0774904156
Gulu	St.Mary's Lacor Hospital		Inpatient Outpatient	and	Gulu	0471-432-310/ 0471432665
Kitgum	St Joseph's Hospital		Inpatient Outpatient	and	kitgum	0772591493
Kalongo	Dr. Ambrossoli Memorial Hospital		Inpatient Outpatient	and	Kalongo, Agago District, Northern Region, Uganda	0782925654
Kitgum	Bregma M.S		Inpatient Outpatient	and	Kitgum town council	0772 358687
Lira	Lira Medical Centre		Inpatient Outpatient	and	Plot 15, Moroto Rd	0779098400/0773144085/0772466796.



Lira	Charis Health Centre		Inpatient Outpatient	and	Gulu Highway	0776 - 512412 /0772 000218
Lira	Marie Stopes Uganda		Outpatient		Opp the bus park	0703-911-232 /0759-004-901/ 0759004035
Lira	Lira University Hospital		Inpatient Outpatient	and	Within Lira University Campus	772004660
Amolatar	Hope Charity Medicare		Inpatient Outpatient	and	Plot 17 Ebong Willy Road,Amolatar	0782807490/0753124176/078996774 2
Pader	Northern Uganda Medical Mission		Inpatient Outpatient	and	Pader Town	0713 234 148 / 0791 800 692
Oyam	St. Nathan Medical Centre		Inpatient Outpatient	and	Iceme sub county,Oyam	779775129
Pajule	Pajule Medical Center		Outpatient		Pajule Town Council	0773 535 429

ANNEX

RE: Financial Summary for THE REGISTERED TRUSTEES OF CHURCH OF UGANDA.

The table below shows the premium Summary:

Option A. Per person benefits (Waiting periods applicable)

Prudential Network	HCP	Enhanced Provider list			Standard List		
Benefit	Cover Type	PLATINUM	GOLD	SILVER	BRONZE	COPPER	MARBLE
Inpatient	per person	300,000,000	100,000,000	50,000,000	20,000,000	10,000,000	5,000,000
Maternity	per family	5,000,000	3,500,000	2,500,000	2,000,000	1,000,000	800,000
Last Expense	per person	3,000,000	2,500,000	2,000,000	1,000,000	1,000,000	500,000
Outpatient	per person	6,000,000	4,000,000	3,000,000	2,000,000	1,000,000	800,000
Optical	per person	800,000	500,000	400,000	200,000	150,000	100,000
Dental	per person	800,000	500,000	400,000	200,000	150,000	100,000
	Age Band	Premium per life	Premium per life	Premium per life	Premium per life	Premium per life	Premium per life
	0-17 years	1,630,000	1,250,000	1,010,000	836,000	746,000	690,000
	18-49 years	2,390,000	1,790,000	1,420,000	1,136,000	1,037,000	974,000
	50-70 years	2,840,000	2,140,000	1,710,000	1,710,000	1,635,000	1,528,000

Option B. Family shared benefits (Waiting periods applicable)

Prudential Network	HCP	Enhanced Provider List			Standard Provider List		
Benefit	Cover type	GOLD	SILVER	GOLD	SILVER	GOLD	SILVER
Inpatient	per family	300,000,000	100,000,000	50,000,000	20,000,000	10,000,000	5,000,000
Maternity	per family	5,000,000	3,500,000	2,500,000	2,000,000	1,000,000	800,000
Last Expense	per family	3,000,000	2,500,000	2,000,000	1,000,000	1,000,000	500,000
Outpatient	per family	6,000,000	4,000,000	3,000,000	2,000,000	1,000,000	800,000



Optical	per family	800,000	500,000	400,000	200,000	150,000	100,000
Dental	per family	800,000	500,000	400,000	200,000	150,000	100,000
	Age Band	Premium per family	Premium per family	Premium per family	Premium per family	Premium per family	Premium per family
	M	1,630,000	1,250,000	1,010,000	836,000	746,000	690,000
	M+1	2,710,000	2,080,000	1,680,000	1,389,000	1,239,000	1,150,000
	M+2	3,430,000	2,630,000	2,130,000	1,757,000	1,572,000	1,461,000
	Additional Dependent	720,000	550,000	450,000	369,000	333,000	311,000

Option C. Per person benefits *(Waiting periods waived on Outpatient Pre-existing and Chronic Benefit, and limited to 3 months on Inpatient Pre-existing, Chronic benefit)*

Prudential Network		HCP	Enhanced Provider List			Standard Provider List		
Benefit	Cover type		GOLD	SILVER	GOLD	SILVER	GOLD	SILVER
Inpatient	per person		300,000,000	100,000,000	50,000,000	20,000,000	10,000,000	5,000,000
Maternity	per family		5,000,000	3,500,000	2,500,000	2,000,000	1,000,000	800,000
Last Expense	per person		3,000,000	2,500,000	2,000,000	1,000,000	1,000,000	500,000
Outpatient	per person		6,000,000	4,000,000	3,000,000	2,000,000	1,000,000	800,000
Optical	per person		800,000	500,000	400,000	200,000	150,000	100,000
Dental	per person		800,000	500,000	400,000	200,000	150,000	100,000
	Age Band		Premium per life	Premium per life	Premium per life	Premium per life	Premium per life	Premium per life
	0-17 years		3,180,000	2,438,000	1,970,000	1,326,000	1,092,000	995,000
	18-49 years		4,660,500	3,491,000	2,769,000	1,911,000	1,463,000	1,268,000
	50-70 years		5,538,000	4,173,000	3,335,000	2,243,000	1,775,000	1,580,000



Option D. Family shared benefits (Waiting periods waived on Outpatient Pre-existing and Chronic Benefit, and limited to 3 months on Inpatient Pre-existing, Chronic benefit)

Prudential HCP Network		Enhanced Provider List			Standard Provider List		
Benefit	Cover Type	GOLD	SILVER	GOLD	SILVER	GOLD	SILVER
Inpatient	per family	300,000,000	100,000,000	50,000,000	20,000,000	10,000,000	5,000,000
Maternity	per family	5,000,000	3,500,000	2,500,000	2,000,000	1,000,000	800,000
Last Expense	per family	3,000,000	2,500,000	2,000,000	1,000,000	1,000,000	500,000
Outpatient	per family	6,000,000	4,000,000	3,000,000	2,000,000	1,000,000	800,000
Optical	per family	800,000	500,000	400,000	200,000	150,000	100,000
Dental	per family	800,000	500,000	400,000	200,000	150,000	100,000
Age Band		Premium per family	Premium per family	Premium per family	Premium per family	Premium per family	Premium per family
M		3,179,000	2,438,000	1,970,000	1,326,000	1,092,000	995,000
M+1		5,285,000	4,056,000	3,276,000	2,204,000	1,814,000	1,658,000
M+2		6,689,000	5,129,000	4,154,000	2,789,000	2,301,000	2,106,000
Additional Dependent		1,404,000	1,073,000	878,000	585,000	488,000	449,000

Option E: Inpatient only Cover (Waiting periods waived on Outpatient Pre-existing and Chronic Benefit, and limited to 3 months on Inpatient Pre-existing, Chronic benefit)

Prudential HCP Network	Standard Provider List
Inpatient Medical Benefits	Cover Limit
Inpatient Cover	2,500,000
Organ Transplant	1,500,000
Covid-19 Admissions	500,000
Pre existing & chronic inpatient	500,000
Congenital	500,000
Gynaecological surgery	500,000
Psychiatry & psychological	500,000
Internal surgical appliances	500,000
Premium Per family Size (0-70)	Cover Limit
M	195,000
M+1	371,000
M+2	527,000
M+3	663,000
M+4	800,000



Option F: Senior Citizens Cover (Waiting periods waived)

Prudential HCP Network	Standard Provider List	
Benefit	Cover Type	Senior Citizen
Inpatient	per person	UGX 10,000,000
Maternity	per person	N/A
Last Expense	per person	UGX 1,000,000
Outpatient	per person	UGX 3,000,000
Optical	per person	UGX 200,000
Dental	per person	UGX 200,000
	per person	Premium per life
	70-80 years	UGX 3,000,000