

PRUDENTIAL ASSURANCE UGANDA LIMITED HEAD OFFICE: 10TH FLOOR ZEBRA PLAZA PLOT 23 KAMPALA ROAD P. O. BOX 2660 KAMPALA TEL: +256 14 3434 897/909 EMAIL: prumedfamily@prudential.ug www.prudential.ug

PRUMED+

HEALTH INSURANCE FOR INDIVIDUALS, FAMILIES & SMES APPLICATION FORM

Please fill out ALL the spaces provided on this application form using **BLOCK** letters. Any blank spaces will be interpreted to mean that there was nothing to declare. All names, dates & other details should be filled out as they appear on passport / National ID for all adults & Birth Certificates in the case of children

1. Principal Member Details

Surname	N A	G	EΝ	/ I															Tit	tle		
First Name									Other Name	S												
ID / Passport No.										Ge	nder				N	lale		Fe	ema	ale		
TIN										Da	te of	Bir	th									
Marital Status																						
Height (ft & inches	s)									We	eight	(Kg	s)									
Name of Employe	r (if er	nplo	yed))																		
Occupation										Na	tiona	lity										
CONTACT DETAILS	S																					
Home physical add	dress									Off	ice P	hys	ical a	ddres	SS							
Home Telephone	1									Off	ice T	ele	phone	е								
Cell phone																						
																		\sqcup				
Whatsapp Line										Em	ail							\sqcup				
																		Ш				
NEXT OF KIN DETA	AILS																	Ш				
Surname									Other Name	S								Ш			Title	
First Name				Ц					1									$\perp \! \! \perp$				
Relation to Princip	al Me	mbe	r					$\perp \perp$	Passport / ID	No.	_,				\perp			$\downarrow \downarrow$				\perp
Cell Phone			_						Email									\sqcup				
Post Address									Physical Add	ress												

DETAILS OF BENEFICIARIES													
Dependant 1													
Surname	Title												
First Name	Other Names												
ID / Passport No.	Gender	Mal	e		Fe	emale	<u>, </u>						
Date of Birth	Relation to Principa	al Me	embe	er									
Marital Status	Occupation												
Height (ft & inches)	Weight (Kgs)												
	3 (3 /												
Dependant 2													
Surname			Ti	tle									
First Name				her I	Nan	nes							
ID / Passport No.	Gender	Mal		<u> </u>		emale	ذ	\dashv	\top	\Box	\top	1	+
Date of Birth	Relation to Principa			er				\dashv	\top	\Box	\top	1	+
Marital Status	Occupation												
Height (ft & inches)	Weight (Kgs)		$\dagger \dagger$	\dashv	П		$\dagger \dagger$	\dashv		\Box	\top	1	
<u> </u>	- 5 - (6*)		$\dagger \dagger$				T	\dashv	+	H	\top		+
Dependant 3			Ti	tle			$\dagger \dagger$		+	\vdash			+
Surname				her I	Jan	165							
First Name		Mal		<u> </u>	_	emale	,						
ID / Passport No.	Gender	T	Ť	-									
Date of Birth	Relation to Principa	al Me	mh	 >r							+		
Marital Status	Occupation	ai ivic		<u>- </u>				-					
Height (ft & inches)	Weight (Kgs)		+					-					
riegit (it & inches)	vveignt (kg3)		+					-					
Dependant 4			Tit	tle				-					
Surname				her N	Jan	165		-					
First Name		Mal		11011		emale	\Box						+
ID / Passport No.	Gender	IVIGI	Ī										
Date of Birth	Relation to Principa	al Me	mh	or_									
Marital Status	Occupation	ai ivic		<u>- </u>									
Height (ft & inches)	Weight (Kgs)			-		H					-	1	+
rieight (it & niches)	vveignt (kgs)			-		H					-	1	+
Dependant 5			Ti	tle		+							+
Surname				her N	Jan	100							+
First Name		Mal		1 1211		emale		+	+	\vdash	+	-	++
ID / Passport No.	Gender	ivial	ĭ	+	1,6		\vdash	+	+	\vdash	+	-	++
Date of Birth	Gender	\vdash	+	+	H	$\vdash \vdash$	+	+	+	\vdash	+	-	++
Marital Status		\vdash	+	+	H	$\vdash \vdash$	+	+	+	\vdash	+	-	++
Height (ft & inches)		\vdash	+	+		$\vdash\vdash$	+	+	+	\vdash	+		++
Treigne (re & meries)			+	-		\vdash	+	+	+	\vdash	+	1	++
Dependant 6		\vdash	Tit	tle	H	$\vdash\vdash$	+	+	+	\vdash	+	1	++
Surname		\vdash		her N	L √ar	165	+	+	+	\vdash	+	-	++
First Name		Mal		11011		emale	\dashv	+	+	\vdash	+		++
ID / Passport No.	Gender	ivial			rt			+	+	\vdash	+	1	++
Date of Birth	Jenuel	\vdash	\forall	+	H	$\vdash \vdash$	\vdash	+	+	\vdash	+	-	++
		\vdash	+	-		$\vdash\vdash$	+	+	+	\vdash	+	-	++
Marital Status		\vdash	+	-	H	$\vdash\vdash$	\vdash	+	+	\vdash	+	1	++
Height (ft & inches)			+	-	H		\vdash	+	+	\vdash	-	1	+
		\vdash			Н	$\vdash \vdash$	\vdash	+	+	\vdash	+	-	++
Dependant 7		\vdash		tle	Ш		\vdash	+	+	\vdash	+	-	++
Surname			Ut	her I	van	ies							

First Name								M	lale	<u>;</u>			Fe	m	ale					
ID / Passport No.							Gender													
Date of Birth																				
Marital Status																				
Height (ft & inches)																				
Dependant 8										Ti	tle									
Surname										0	the	r N	an	nes						
First Name								Ν	lale	;			Fe	m	ale					
ID / Passport No.							Gender													
Date of Birth																				
Marital Status																				
Height (ft & inches)																				

PREMIUM COMPUTATION

WOULD YOU LIKE A DEDUCTIBLE? PLEASE TICK APPLICABLE CHOICE: - YES NO
If you opt for a deductible, you have agreed to incur a cumulative ugx 100,000 self-insurance per person on outpatient claims before claiming from the outpatient benefit limit.
WOULD YOU LIKE YOUR SELECTED OUTPATIENT PLAN TO RUN EXCLUSIVELY ON TELEMDICINE? PLEASE TICK APPLICABLE CHOICE: - YES NO

You can choose to receive treatment and diagnosis services from the comfort of your home or office. All you need is your cellphone and you can reach doctors who will extend consultations to you and your eligible family members covered on the plan. We can also arrange for laboratory testing done from your location and results and medication delivered to you directly. This service is available for consultations countrywide. However, for laboratory services and delivery of medication, the service is limited to Kampala and its suburbs.

PLEASE SELECT YOUR PREFERRED BENEFITS BY CHECKING THE RELEVANT BOX

	Inpatient	Outpatient	Funeral	Maternity	Optical	Dental
			Expenses			
Prestige	200,000,000	7,000,000	3,500,000	6,000,000	1,300,000	1,300,000
Executive	100,000,000	5,000,000	3,000,000	5,000,000	1,000,000	1,000,000
Standard Plus	60,000,000	3,500,000	2,500,000	4,000,000	650,000	650,000
Standard	30,000,000	2,500,000	2,000,000	3,500,000	400,000	400,000
Regular	15,000,000	1,500,000	1,500,000	2,500,000	350,000	350,000
Budget	5,000,000	1,000,000	1,000,000	1,500,000	200,000	200,000

BENEFIT	AMOUNT (ugx)
---------	--------------

Hospital Cash (per day up to 30	50,000	40,000	30,000	20,000	10,000
days per year)					
Life Cover (Sum Assured)	100,000,000	80,000,000	50,000,000		

Please note the following: -

- 1. Inpatient is a mandatory benefit. All other benefits are optional
- 2. Combining benefits from different plans is not permitted
- 3. The same plan applies to all members on the same policy
- 4. To benefit from maternity cover, you will have to start paying for it in both the policy year prior to and on the policy year that you intend to benefit from it. Maternity benefit is offered to principal members and spouses only
- 5. Optical and Dental benefit benefits have to be selected together

		Prer	niums (in UC	SX)			
	Inpatient	Outpatient	Maternity	Optical	Dental	Funeral Expenses	Total
Principal Member							
Spouse							
Child1							
Child2							
Child3							
Child4							
Child5							
Child6							
Child7							
Total Premium							
Insurance Training							35,000
Levy (0.5%)							
Stamp Duty							
TOTAL PREMIUM DUE							

Inception of cover is subject to acceptance by Prudential and payment of full premium due paid to Prudential via the available payment platforms.

CONFIDENTIAL MEDICAL HISTORY

State whether you as the principal member or any of your listed depandants have ever been treated of are currently receiving medical treatment, or expect to receive medical treatment for any of the following illnesses including but not limited to: -

Applica	ants are numbered as section 2. Please indicat	e YES or	NO in	the app	licant's	box be	elow. N	ote
that th	e principal member is No.1							
1.	Respiratory ailments e.g. tuberculosis, persistent cough, allergies, cigarette smoking related disorders, shortness of breath, asthma,	No.1	No.2	No.3	No.4	No.5	No.6	No.7
2.	Have you or any of your dependants ever sought counseling or treatment in connection with HIV or AIDS infections or tested positive for HIV or AIDS?							
3.	Ear, nose and throat disorders e.g. hearing/speech impairment, ear infections, sinus problems, nasal/throat surgery, tonsils, adenoids, previous nasal injuries, upper airway infections, epistaxis							
4.	Do you or any of your dependants have any hereditary disorders, birth defects or congenital conditions?							
5.	Cardiovascular (heart and blood vessels) disorders e.g. high blood pressure, hypertension, varicose veins, palpitations, deep vein thrombosis' low blood pressure							
6.	Have you or any of your dependants ever sought counseling or treatment in connection with sexual transmitted infection e.g. gonorrhoea, syphilis, herpes simplex, Chlamydia							
7.	Have you ever had any endoscopic study of the oesophagus, stomach or Colon and/or treatment and diagnosis of gastro-intestinal disorders e.g. recurrent indigestion, heartburn, ulcers, hernia, piles and fissures?							
8.	Musculo-skeletal disorders e.g. arthritis, Back problems, gout, and osteoporosis. All joint problems and fractures							
7.	Neurological disorders e.g. epilepsy, Stroke. Brain or spinal cord disorders, Headache, migraine, Paralysis, meningitis							
8.	Do you or any of your dependants have incomplete dental treatment plan, dental implants, orthodontic treatment, dentures, braces and wisdom							

	to ath much lance and a second of				
	teeth problems or do you or any of your				
	dependants currently receive, or expect				
	to receive dental treatment in the next				
	12 months?				
9.	Psychological disorders e.g. alcohol or				
	drug dependency, anxiety disorder,				
	insomnia, depression, stress, attention				
	deficit disorder, post-traumatic stress,				
	attempted suicide, bipolar disorder				
10.	State whether you or any of your				
	dependants have received medical				
	advice or treatment for any tropical				
	disease e.g. leprosy, sleeping sickness,				
	elephantiasis, bilharzia, yellow fever				
11.	Gynecological and obstetrical disorders				
	e.g. Fibroids, ectopic pregnancy,				
	caesarian section, Menstrual				
	irregularities. Abnormal pap smear,				
	receiving hormone treatment. Uterine				
	bleeding, Laparoscopic surgery,				
	Dilatation and curettage, miscarriages,				
	pregnancy related problems.				
12.	Pregnant, if positive, provide expected				
	date of delivery (dd/mm/yy)				
13.	Respiratory disorders e.g. asthma,				
	rhinitis, chronic bronchitis, cigarette				
	smoking related disorders, tuberculosis,				
	persistent cough, allergies, chronic				
	obstruction pulmonary disease, shortness				
	of breath.				
14.	Endocrine disorders e.g. diabetes, high				
	cholesterol , thyroid abnormalities				
15.	Skin disorders e.g. eczema, melanoma,				
	skin cancer, burns, scars, keloids,				
16.	Genital-urinary system e.g. Pelvic				
	inflammatory disease prostate problem,				
	abnormalities of the penis, scrotum.				
	Reproductive system, blood in the urine,				
	kidney stones, kidney failure, bladder				
	problems, Dialysis.				
17.	Investigations and/or specialized				
	treatment: In and out of hospital				
	a. Are you or any of your dependants				
	currently undergoing or expect to				
	undergo investigations for any medical				
	condition and/or symptoms not				

	yet diagnosed?				
	b. Are you or any of your dependants				
	currently receiving, or expect to				
	receive specialized treatment (i.e.				
	chemotherapy, radiotherapy, bone				
	marrow transplant, mechanical				
	ventilation, oxygen therapy, dialysis,				
	psychotherapy or counseling?				
18.	Cancer, growths or tumors whether				
	benign or malignant				
19.	Eye related disorders e.g. blindness,				
	glaucoma, eye surgery, , cataracts,				
	lens implants, refractive and laser surgery				
20.	Are you or any of your dependants on				
	regular medication? If your response is				
	"YES", please indicate the details as				
	required below:-				

APPLICANT NAME	PRESCRIBED MEDICATION	DIAGNOSIS	DATE STARTED/TO BE STARTED

If you answered "YES" to any of the Questions from 1 to 20, please provide the relevant details below: -

Question	Applicant Name	Diagnosis	Date of	Treatment	Consulting	Consulting
No.			Diagnosis	Provided	Doctor	Doctor's
					Name	Telephone No &
						Physical Address

(If the table provided above is not sufficient, please attach an additional sheet with the necessary details to this application form

GENERAL EXCLUSIONS

Although most medical conditions are covered, this Policy does not cover claims arising from or connected with the following benefit exclusions unless specified in the Table of benefits, in any written endorsement to the Policy, or agreed by the Company in writing:

- 1. A pre-existing medical condition means any bodily injury or illness or its related condition that medically exists prior to the enrolment date of the Insured member, whether it is known or not known to the member, and necessitates the Insured member to receive care or Treatment.it has one or more of the following characteristics:
 - was foreseeable,
 - manifested itself,
 - the insured person has signs or symptoms of,
 - the insured person sought advice of,
 - the insured person received treatment for
- 1. A benefit limit of the insured person as detailed on the Table of benefits, being exceeded and the Provider is aware of the same.
- 2. A benefit waiting period, as detailed on the Table of benefits, not being satisfied
- Abuse of alcohol, drug, any other intoxicating substance, or any addictive condition of any kind and any medical condition arising directly or indirectly from any such abuse or addiction.
- PE5 A medical condition due to an insured person being under the influence of alcohol, drugs or any other intoxicating substance.
- PE6 Any type of infertility treatment, contraception, sterilization or fertilization, treatment for sexual problems (including impotence, whatever the cause), sex changes, assisted reproduction (E.g. IVF treatment) and any pregnancy, including surrogacy, resulting from such treatment.
- PE7 Tests and treatment because of venereal and sexually transmitted diseases. Unless after sexual abuse as Post Exposure Analysis and Prophylaxis.
- PE8 Experimental or unproven treatment, unless the Company has given specific pre-authorization.
- PE9* Organ transplant and its related expenses.
- PE10 Cryopreservation, implantation or re-implantation of living cells or living tissue, whether autologous or provided by a donor.
- PE11 Foetal treatment.
- PE12* Congenital abnormalities or birth defects.
- PE13 Injury or Illness caused by, contributed to, or resulting from suicide, attempted suicide, self-infliction or willful exposure to danger, except in an attempt to save human life.
- PE14 Medical conditions sustained by military, naval or air force personnel resulting from participation in any military, naval or air force operation or exercise.
- PE15 Participation in war, riots, strikes, lock-outs, civil commotion, rebellion, revolution, insurrection, terrorism, military or usurped power or any illegal/criminal act, including resulting Imprisonment.

- PE16 The release of weapon(s) of mass destruction (nuclear, biological or chemical) whether such involves an explosive sequence(s) or not.
- PE17 Contamination from chemical, biological and nuclear materials, including waste products from the combustion of nuclear fuel.
- PE18 Medical Conditions due to the participation in professional and hazardous sports including but not limited to scuba diving, sky diving, parachuting, paragliding, mountaineering and martial arts, or use of weapons or firearms.
- PE19 Sleep apnoea, sleep related breathing disorders, snoring, or insomnia.
- PE20 Learning difficulties and/or disorders, developmental disorders and speech/or voice problems.
- PE21 Cosmetic, reconstructive, or remedial disorders, whether or not for psychological reasons, and/or any complications arising thereafter, unless required as the direct result of a covered medical condition.
- PE22* Routine medical examinations and regular check-ups, unless explicitly included as part of the scheme agreed by the member's employer.
- PE23 Circumcision unless medically necessary for the treatment of disease/injury not excluded in the Policy.
- PE24 Admissions for rehabilitation and isolation purposes.
- PE25* Vaccinations.
- PE26* Travel for the specific purpose of receiving medical treatment. Treatment outside the country on visits shorter than 6 weeks is covered at 70% of the claim, up to the available limit, within customary and reasonable rates, in Africa excluding in South Africa, Mauritius and Egypt.
- PE27 Psychiatric or mental disorders without demonstrable organic origin.
- PE28 Removal of fat from any part of the body, hormone replacement therapy, use of steroids and organic preparations (unless medically necessary), breast reduction or breast enlargement.
- PE29 Treatment in any quarantine/isolation or rest home, spa, hydro-clinic, health resort, massage center, sanatorium or long-term care facility that is not a Hospital.
 - In compliance with the Public Health Act, the Provider may want to transfer patients from general wards to isolation wards whenever it is deemed medically necessary. The total costs thereof for the room difference (as the case may be) shall be borne by the Provider unless the Company on exceptional basis approves to cater for that cost and communication is provided in writing.
- PE30 Abortion due to voluntary, psychological or social reasons, and its consequences.
- PE31 Elective caesarean deliveries, if not medically necessary.
- PE32 Sunglasses, photo chromatic lenses and contact lenses.
- PE33 Preventative sight and hearing examinations.

- PE34 Natural or non-medical degenerative sight defects, non-medical or natural degenerative hearing defects, aids to assist eye sight and hearing, including, but not limited to, contact lenses.
- PE35 Ear or body piercing and tattooing, and any treatment required following these.
- PE36* Preventative dental examinations, prophylaxis treatment, scraping, scaling, cleaning, polishing, dentures, false teeth, dental implants and/or orthodontic treatment.
- PE37 Compulsive or addictive eating disorders and/or homesickness.
- PE38 Obesity, special diet or weight control.
- PE39 Children's food, baby supplies, vitamin, mineral or organic supplements, products that can be purchased without a doctor's prescription such as, but not limited to, mouthwash, toothpaste, antiseptic lozenges or sprays, shampoo, sunscreen, etc.
- PE40* Supplying, maintaining or fitting any external prostheses or appliances, rental or purchase of crutches, wheelchairs or other equipment, medical or otherwise. The Company will pay for spinal support, knee brace, collar brace, etc. if it is part of a surgical operation and/or integral to the treatment of a covered medical condition.
- PE41 Charges or fees incurred for the completion of Medical claim forms and any provider registration fees and medical report charges unless requested by the Company.
- PE42 Treatment after the expiry date of the Policy or after the expiry date of the insured person's cover, whichever occurs first, unless the Policy or the insured person's cover has been renewed and the premium paid and the treatment is eligible.
- PE43 Any treatment relating to a hospital admission at the time of the insured person's commencement date, which was not disclosed to us, and accepted by us.
- PE44 Any treatment relating to a planned hospital admission that the insured person was aware of at the commencement date, which was not disclosed to us, and accepted by us.
- PE45 Medication, drugs and dressings which are not recognized by the National Drug Authority of Uganda or are available without prescription from a medical practitioner, specialist/consultant, registered nurse or therapist.
- PE46 Treatment as a result of proven medical negligence or malpractice.
- PE47* Medical certificates and examinations for residence, employment or travel.
- PE48* All transportation costs occurring during trips specifically made for the purpose of obtaining Treatment.
- PE49 Payment of any excess/deductible/co-insurance applicable to the Policy.
- PE50 All costs relating to Outpatient treatment or other services provided on an Outpatient basis unless the Insured member's Membership card clearly states that outpatient coverage is included under their Policy.

- PE51 Any other non-medical items that are not required for treatment will not be catered for by the Company e.g. phone calls, DVDs, airtime, internet, newspapers, diapers,
- PE52 Treatment for national disasters, pandemics and epidemics.
- PE53* Chronic condition means a disease, illness or injury that has at least one of the following characteristics:
 - a) no known cure or fails to respond to treatment
 - b) is recurrent in nature
 - c) leads to permanent disability
 - d) is caused by changes to one's body which cannot be reversed
 - e) requires one to be specially trained or rehabilitated
 - f) needs prolonged supervision, monitoring or treatment including palliative care.

Legal Expenses Policy exclusions:

- PEL1 All costs relating to appointments not kept or cancelled by the Insured or Insured Dependants.
- PEL2 All costs relating to interest charged and legal fees arising out of overdue medical expenses.
- PEL3 Any costs incurred in the pursuit of any legal action against us.

DECLARATION

Please note that this application form is part of the Prudential contract

I hereby declare that the statements in this form are true and complete. I further declare that I have not withheld and material information in regard to this application that ought to be disclosed to Prudential. I have read, understood and agree with the cover options, terms and conditions as stipulated in the product and I agree to abide by the rules governing this policy and further agree that the answers given in this declaration and answers given in this application form shall be the basis of the contract between Prudential and I.

I consent to Prudential seeking information from any doctor, hospital or clinic I or any of my family members may have consulted or from any insurer from whom I have requested insurance and I hereby authorize the giving of such information to Prudential

^{*} These may be covered in individual schemes, categories or special cases at which point they will be displayed on the biometric reader. Please feel free to contact our Helpline if in doubt.

Desired Start Date:								
I have appointedthis policy	.	as my Agent/Broker for						
SIGNATURE OF PRINCIPAL MEMBER / POLICYHOLDER								
SIGNATURE	_DATE							

INTERMEDIARY DECLARATION

AFdsdgsdsgsg tjryjtykukykyku